Meeting date, time, location: 7/15/21, 3:30pm, videoconferencing

Meeting leader: Rick Brooks

Participants: Jessica Boettger (The Groden Center), Maayan Rosenfield (EOHHS), Sarah Harrigan (EOHHS), Marianne Raimondo (RIC), Ashlee Gray (Northeast Family Services), Carol LaFrance (Groden EI), Jason Lanzillo- Frank Olean Center, Rena Sheehan (Vice President Clinical Integration BCBSRI), Ben Weiner (Family Service of Rhode Island, co-chair of the Workforce Committee of the RI Coalition for Children and Families), Joe Robitaille - VP of Children's Services at Trudeau

State submitted spending plan to CMS, focused on workforce, will go into some detail about spending plan, will have questions for everyone about that because it's a concept paper (rather than specific budget) so still opportunities to weigh in and comment Workgroup meetings are part of plan to create system of care plan Sarah Harrigan: new to EOHHS, but not to state, works on strategy policy and planning team. Link to concept plan for \$: https://eohhs.ri.gov/initiatives/american-rescue-plan-act/home-and-community-based-services-hcbs-enhancement. Through ARPA, HCBS will receive enhanced plan match for 1 year, estimating will be around \$100-115M, continual federal updated guidance Requirements on how spent: must be used to support, expand and enhance HCBS — supporting workforce development is definitely a component of that using a good amount of the funding Document has not received approval yet but was submitted last week (no states to their knowledge have received approval yet) Thinking across several categories how will use to develop these HCBS with enhanced FMAP (LTSS, developmental disabilities, behavioral health (child and adult)) - want to invest these funds Tanja Kubas-Meyer: is this going to happen or an application yet to be approved? Sarah: funding will definitely happen, spending yet to be approved. Put a number of aspects in the plan and it's unclear what CMS will approve as acceptable expense. Confident workforce components will be approved, and that funding is over \$100M Ben Weiner: is there a slide meant to be shown, or that can be sent out? Sarah: I have some slides I can circulate Rick: just to add: funds will be available from last April 1 — March 31 of 2024 (but savings just through this year). Stakeholder input reflected in spending plan. Hopefully
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many people saw survey and have input. Leading theme and issue was workforce (shortages, training, resounding impacts of that on quality, continuity of care, services, turnover, cost, access). Decided based on this to put a bulk of funds towards workforce. Which aspects they go towards are still to be determined, but here are general categories:

- Recruitment: making people aware of jobs in this sector – sometimes they're not well understood or regarded or supported. One priority is to put \$ into promoting awareness of jobs and careers in these fields, partner to do so with education and training providers in higher education institutions, and across public workforce system. Also to provide hiring bonus to be paid upon completion of 6 months of employment - \$ amounts and start date TBD, but vision is it will remain in effect for 3 year spending period
- Retention: largest piece, we recognize bonuses are not nearly as compelling as wage increases but we may be constrained in how funds are used - to be safe we're making it bonuses.
 Hoping could be factored into wages and rates but alternative would be bonus – may depend on number of hours worked per week.
- o Training and education: intended to invest in workforce, increase skills, knowledge, etc., as done in CARES act, thinking of providing stipends for workers who get more advanced certifications, also maybe % of advanced certifications given to agency to support training, also planning to support training and professional development (not all of it leads to wage increases or new certifications but want to support it regardless), Health Professional Equity Initiative to increase diversity and cultural competence of professional licensed workforce - that's where greatest inequities. Need to invest in tuition waivers, recognizing that challenging to go back to school and would provide paid education leave and other supports for nontraditional and working students.
- What are your thoughts and how these should be applied to the programs and agencies you work for and with? Which occupations to prioritize

- Ben Weiner: seems like could be a lot of benefits for workforce but cognizant of who and who isn't included.
 Are you included if paid through insurance, DCYF, who are we really talking about?
- Rick: those are our questions too, how should we look at this? And answer the question about diff payer sources?
- Merge Paccione: At Bradley and Gateway multiple levels of care from inpatient to outpatient, partial what's considered CBHS
- Sarah: anything partial or residential is not included.
 However, this covers a huge number of workers in LTSS.
 Potentially within scope includes IDD and DD pieces of workforce
- Rena: as a way to frame how to answer question are there broad categories (like level of education) to determine who's eligible – are there places where demand is so above supply and can we use that to figure out who gets priority
- Ben Weiner (FSRI): need listing/mapping of entire human service world because different pieces of system understood by different specialty group, often not masterlevel understanding of the human service work that works with RI ppl we're talking about, must start with full picture of levels of opportunity - where are biggest issues by job class, must have full picture of the world of possibilities
- Rick: agreed
- Sarah Harrigan: one of the challenges is within BH world lots of diff titles that is challenge in mapping that. PCA, CNA in LTSS world, but other job titles in BH – and need to map that
- Ben: really complicated because all bill from different places, but need to draw from different agencies and I can help how I can to draw this picture
- Marge: I agree, would like to put tuition forgiveness on the table
- Rena: in the spirit of brainstorming how to figure it out have applicant criteria. We always try to map the system but get bogged down in the detail instead of main bulk of ppl
- Ben: are you saying an org could see the requirements and then apply and EOHHS decides if counts?
- Rena: conceptually yeah. And then would need prioritization system
- Rick Brooks: Feel free to reach out after the meeting with more ideas. We need all the help we can get with

	this. This is also not a competitive situation, all states
	will be earning FMAP
Final plan and	Rick: think abt final SOC plan - pulled together various
report from SOC	inputs from everyone to think about what goals and
planning process	recommended initiatives should be. Take a few minutes
	to look over what's on this slide. Not surprisingly
	priorities are similar to enhanced FMAP spending
	priorities. Given that everything is important, what
	should we prioritize and start with? What is impactful
	and achievable?
	Marriane Raimondo: wage and rate increases are most
	important to providers all around from.
	: Agreed – recruitment and retention
	Rick: has to do with wages, does it go beyond that?
	Ben Weiner: yes we have requirement to think about
	workforce from standpoint of other workforces we as
	employers are completing with – think about
	contributions they make in evident way to people who
	are struggling in RI, but also they serve RI economically
	by taxes, living in RI. We just accept everyone else
	entitled to ongoing increases but not workforce who does work on behalf of state. State workers receive
	regular cost of living increases, but private agencies who
	do their work don't. The rate is really key. Need to
	recognize/acknowledge their contribution. Recruitment
	and retention are important but rate is huge problem,
	cant rent apartments. We need to say publically
	workforce deserves the same – wages should grow along
	with inflation just like a state worker.
	Rick: just to add and echo that there is great awareness
	for agencies and payers of increase in minimum wage to
	bring to \$15/hour - thinking a lot about budget
	compression, also concepts exist to index rates to
	increases in min wage and othewise. Other thoughts?
	Anything related to alternative paths to credentialling?
	In chemical dependence world can qualify to be clinician
	absent higher education pathway by just work
	experience alone?
	Marriane: had convo with director of an agency who
	said there's interest for moving from credentialing to
	competency – sometimes bachelors level ppl may have
	skills over masters level
	Rick: Is that a path worth following?
	Tanja: Been working with RI college in community health
	worker/apprenticeship program. You become good at
	your job from experience not education – competency is
	important factor in all of this

- Rena Sheehan: as we progress to competencies and licensing vs credentialing – always think about as soon as someone got independent license left to go work for private practice. How do we make this serve the agencies who do the credentialing? And not lose individuals to private settings?
- : They leave because of wages though can make more in private than community setting
- Rena: It depends
- Ben: some people leave for wages, and also there's more work you have to do at community agency as opposed to private practice. Maybe one thing is need to make jobs a little less overbearing. If can build the workforce, need to not put as much pressure on these people. If came up with competency solution, want to be sure to not create new problems of overengineering and overregulation. Also if we come up with a competence based system let's be weary of just creating more regulatory pressure
- Rick: we talked a little last time about partnerships with higher ed – can we flesh that out? Are there components of that to work on such as internships, etc that might help build the workforce?
- Tanja: has to be as early as possible not just for students who already know they want to do that
- Rick: how to do?
- Tanja: There's been cuts in DLT funding for workforce development for youth who's been in these settings.
 Maybe at a young age they'd be good to cultivate to be in this field. Need to consider those who do not have bachelors – should they have to go back to school once in apprenticeship program? That's the only option we give them
- Rick: with peer workers, have any of your agencies had strategies we could build on and use to learn from?
- Tanja: I just don't think we can afford to not try anything

 can only address issues of pipeline if we try some new
 things
- Rena: There's value in the peer models so why wouldn't we want to include?
- Rick: I know rates and wages are super important, these are also other pieces of the puzzle. Feel free to submit written thoughts because they will be considered
- Marianne: we should reconvene workgroup of providers, academics, consider what you need from us so we can continue to meet the needs. I've heard internships work well and need to hire from them but

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	also have accreditation requirements we need to meet.
	Had started that work from a SIM grant, but that ran
	out. I'm happy to lead that initiative to learn what needs
	to be changed from each end to meet the requirements
	we each have.
	Rick: have one more meeting scheduled in August, will
	have more to share on enhanced FMAP by then and
	more fully sketched out draft by then to consider
	Sarah.Harrigan to Everyone (3:42 PM)
	https://eohhs.ri.gov/initiatives/american-rescue-plan-act/home-
	and-community-based-services-hcbs-enhancement
	marianne raimondo to Everyone (3:57 PM)
	does it include IDD/DD providers
	Sarah Harrigan:
	Unfortunately I need to drop for a different meeting - thank you
	for this great conversation. I look forward to continuing to work
	with you all.
	Tanja Kubas-Meyer to Everyone (4:05 PM)
	Also, what about prioritizing systems/populations?
	Marge Paccione to Everyone (4:07 PM)
	I am needing to leave for another appointment. Thanks to all for
	collaborating on this project. Marge
	Ben Weiner FSRI to Everyone (4:23 PM)
	I apologize I do need to run to another meeting. Thank you for
	these interesting discussions!
	Me to Everyone (4:25 PM)
	Needs to be paid for the sake of equity
	Jessica Boettger to Everyone (4:30 PM)
	Sorry I have to sign off for another meeting - Thanks all!
	Ashlee to Everyone (4:30 PM)
	Thank you all very much!
	Tanja Kubas-Meyer to Everyone (4:30 PM)
	Thank you for this work!
	marianne raimondo to Everyone (4:30 PM)
	can you email the slides
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