

Frequently Asked Questions About the ICI Implementation Council

What is the Integrated Care Initiative (ICI)? ICI is a federal demonstration program to provide better healthcare services for seniors and adults living with disabilities who are enrolled in both Medicare and Medicaid. These services are coordinated through a health plan called Neighborhood INTEGRITY at Neighborhood Health Plan of Rhode Island.

Why did EOHHS form an ICI Implementation Council? Because ICI is a program with the goal of providing better healthcare. EOHHS wants to hear how we are doing directly from people who are participating in ICI.

How can my voice have an impact on ICI if I decided not to enroll? We also want to hear from people who are eligible to enroll but decide not to enroll. The Implementation Council will advise EOHHS on how well ICI is working and identify ways to improve the program.

Who is eligible to serve on the Implementation Council? The Implementation Council will be a group of up to 21 volunteers, the majority of whom will be ICI "consumers" or people who have Medicare and Medicaid and could be enrolled in ICI. Other members will be advocates for seniors and disabled persons and representatives from agencies serving these groups. EOHHS will select the Council members and provide staff support. The Council will select its own leaders and manage the Council.

How does the Implementation Council do its work? The Council meets at least 6 times per year, currently on a monthly basis. The Council will discuss issues affecting ICI members and discuss ways that will create a better experience for these members. The Council will make recommendations to EOHHS about ICI, and EOHHS will respond to those recommendations.

What commitment is expected from a person who serves on the Implementation Council? Council Members are expected to serve starting in January 2021 through December 2022 and to participate in all Council meetings. Meetings will be held in accessible central locations and assistance will be provided for those who are in need. Stipends may be available to help cover transportation and other costs of participation.

How can I learn more about the Implementation Council? To learn more about the ICI Implementation Council, please join us at a public meeting held on the <u>Third Wednesday every month</u> from 2:30pm-4:00pm at:

Child & Family Services, 1268 Eddy Street, Providence, Rhode Island

Or visit the EOHHS website at:

http://www.eohhs.ri.gov/Initiatives/IntegratedCareInitiative/ICIImplementationCouncil.aspx

ACRONYMS

ICI: Integrated Care Initiative – the program for seniors & people with disabilities

EOHHS: The Rhode Island Executive Office of Health and Human Services, which oversees the work of the Medicaid program in Rhode Island