

# Ubushakashatsi bugenewe abari muri Medicaid ya Rhode Island bwo mu 2021



**Amabwiriza:** Urakoze kwitabira ubu bushakashatsi. Ibisubizo utanga ni ingenzi cyane kandi bizadufasha kunoza no kuboneza uburyo dutangamo ubuvuzi muri Rhode Island. **Ibisubizo utanga bigirwa ibanga kandi ibyo ugenerwa ntibizagirwaho ingaruka mu buryo ubwo ari bwo bwose n'ibisubizo utanga. Ubushakashatsi bufata hafi iminota 4 cyangwa 5 kugira ngo burangire.**

Ushobora gutanga ibisubizo ukoresheje ikoranabuhanga usikanyye kode ya QR ukoresheje telefone igendanwa yawe cyangwa wohereje imeyiri/ukoresheje iposita ugatanga ibisubizo byasobanuwe kuri paji ya 4.

1. Waba kuri ubu wariyandikishije mu bwishingizi bwa Medicaid Managed Care kandi ukaba uri guhabwa ibyo ugenerwa bitangwa na Neighborhood Health Plan of Rhode Island – TRUST/ACCESS, United Healthcare Community Plan cyangwa Tufts Health Public Plan RI Together?

- Yego  Oya  Simbizi neza / Simbizi

**Tubwire ibikwerekeyeho.**

2. Ufite imyaka ingahe?

- Utarageza imyaka 18  18-24  25-34  35-44  45-54  55-64  Urengereje 65

3. Igitsina cyawe ni ikihe?

- Gore  Gabo  Sindangwa n'igitsina  Nihinduje igitsina  Ndagwa n'ibitsina byombi  Sinshaka kukivuga  
 Nifuzwa kwisobanura nk': utarangwa n'igitsina, utagendera ku bitsina byombi, udafite igitsina kimuranga cyangwa undi (Sobanura)

4. Ibara ry'uruhu/ubwoko busobanura uwo uri we neza ni ubuhe? (Hitamo bumwe gusa)

- Umunyamerika w'umuhinde cyangwa kavukire wo muri Alasika  Umunyaziya  Kavukire wo muri Hawayi cyangwa Ibindi birwa byo muri Pasifika  
 Umunyamerika w'umwirabura cyangwa ukomoka muri Afurika  Umuzungu  Umwesipanyoro/Umulatino  
 Ubwoko bw'inshi  Sinifuzwa kubuvuga  
 Ubundi (Sobanura)

**Tubwire ibyerekeye ubuzima bwawe n'ibyo ukeneye mu buvuzi.**

5. Muri rusange, ni gute wasobanura ubuzima bwawe?

- Bwiza cyane  Bwiza  Mu rugero/Bumeze neza  Bumeze nabi  Bumeze nabi cyane

6. Ufite uguha serivisi z'ubuvuzi uhoraho (umuganga, umuforomo, ikigo nderabuzima, undi) ugana kenshi iyo ukeneye ubuvuzi?

- Yego  Oya  Oya, ariko ndamwifuzwa  Oya, ntawe nshaka  
 Undi (Sobanura)

7. Mu bwishingizi bwa Medicaid Managed Care, ubwishingizi bw'ubuzima (Neighborhood Health Plan, Tufts Health Plan cyangwa United Healthcare) bugufasha gucunga ubuvuzi uhabwa. Wahisemo ubwishingizi bw'ubuzima ufite kuri ubu?

- Yego       Oya       Simbizi neza / Simbizi

8. Ni ikihe kintu cy'ingenzi cyane kuri wowe iyo uhitamo ubwishingizi bw'ubuzima ufite kuri ubu? (Hitamo kimwe cyangwa byinshi)

- Niba uri kumpa serivisi z'ubuvuzi (umuganga, umuforomo, ikigo nderabuzima n'abandi) yemera ubwishingizi
- Abatanga serivisi z'ubuvuzi bose (abaganga, abaforomo, ibigo nderabuzima n'abandi) nabona mu bwishingizi
- Ubuvuzi n'imiti byishyurwa n'ubwishingizi
- Izindi serivisi n'ibitangwa n'ubundi bwishingizi (kwiwandikisha mu nzu y'imyitoto ngororamubiri, amakarita y'impano n'ibindi)
- Ubwishingizi bufatwa nk'"ubwiza" cyangwa bufite amanota menshi yo gutanga serivisi zo mu rwego rwo hejuru
- Uburyo nafashwe n'ubwishingizi
- Kurangirwa n'inshuti/umuryango
- Ubundi (Sobanura)

9. Bishoboka kouhindura ubwishingizi bw'ubuzima ufite, wabikora?

- Yego       Oya

10. Ufite umuntu mu bwishingizi bw'ubuzima ugufasha mu buvuzi bwawe?

- Yego, ndamufite       Oya, ariko nkeneye ubufasha       Oya, sinkeneye ubufasha       Simbizi neza / Simbizi
- Undi (Sobanura)

11. Ni ubuhe bufasha bukomeye wifuzaga kugira ngo ukomeze kugira ubuzima bwiza? (Hitamo kimwe cyangwa byinshi)

- Gushaka utanga serivisi z'ubuvuzi (umuganga, umuforomo, ikigo nderabuzima n'abandi)
- Kubona randevu
- Gusaba randevu
- Gukora urugendo njya k'umpa serivisi z'ubuvuzi (umuganga, umuforomo, ikigo nderabuzima n'abandi)
- Serivisi z'ubusemuzi
- Kubona imiti
- Kubona ubuvuzi bw'amenyo
- Ubufasha bw'ibiribwa cyangwa icumbi
- Ubufasha mu gukura kubatwa kunywa inzoga cyangwa ibiyobyabwenge
- Ubufasha mu by'umuhangayiko, agahin da gakabije cyangwa ibibazo by'amarangamutima
- Ubufasha mu bya diyabete, indwara y'umutima cyangwa indi ndwara
- Ubufasha mu bya serivisi z'igihe kirekire, ubuvuzi butangirwa mu rugo

Utwuma tumfasha kumva, amataratara, cyangwa ibindi bikoresho by'ubuvuzi

Ibindi (Sobanura)

Nta na kimwe muri ibi

**12. Niba ukeneye ubufasha, ni ubuhe bufasha bukomeye ukeneye mu buzima/ubuvuzi?**

Ibiro by'umpa serivisi z'ubuvuzi/umukozi ukorera utanga serivisi z'ubuvuzi (umuganga, umuforomo, ikigo nderabuzima n'abandi)

Umuforomo utangira ubuvuzi mu rugo, umufasha cyangwa undi utanga serivisi

Umuntu wo mu bwishingizi bwanjye

Inshuti cyangwa ugize umuryango

Nta bufasha mfite/ndabyicungira

Sinkeneye ubufasha

Ibindi (Sobanura)

**13. Mu mezi 6 ashize, wigeze umara ijoro urwariye mu bitaro?**

Yego

Oya

Simbizi neza / Simbizi

**14. Wahawe amabwiriza y'uko wakwiyitaho usubiye mu rugo uvuye mu bitaro?**

Yego, numvise icyo ngomba gukora

Nahawe amabwiriza, ariko sinigeze nyumva yose

Oya, sinigeze mbona amabwiriza mbere yo kujya mu rugo

Ibindi (Sobanura)

**15. Mu mezi 6 ashize, wigeze ujya mu cyumba cy'indembe ugiye kwivuza?**

Yego

Oya

Simbizi neza / Simbizi

Ikindi (Sobanura)

**Tubwire uko wemeranya cyangwa utemeranya n'interuro zikurikira:**

	Ndabyemera cyane	Ndabyemera	Ndifashe/ Nta gitekerezo	Simbyemera	Simbyemera na gato
Ubwishingizi bw'ubuvuzi bwanjye, abatanga serivisi z'ubuvuzi, (abaganga, abaforomo, ikigo nderabuzima n'abandi) n'abandi bita ku barwayi bakoranana nanjye kugira ngo nkomeze kugira ubuzima bwiza.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ubwishingizi bw'ubuvuzi bwanjye, abatanga serivisi z'ubuvuzi, (abaganga, abaforomo, ikigo nderabuzima n'abandi) n'abandi bantega amatwi iyo ndikuvuga ku byerekeye ibyo nkeneye mu buvuzi.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ubwishingizi bw'ubuvuzi bwanjye, abatanga serivisi z'ubuvuzi, (abaganga, abaforomo, ikigo nderabuzima n'abandi) n'abandi bafata igihe kugira ngo basobanukirwe ikibazo/intego mfite ubwanjye.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Nzi uko nabona ubufasha/amakuru ku byerekeye ubuzima bwanjye iyo mbikeneye.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Numva ngenzura ubuzima bwanjye/ubuvuzi mpabwa.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Urakoze gusangiza ibitekerezo byawe Rhode Island Medicaid.**

**Ohereza ubushakashatsi busubije neza ukoresheje iposita woherewe kuri aderesi:**

**RI Executive Office of Health & Human Services  
Managed Care Unit  
3 West Road  
Cranston, RI 02920**

**cyangwa woherewe ubufashakashatsi busubije neza kuri imeyiri kuri  
[ohhs.mcooversight@ohhs.ri.gov](mailto:ohhs.mcooversight@ohhs.ri.gov)**

Ubufasha bwa serivisi z'indimi buboneka ku buntu. Hamagara 1-844-602-3469  
(Ku bafite ubumuga bwo kutumva 711).