

Medicaid Annual Plan Change Opportunity

RI Medicaid is holding an annual plan change opportunity from September 7 through October 29, 2021 for currently enrolled members of Rlte Care, Rhody Health Partners and Medicaid Expansion. Letters will be mailed to beneficiaries announcing the option to change their health plan starting in early September 2021.

Letters will be mailed to members in 5 waves beginning the beginning of September. Members will have until October 29th to request a change in health plan. It is important for members to know:

- All health plans offer the same benefits and are all highly rated Medicaid plans.
- If they want to change plans, they should check to be sure that their family's doctors are in the plan and that the plan covers their medications. Members should call the health plan or go to the plan's website for more information.
- All Rlte Care members must choose the same health plan for all family members. Members in Rhody Health Partners and Medicaid Expansion may select their own health plan.

If a member is happy with their current plan, they do not have to do anything. No change will be made. If a member would like to change plans, they can contact HealthSource RI at 1-855-840-4774 to request the change, or complete the form enclosed with the letter and mail back to RI Medicaid.

Members who lose their form, or do not receive a letter, may download one from the EOHHS website at: <http://www.eohhs.ri.gov/Home/PlanChange.aspx>. Frequently asked questions (FAQ) documents for members and stakeholders may also be found on this website.

It may take up to 8 weeks for the change to be effective. Members will receive a welcome packet from the new health plan, as well as new ID cards.

Providers are reminded to ask members to show their health plan identification cards prior to delivering services. This will prevent billing the wrong health plan and delays in payment. Members will be able to select from three health plans for their Medicaid Coverage.



1-401-459-6020 or 1-800-459-6019
nhpri.org



1-866-738-4116
tuftshealthplan.com/member/tufts-health-rittogether/home



1-800-587-5187
UHCCommunityPlan.com