| **Service / Program** | **Service Options *(For the PCOC Action Plan)*** |
| --- | --- |
| Blind and Visually Impaired | Rhode Island Services for the Blind and Visually Impaired: Rhode Island’s Office of Rehabilitation Services provides eligible individuals with visual impairments the opportunities and support that will enable them to become independent, active, self-sustaining members of their community. There are four different types of programs/benefits:   * *Independent living and social services program*: Designed to enable individuals, families, and groups to understand and adjust to the problems encountered by those with visual impairments. * *Vocational rehabilitation program*: Assists individuals with a disability in preparing for, securing, or retaining an employment outcome that is consistent with the individual's strengths, resources, priorities, concerns, abilities, capabilities, interests, and informed choice. * *Business enterprises program*: Offers training and employment for qualified persons who are legally blind. Licensed blind vendors operate vending facilities at 13 locations found throughout the state. * *NEWSLINE*: As of July 2005, individuals who are blind, visually impaired or print handicapped can utilize this comprehensive newspaper reading service that is accessible through the use of any touch-tone phone.   Contact Information (varies by program/benefit):   * Independent living and social services program: Phone: 401-462-7908 OR email: [laurie.diorio@dhs.ri.gov](mailto:laurie.diorio@dhs.ri.gov). * Vocational rehabilitation program: Phone: 401-462-7909 OR email: [jane.cannata@ors.ri.gov](mailto:jane.cannata@ors.ri.gov) * Business enterprises program: Phone: 401-462-7917 OR email: [melanie.sbardella@ors.ri.gov](mailto:melanie.sbardella@ors.ri.gov) * NEWSLINE: For an application, contact Robert Pires, Rehabilitation Teacher for the Blind at 401-462-7825 |
| Disability Employment Program | **Office of Rehabilitation Services-Vocational Rehabilitation**: Helps individuals with disabilities to choose, prepare for, obtain, and maintain employment.  Contact Information:   * Phone: * Voice: 401-421-7005 * TTY: 401-421-7016 * Spanish: 401-462-7791 * Website: <https://www.ors.ri.gov> |
| Food / Meal Assistance | **Community Tables**: Across Rhode Island, there are approximately 70 Community Table meal sites. In addition to providing opportunity to partake in a nutritionally appropriate meal, Community Tables are an important source of connection and engagement by bringing neighbors together.  Contact Information:  There are five community-based organizations that oversee the management and operations of each community table:   * Aging Well Inc: 401-766-3734 * Blackstone Health: 401-728-9290 * East Bay community Action: 401-490-1152 * Meals on Wheels of RI: 401-351-6700 * West Bay Community Action: 401-921-5146 |
| Food / Meal Assistance | **Commodity Supplemental Food Program:** A boxed food program for individuals aged 60 and older with a household income at or below 130% of the federal poverty level (FPL). Boxes are provided monthly and meet federal nutritional standards.  Contact Information:   * Phone: Contact RI Food Bank at 401-942-6325 * Website: <https://rifoodbank.org/what-we-do/food-bank-programs/older-adult-services/> |
| Food / Meal Assistance | **Meals on Wheels**:Provides home delivered meals to frail, homebound seniors and qualified disabled persons, five days per week.  Contact Information:   * Phone: 401-351-6700 ext. 115 * Website:[www.rimeals.org](file:///C:\Users\Elaine.Choiniere\AppData\Local\Microsoft\Windows\INetCache\IE\JUV3Y30O\www.rimeals.org) |
| Food / Meal Assistance | **Supplemental Nutrition Assistance Program (SNAP):** Provides assistance for the purchase of food for low-income individuals and families.  Contact Information:   * Phone: 855-697-4347 * Website: <https://healthyrhode.ri.gov> |
| Heating Fuel Payment Assistance | **Low Income Home Energy Assistance Program (LIHEAP)**: Provides assistance to income-eligible consumers in meeting the costs of heating their homes. The amount of assistance provided is based on household size and income level.  Contact Information:   * Phone: Varies by organization * Website: [https://www.ricommunityaction.org/member-services/default.aspx:](https://www.ricommunityaction.org/member-services/default.aspx) |
| Housing Assistance / Homelessness | **Coordinated Entry System (CES):** Ensures that RI’s most vulnerable neighbors have access to shelter and housing. CES is operated by the Rhode Island Coalition for the Homeless.  Contact Information:   * Phone: 401-277-4316 (Available M-F: 9am-9pm; holidays & weekends: 2pm-9pm) * Website: <https://ri.hmis.cc/> |
| Housing Assistance / Homelessness | **Operation Stand Down Rhode Island (OSDRI):** Providescrucial wrap-around services to homeless and at-risk veterans.  Contact Information:   * Phone: 401-383-4730 * Website: <https://osdri.org/> |
| Housing Assistance / Homelessness | **Rhode Island Housing (RIHousing)**: RIHousing supports RI residents in accessing affordable housing and oversees the management of 20,000 apartments for low-income seniors, families, and persons with disabilities.  Contact Information:   * Phone:800-427-5560 * Website: <https://www.rihousing.com/> |
| HCBS | **Adult Day Services**: Adult day services offer care and companionship during daytime hours. At the end of the day, you return home.   * You can have a meal and enjoy recreational activities; adult day centers are a safe place to meet new people and enjoy the company of others. * You can get help with medication, health and personal care services while you are there. * Services are offered weekdays and some weekends. * Special programs are often available for people with dementia.   Contact Information:   * Phone: THE POINT at 401-462-4444 * Website: <https://www.leadingageri.org/adultdayhealth> |
| HCBS | **Assisted Living**: Assisted living is a community-based service provided by a state-licensed Assisted Living Residences. Assisted living residences provide on-site, 24-hour services including: personal care, homemaker and chore services, medication management, therapeutic, social and recreational activities, and health-related transportation. Individuals who choose this service must pay housing charges and any add-on services (for example, cable) they choose to receive from their own resources. To ensure individuals applying can afford these costs, the dollar amount a certified ALR can charge for housing each month is capped. Rhode Island also has a State Supplemental Payment (SSP) program that provides financial help to low-income Medicaid beneficiaries living in ALRs.  Contact Information:   * Phone: THE POINT at 401-462-4444 * Website (Assisted living locator): <https://www.riala.org/find-assisted-living#/> |
| Medicaid HCBS Program | **Katie Beckett:** Provides coverage for children up to age 19 who have serious disabilities and conditions and are cared for at home and do not qualify for Medicaid in another way.  Contact Information:   * Phone: 401-462-0633 * Website: <https://eohhs.riecms.acsitefactory.com/sites/g/files/xkgbur226/files/Portals/0/Uploads/Documents/ConsumerKB%20fact%20sheet%20January%202020.pdf> |
| Medicaid HCBS Program | **Nursing Home Transition Program (NHTP**): Offers support to Medicaid-eligible Rhode Island residents who are interested in returning to the community after a nursing home stay. The program provides information and support to help a person evaluate their needs and develop a plan of care.  Contact Information:   * Phone: 401-462-6393 * Website: <https://www.eohhs.ri.gov/Consumer/NursingHomeTransitionProgram.aspx> |
| Medicaid HCBS Program | **Medicaid for Working People with Disabilities Program – Sherlock Plan**: Provides Medicaid coverage, including home and community-based services (HCBS), to people age 18 or older, with a disability determination, who are also actively employed.  Contact Information:   * Phone: 855-697-4347 * Website: <https://healthyrhode.ri.gov> |
| Medicaid HCBS Program | **Community Medicaid - Long-Term Services and Supports (LTSS) Preventative Services:** Provides Medicaid coverage and certain preventive LTSS services for beneficiaries age 65 or older or individuals living with a disability or blindness who meet income and resource guidelines.  Contact Information:   * Phone: [401-270-0101](tel:401-270-0101) * Website: <https://ripin.org/> |
| Medicaid HCBS Program | **Program for All-inclusive Care for the Elderly (PACE)**: Provides comprehensive health care services and supports to older adults who live at home or in another community setting and eligible for Medicaid LTSS.  Contact Information:   * Phone: 401-490-6566 * Website: <https://pace-ri.org/> |
| Medicaid HCBS – Shared Living | **RIte@Home** is a Shared Living program for adults who cannot live alone and require a considerable amount of help with activities of daily living (ADLs). A RIte@Home agency can help you find an appropriate caregiver (relative, friend or neighbor). The caregiver cannot be a spouse. The stipend rate is based on a number of factors which the RIte@Home agency will determine in the assessment process.  Contact Information:   * Phone: THE POINT at 401-462-4444 * Website (Fact Sheet): <https://eohhs.ri.gov/sites/g/files/xkgbur226/files/2022-02/fact-sheet-rite-at-home-2.22.22.pdf> |
| Medicaid HCBS – Shared Living | **Intellectual and Developmental Disabilities Shared Living Arrangements**: Allows a person with a developmental disability to live with an individual or family in a home-like setting where people can help with daily activities such as meals, transportation and personal care while providing a positive social environment.  Contact Information:   * Phone: Contact Department of Behavioral Healthcare, Developmental Disabilities and Hospitals (BHDDH) at 401-462-3421 * Website: <https://bhddh.ri.gov/developmentaldisabilities/individual/housing/> |
| Medicaid HCBS - Self-Direction | **Independent Provider** **(IP) Program**: An option for people living in their homes who meet clinical/functional criteria for Medicaid LTSS but might need fewer services. People in IP receive homemaker and personal care services. IP allows people to:   * Select their specially trained personal care aides (PCAs). * Control their service schedules. * Receive case management and assistance with PCA coordination. * Pay a set wage of $13.82 to PCA.   Contact Information:   * Phone: Contact [the](https://www.sevenhills.org/) LTSS Coverage Line at 401-574-8474 or DHS at 1-855-697-4347 or email [dhs.ltss@dhs.ri.gov](mailto:dhs.ltss@dhs.ri.gov) * Website: <https://www.eohhs.ri.gov/Consumer/ConsumerInformation/Healthcare/LongTermServicesandSupports/IndependentProviderProgram.aspx> |
| Medicaid HCBS - Self-Direction | **I/DD Self-directed**: People who are eligible for Intellectual/ Developmental Disabilities (I/DD) Self-Direct and live independently can also self-direct their support services. Services include community-based supports, employment assistance, transportation, and goods and services, ranging from communication devices to licensed therapies.  I/DD self-direction allows people to:   * Choose their own schedule, types of services, and rate of provider pay. * Hire, manage, and direct training of their care provider. * People receiving self-directed services are responsible for finding back-up coverage if their provider cannot make a visit.   Contact Information:   * Phone: Contact Department of Behavioral Healthcare, Developmental Disabilities and Hospitals (BHDDH) at 401-462-3421 * Website: <https://bhddh.ri.gov/> |
| Medicaid HCBS - Self-Direction | **Personal Choice**: Is an option for people living in their homes who meet clinical/functional criteria for Medicaid LTSS. The available services include personal care, homemaker, self-directed goods and services, and other supports provided by agencies in the community.  Personal Choice allows people to:   * Choose their own service schedule and rate of provider pay (from minimum wage up to $15) * Select their own personal care aides (PCAs) and train them * Receive case management and assistance with PCA coordination   Contact Information 401-462-6393 or one of the community partners at:   * [AccessPoint RI](https://accesspointri.org/) at 401-941-1112 * <https://www.accesspointri.org/> * [TriCounty Community Action](https://tricountyri.org/) at 401-351-2750 * <https://www.tricountyri.org/> * [Seven Hills Rhode Island](https://www.sevenhills.org/) at 401-229-9700 * <https://www.sevenhills.org/programs/personal-choice/> |
| Medicare Assistance | **Low-Income Subsidy Program (LIS) / “Extra Help”:** Assistance in paying for Medicare Part D plan premiums and other expenses. Beneficiaries will receive either a full-subsidy or a partial-subsidy depending on their income and resources.  Contact Information:   * Phone: Call the POINT at 401-462-4444 * Website: <https://secure.ssa.gov/i1020/start> |
| Medicare Assistance | **Medicare Premium Payment Program (MPP):** Pays for some of the cost of Medicare for seniors and people with disabilities who are not otherwise eligible for Medicaid.  Contact Information:   * Phone: Call the POINT at 401-462-4444 * Website: <https://www.eohhs.ri.gov/Consumer/ProgramsServices/MedicarePremiumPaymentProgram.aspx> |
| Non-Medicaid HCBS Program | **Office of Health Aging At-Home Program:** @Home Cost-Share Program is an option for people who do not qualify for Medicaid and need help to remain at home. Under this program, the state shares in the costs of in-home and/or adult day services for individuals 65 years or older who are homebound, do not qualify for Medicaid, and earn up to 200% of the FPL. Participants in this program are responsible for a portion of the cost for services, which is determined by income.  Contact Information:   * Phone: Call the POINT at 401-462-4444 * Website: <https://oha.ri.gov/> |
| Other Entities and Programs | **Alzheimer’s Association (RIAA)**:RIAA provides education and support to individuals and families facing Alzheimer’s and other dementias, including those living with the disease, caregivers, health care professionals and families.  Contact Information:   * Phone: 800-272-3900 (24 Hour/7 Day Helpline) * Website: <https://www.alz.org/ri> |
| Other Entities and Programs | **Assistive Technology Access Partnership (ATAP)**: Rhode Island’s ATAP is a statewide partnership of organizations, each with a targeted assistive technology focus, working together to improve access to and acquisition of assistive technology for individuals with disabilities. ATAP’s main initiatives include device demonstration, device loan, device re-use, training, public awareness, collaboration, and information & referral.  Contact Information:   * Phone: 401-462-7917 * Email: melanie.sbardella@ors.ri.gov * Website: <http://www.atap.ri.gov/> |
| Other Entities and Programs | **Elder Abuse, Self-neglect or Financial Exploitation Reporting**:In Rhode Island, there is a mandatory duty of all citizens to report a suspicion of elder (person age 60 years or older) abuse and/or elder financial exploitation.  Contact Information:   * Phone: 401-462-0555 (during business hours); 401-462-4444 (after business hours) * Website: <https://oha.ri.gov/> |
| Other Entities and Programs | **FRIENDS WAY**: FRIENDS WAY is a bereavement center dedicated to serving children and teens, ages three to eighteen, and their families. FRIENDS WAY serves families throughout Southeastern New England. Staffed with highly qualified mental health care professionals and extensively trained community volunteers, they provide peer support to children and their families in a safe and nurturing environment. Services are free to all families, with 100% of program funded through fundraising activities and community support.  Contact Information:   * Phone: 401-921-0980 * Email: [r.loiselle@friendsway.org](mailto:r.loiselle@friendsway.org) * Website: <https://www.friendsway.org/> |
| Other Entities and Programs | **HopeHealth:** HopeHealth is a non-profit organization serving thousands of people each year in Massachusetts and Rhode Island. HopeHealth caregivers support patients and their families through all stages of illness, providing hospice care, palliative care, home care, and dementia and Alzheimer’s support services and grief support.  Contact Information:   * Phone: 844-671-HOPE * Website: <https://www.hopehealthco.org/about-hopehealth/> |
| Other Entities and Programs | **Mental Health Association of Rhode Island (MHARI)**: Promotes and nourishes mental health through advocacy, education, and policy development. The MHARI maintains a behavioral health resource directory with links to crisis lines, free/sliding scale counseling services, substance abuse services, support groups, and other mental health related resources.  Contact Information:   * Phone: 401-726-2285 * Website: <https://mhari.org/> |
| Other Entities and Programs | **Prepare RI**: PrepareRI is an initiative to prepare all Rhode Island youth with the skills they need for jobs that pay. PrepareRI represents a strategic partnership between the Rhode Island government, private industry leaders, the public education system, universities, and non-profits across the state.  Contact Information:   * Phone: N/A * Website: <https://www.prepare-ri.org/> |
| Other Entities and Programs | **Rhode Island Free Clinic**: Provides free, comprehensive medical care and preventive health services to adults who have no health insurance and cannot afford health services.  Contact Information:   * Phone: 401-274-6347 * Website: <https://www.rifreeclinic.org/> |
| Other Entities and Programs | **Rhode Island Hoarding Task Force**: Volunteer group of professionals and community members who work in various fields who have a personal interest in hoarding. The task force seeks to improve outcomes for individuals who hoard and to reduce the catastrophic consequences related to hoarding for residents of Rhode Island. The RI Hoarding Task Force maintains a directory including a wide range of hoarding resources and services.  Contact Information:   * Email: [RIHoardingTF@gmail.com](mailto:RIHoardingTF@gmail.com) * Website: <http://www.rihoardingtf.ri.gov/> |
| Other Entities and Programs | **Senior Centers**: Senior & resource centers offer an array of educational and recreational opportunities that help people thrive. Services and resources include volunteer opportunities, recreation, group activities, counseling, information and referral, continuing education, and other support services for seniors. Most locations also provide hot lunches, outreach, transportation, and health services.  Contact Information:   * Phone: 401-462-3000 * Website: <http://oha.ri.gov/what-we-do/connect/senior-resource-centers/> |
| Other Entities and Programs | **The Ocean State Center for Independent Living (OSCIL)**: OSCIL provides consumers and their families, service providers, and the general public with information on a wide array of community resources and disability services. OSCIL also offers a variety of assessment, training, and assistance services to enhance, through self-direction, the quality of life of persons with disability and to promote integration into the community.  Contact Information:   * Phone: 866-857-1161 * Website: <http://www.oscil.org/index.html> |
| Prescription Drug Assistance | **Rhode Island Pharmaceutical Assistance to the Elderly (RIPAE):** Pays a portion of the cost of RIPAE approved medications purchased during the deductible stage of an eligible senior’s Part D plan. Assistance varies depending on income level.  Contact Information:   * Phone: 401-462-3000 * Website: <https://oha.ri.gov/> |
| Senior Companion / Respite | **CareBreaks Respite Services Program:** Provides unpaid caregivers a short-term break from the daily responsibility of caring for a disabled child, adult or elder loved one. CareBreaks may be used occasionally or at regularly scheduled times.  Contact Information:   * Phone: 401-421-7833, ext. 212 * Website: <https://dioceseofprovidence.org/elder-services> |
| Senior Companion / Respite | **Grandparent Respite:** Provides free educational and wellness programming year-round for children (age 18 and under) whose primary caregiver is age 55 or older.  Contact Information:   * Phone: Greater Providence YMCA: 401-521-9622 * Phone: YMCA of Pawtucket (Jeanine Achin): 401-727-7515 |
| Senior Companion / Respite | **Senior Companions:** Connects companions age 55 and older to individuals age 60 and older.  Contact Information:   * Phone (to receive services): Call Jenny Mercardo at 401-462-0569 * Volunteer information: <https://oha.ri.gov/get-involved/volunteering/senior-companions> |
| Transportation | **Medicaid Non-emergency Medical Transportation (NEMT):** curb-to-curb or door-to-door (upon request) transportation for Medicaid-eligible individuals without any other means/access to transportation. This service is offered through a state selected vendor, Medical Transportation Management, Inc. (MTM).  Contact Information:   * Phone: 1-855-330-9131 * Website: <https://oha.ri.gov/what-we-do/connect/transportation> |
| Transportation | **Elderly Transportation Program (ETP**)**:** curb-to-curb or door-to-door (upon request), for older adults without any other means/access to transportation. This service is offered through a state selected vendor, Medical Transportation Management, Inc. (MTM).  Contact Information:   * Phone: 1-855-330-9131 * Website: <https://oha.ri.gov/what-we-do/connect/transportation> |
| Veterans Services | **Veteran Administration Home and Community Based Services:** known as **Veteran Directed Care.** Will provide Rhode Island Veterans of all ages the opportunity to receive the Home and Community Based Services they need in a consumer-directed way. Scheduled target date is 2023.  Contact Information:   * Phone: Pending * Website**:** <https://www.va.gov/GERIATRICS/pages/Veteran-Directed_Care.asp>   Current options for in home care are VA Aid and Attendance benefits and Housebound allowance  Contact Information:   * Phone: 401-223-9700 * Website: <https://www.va.gov/pension/aid-attendance-housebound/> |
| Veterans Services | **Rhode Island Veterans Home (RIVH)**: Provides nursing and domiciliary care to eligible wartime veterans to improve a veteran’s physical, emotional, and economic well-being.  Contact Information:   * Phone:401-253-8000 * Website: <http://www.vets.ri.gov/includes/benefits/counseling/rivh.php> |
| Veterans Services | **Veteran Administration Homemaker and Home Health Aide Care**: Provides home health aides who visit a veteran’s home as needed to provide help with activities of daily living.  Contact Information:   * Phone: 401-273-7100, ext. 16792 * Website: <https://www.providence.va.gov/> https://www.va.gov/GERIATRICS/pages/Homemaker\_and\_Home\_Health\_Aide\_Care.asp |
| Veterans Services | **Veteran Administration Contracted Community Nursing Homes**: The U.S. Department of Veterans Affairs (VA) contracts with Rhode Island community nursing homes to care for veterans  Contact Information:   * Phone: 401-273-7100, ext. 13151 * Website: <https://www.providence.va.gov/>   <https://www.va.gov/health-care/about-va-health-benefits/long-term-care/> |