

Rhode Island Department of Human Services Office of Community Programs Nursing Home Transition Program (NHTP)

Presented by Ellen Mauro, RN, MPH August 2010

# Nursing Home Transition Program (NHTP)

#### 1. NHTP Policy & Procedure

Outlines the Policies & Procedures that guide the work of the Nursing Home Transition Program.

### 2. Referral Form (GW-NHTP-REF)

Submitted by the provider to the Office of Community Programs (OCP) for identifying potential candidates for transition.

#### 3. Flow Chart

Illustrates the Transition Process.

#### 4. Nursing Assessment (GW-NHTP-RN-ASSMT)

Used by the NHTP RNs to identify client's needs and ensure a successful transition.

#### 5. Social Worker Assessment (GW-NHTP-SWA)

Used by the NHTP SWs to screen for financial eligibility.

#### 6. Failed Placement Language

Developed by stakeholders that the NHTP has adopted as criteria for failed placement.



GW-NHTP-P&P Rev: 8/20/2010

# Rhode Island Department of Human Services Office of Community Programs Nursing Home Transition Program

# POLICY AND PROCEDURE

The **Nursing Facility Social Services Department** is responsible for the Nursing Facility discharge. This includes discharge planning, implementation, identifying need for and arrangement of services and equipment, home modifications and adherence to Section Q- MDS 3.0.

It is the role of the Department of Human Services (DHS) / Office of Community Programs (OCP) to have an onsite presence in the Nursing Facility, and upon the request of the client, review medical records, MDS, and any other necessary documentation, consult on potential discharges, attend discharge planning meetings with individual and family members as needed, facilitate the ordering of special equipment and home modifications and provide oversight and monitoring for a 30-day period post discharge for non medically complex individuals, and continuous oversight and monitoring for medically complex individuals.

This procedure includes the following:

- Receive referrals for potential Medicaid candidates in nursing facilities who are requesting discharge to a less restrictive setting.
- Identify Medicare clients who may also be eligible for Medicaid long term care and are expected to exhaust Medicare days or private pay.
- Confirm referral to Office of Medical Review for LOC determination for non- grandfathered clients.
- Determine that a DHS Long Term Care application has been submitted to the appropriate long term care office and that financial eligibility has been approved.
- Identify clients who are known to DHS, Department of Elderly Affairs (DEA), Mental Health Retardation and Hospitals (MHRH) or other agencies as applicable. Contact agency to discuss previous community based issues or concerns.
- Participate in nursing home discharge planning meeting(s) as necessary.
- Confirm with nursing home that arrangements have been made for home safety evaluation, special equipment needs and home modification assessment (Tri-Town, PARI, OSCIL) prior to discharge.
- Confirm that the home care agency is able to provide care and meet the service plan requirements.
- Communicate with the appropriate Long Term Care staff regarding the service plan, number of CNA and homemaker authorized hours and name of providing agency.
- Notify Long Term Care, DEA, and MHRH upon discharge and complete referral for follow up post discharge and confirm transition referral to appropriate state agency or case management staff.
- Provide client with information about the Alliance's Ombudsman program.
- Contact client by phone post discharge, then weekly and complete home visit within the 30 day follow-up period.
- Report appropriate "failed community placements" to the Alliance as necessary.
- Conduct weekly team Transition Team meetings to accomplish the following: 1) Identify clients who may be appropriate for discharge 2) Identify barriers to discharge 3) Discuss specific issues and concerns.
- Complete weekly, monthly and quarterly reports, including client statistics.



	fice of Community Pr Home Transition Prog	e
	Referral Form	
Phone: 462-6393		Fax: 462-3496
Today's Date:	Name of Nursing He	ome:
NH D/C Planner:	Phone:	
Client Name:	DOB:	SSN:
Address:		Apt#: Floor:
City/Town:Zip	: Telepho	one Number:
Primary Language:	Ir	nterpreter Needed 🗌 Yes 🗌 No
Spouse Name:		
Primary Contact:	Relationship	Contact Phone
Address:	City/Town	State Zip
Diagnosis:		
Admission Date: Reason for A	dmission:	Anticipated D/C date:
Admitted from: Hospital Assisted I	Living 🗌 Home 🗌 Ro	ehab Facility 🗌 Other
Recent Hospitalizations: Yes No. In	f yes, provide name of H	Hospital:
Reason for Hospitalization:		
Name of Health Insurer:	Secondary	Insurer:
Has client applied for Long Term Care Ass Where was the a		o. If yes, when was application submitted
If not, is the family or Social Worker aware Please explain:	e of the need to submit	
What are client's care planning needs once	discharged? Skilled	d Nursing PT/OT DME
		Homemaking PERS Adult Day
	MOW	(Meals on Wheels) Med Management
Will client be Living alone With oth Arrangements upon discharge:		1
Does client have a Legal Guardian or Power information: Name:	-	

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## **Rhode Island Department of Human Services**

Office of Community Programs Nursing Home Transition Program (NHTP)

# NURSING ASSESSMENT

### **REFERRAL**

Assessment Date: NH Location: NH Address:		HCBS NH	ASL Re-Assess		
NH D/C Planner:					
	<u>CLIEN</u>	T IDENTIFYING DA	<u>ATA</u>		
Medicare Ins Type:		Other Insurar	nce:		
Name:		DOB	:	_ SSN:	
Address:			Ap	t#:	Floor:
City/Town:		Zip:	Phone:		
Primary Language:		1	Interpreter Need	ed: 🗌 Y	es 🗌 No
Primary Contact Person:					
Relationship:		Contact Phone	e:		
Address:		City/Town		_State	_Zip
Marital status:					
<ul> <li>Married</li> <li>Never Married</li> </ul>	Divorced Widowed	Separated Unmarried Partn	er		
Advanced directives					
	INFORMAL SUP	PORTS (FAMILY, FI	RIENDS, ETC.	<u>)</u>	
Name		Relationship	Con	tact Inform	nation

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# PRE NH ADMISSION RESIDENCE

Housing Status Assisted Living	State Institution	Group Home	Shelter
Own Home	Rents Home	Subsidized Apt	
Lives Alone	Lives w/ Spouse	Lives w/ Children	Lives w/ Parents
Pt Living Preference:			
RN Clinical Recommen	dation:		
		<u>OVERVIEW</u>	
LTC Social Worker:	Office Loca	ation:	Ph:
	ed to: DEA CAP ag		eventive LOC OCP
Discharge Date:			
Barriers to Discharge:			
Client Declines	Financial 🗌 Housing 🗌	] No Informal Support	Safety
Medical Equipment:			
Medical Equipment Need	led:		
Current:			
Vendor:			

# HOME BASED SERVICES

Services Client Receives	Provider Name	# of hours/days per wk
Homemaker		
CNA		
Skilled Services		
MOW		
Hospice Care		
Mental Health Services		
Senior Center		
Adult Day Center		

Recommendations:

## **FUNCTIONAL ABILITY/ADL'S**

## Key

### I-independent S- supervision AMN-Minimal Assistance / AMX-Maximum Assistance T-total dependence

1	_Supports for eating _Supports for preparing meals
Comments: _	
	_Supports for toileting
	_Supports for mobility (specify with or without manual aid) _Supports for transferring
	_Supports for personal hygiene/grooming _Supports for dressing _Supports for bed bath _Supports for showering _Supports for special skin care
	_Supports for light housekeeping (including laundry) _Supports for heavy housework
	_Supports for transportation _Supports for shopping
7. Comments:	_Supports for finances _Supports for telephone ability
8. Comments:	_Identify the degree of support needed in an emergent situation _Identify the degree of support needed during the night

Communication: Is client able to speak and verbally express him/herself?
Name devices the client uses to communicate/understand others:
MENTAL HEALTH
(Check all that apply)   Abusive   Agitated   Disoriented   Other:     Alert   Forgetful   Other:     Other:     Anxious     Pleasant & cooperative     Comments:
Information provided by:
HEARING & VISION
Hearing impaired Assistive devices MD
Comments:
Vision impaired Glasses or device MD
Indicate client's current vision quality (w/ glasses if used regularly):
1) Adequate – sees fine print 2) Impaired – sees larger print
3) Mod Impaired – limited vision 4) Highly Impaired – sees only light/shadows
Comments:
DIET
Diet:
Special instructions/preparations:

Able to chew	Able to swallow	Aspiration precautions	GW-NHTP-RN-ASSMT Rev: 7/2010
Own teeth	Dentures	Partial plate	
Comments:			
Name of dentist:		DENTAL Date of last visit: HEIGHT/WEIGHT	
Weight:	Heigh	t:	
Recent gain: Ye	s 🗌 No	Recent loss: Yes No	

# HEALTH CARE & COMMUNITY SUPPORTS

Туре	Name	Phone	Address
(PCP/Specialist)			
1.			
2.			
3.			
4.			
5.			
6.			
7.			
Dentist			
Clinic			
Clinic			
Senior Ctr/Day			
Meals			
Transportation			

# **SLEEP**

Is client satisfie	ed w/ sleep quality?	Yes No # of	hours per night	
Comments:				
Diagnosis:		MEDICAL		
Arthritis		GI issues		Seizure d/o
Asthma	COPD	Head Injury	Parkinsons Psychiatric	Skin disorders
Cardiac	<b>Diabetes</b>	Immune disord	ler 🗌 Renal	Urinary problems
Comments:				
Surgical Histo	<u>rv</u>			<u>Dates</u>
Smoking:	Yes No			
Quit:	Yes No	If yes, how long? _		
Cessation Class	ses: 🗌 Yes 🗌 No	ETOH Use:	How often:	Meetings:

### ENVIRONMENTAL/SAFETY CONCERNS

Home Safety Evaluation needed?  Yes No
Comments:
Locks on doors: Yes No Comments:
Clutter/clean: Yes No Comments:
Smoke detectors present and working: Yes No Comments:
Neighborhood safety: Yes No Comments:
Has client had any recent falls in the last 180 days? Yes No Comments:
Fall consequences:
Concerns that pose a safety risk:
Animals of concern or evidence of pests:
Emergency telephone numbers posted by telephone:
Emergency response system in place? Yes No Comments:
Vendor name:

# **MEDICATIONS**

Description	Dose	Frequency	Route	Why taken
Method of preparatie	on:			
Who administers me	edications?			
Allergies:				
Pharmacy:				
Is client compliant/f Comments:		with taking medications?	Yes No	
	TREATME	NTS OR SKILLED SE	RVICES NEEDEI	<u>)</u>
	~ •			
Treatment or	Service	Frequency		Provider

Treatment or Service	Frequency	Provider

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# SKIN INTEGRITY

Intact Op	en Rash Incision		
Describe/Comments.			
	<u>ELIMINATI(</u>	DN	
Urinary: Continent toilet commode bedpan urinal Comments:	Incontinent briefs texas catheter indwelling catheter intermittent catheterization	Ostomy	Dialysis Type: Treatment Site: Times/Wk:
Bowels: Continent toilet commode bedpan Comments:	Incontinent briefs		Ostomy
Logition	PAIN		
	facial Comments:		
Frequency:	Dura	tion:	
	<b>ΓΙΑ ΒΕΎΓΕ</b>		
	DIABETES	-	
	Frequence		
B.S. range:	Hgb A1C:	Checked e	every
Podiatrist:			
Diabetic shoes:	Diabetic teaching:		

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LABS

Tests:					
Location:			Frequer	icy	
<b>IMMUNIZATIONS RECEIVED</b>					
Flu vaccine	H1N1	Pneumovax	Tetanus	Other	
Goals for Client:					
3					
Plan of Care for (	Client:				

Signature of Nurse Case Manager

Date





## NURSING HOME TRANSITION PROJECT (NHTP) SOCIAL WORKER ASSESSMENT

Date:		
Referral Type:HCBSPCDEAAss	isted Living Date Shared Livin	g Preventive
DHS Social Worker: Phone #:		
Client Name:	DOB:	SSN:
Address:		
City/Town:	Zip:	_
Home Phone:	Cell:	_
Spouse:	Caregiver:	
Primary Contact:	DOB:	_ SSN:
Address:		
City/Town:	Zip:	_
Home Phone:	Work:	_ Cell:
Recent move to RI: Yes No If yes	, relocating from:	
Last permanent address:		
Legal Guardian/Power of Attorney:		
Health Insurance:	Monthly Pre	emium:
Hospitalizations:		
Admitted to NH:	Proposed Dischar	ge Date:
Is applicant receiving VA Services and/or incor	ne? Yes No Burial contract:	Yes No Life Insurance: Yes No
Cash value \$		
Do you/spouse own property, condo, mobile ho	me, timeshare? Yes No Equi	ty Value \$
Address		
Life Estate: Yes No Rental Propert	y: Yes No	
What is the cost of your monthly rent \$	Mortgage payr	ment \$
What is your avg monthly cost for: electric \$	gas \$	water \$
Property Taxes \$ Homeowners I	nsurance \$ How ma	my vehicles do you own?
Have you/spouse given away, sold, deeded or tr	ansferred anything of value in the p	ast 60 mos? Yes No
If yes, please explain:		
Any other resources not mentioned above		

## **Applicant Monthly Gross Income**

RSDI       \$	UNEMP ALIMONY RENTAL CH SUPP	\$ \$ \$	OTHER \$ TDI \$
Assets			
CASH \$ STOCKS/BONDS \$			SVGS \$ IRA'S \$

#### **Spouse Monthly Gross Income**

RSDI \$	UNEMP	\$ OTHER \$
VA \$	ALIMONY	\$ TDI \$
SSI \$	RENTAL	\$ _
SSDI \$	CH SUPP	\$ _

#### Assets

CASH \$	СНКС \$	SVGS \$
STOCKS/BONDS \$	CD'S \$	IRA'S \$



#### Conditions for Failed Placement Recommendations to DHS (10/27/09)

- The time limit for a failed placement should be up to six months.
- Manifestations of Transfer Trauma: a worsening of the client's medical condition or symptoms after the transition that could be attributable to the transition. This could be due to the transfer itself or to the change in environment, including caretaker issues. The DHS policy should frame this as a rebuttable assumption in favor of the client.
- A lessening of the client's ability or perceived ability to live in the new setting might include such manifestations as anxiety, depression, lack of appetite, medication refusal, lessening mobility, frequent falls, sleep disturbance, incontinence and personality changes. These symptoms, along with other criteria, could be termed "failure to adjust"
- Another reason that could constitute a failed placement is a failure of the service plan, including inadequate service hours, service unavailability, inadequate or inappropriate housing, loss of housing, poor quality services and unanticipated changes in caretaker involvement or family support.
- A transition that was made in the absence of adequate documentation, including medical and psycho-social issues, should be allowed a failed placement designation. Clients, family, and other appropriate representatives must be provided with adequate information to make a responsible choice, and failure to provide that information should be reason to assert a failed placement. The burden of proof should be on the state agency to show that full and accurate information was provided to the client and/or the representative of the client and that transition orientation, preparation and training was adequate for both client and family members.