

Agenda

Objective: Improve understanding of Medicaid Assisted Living Processes and Procedures

Audience: ALR Administrators, Business Officers, Case Managers and DHS Social Case Workers

7/26/2022

- Overview of Assisted Living and accessing Medicaid LTSS
- Roles and responsibility
- Medicaid LTSS Application, Case Changes and Recertifications
- ALR and Beneficiary Tiers
- RIMFC and SSI Only
- Category D
- Room and Board and Cost of Care
- Billing
- Who to Call if You Have Questions

Accessing LTSS for Assisted Living Residents AND Assisted Living Applicants



Terms and Acronyms

- ALR Assisted Living Residence, or a living arrangement for Elderly and Disabled individuals with clinical and functional needs. Assisted Living Residences (ALR) are publicly, or privately operated residences licensed by the RIDOH. In addition to housing, Assisted Living residents receive assistance with personal care, home care, meals, and other supports to meet residents' changing needs and preferences. (216-RICR-40-10-2).
- Medicaid Long Term Services and Supports (LTSS) A Medicaid eligibility option that provides an array of wrap around services to those who need assistance with activities of daily living
- CMA Case Management Agency (Child and Family Services, East Bay CAP, West Bay CAP, and Tri-County each serves a specific geographic region)
- **DHS** Department of Human Services
- DHS -2 The application for all public benefits administered through DHS, including Medicaid LTSS
- **FBR** Federal benefit rate, also known as SSI limit and is the maximum monthly payment to SSI recipients. This figure is adjusted by the Social Security Administration every January
- OHA Office of Healthy Aging
- **PM-1** The Medical Form currently required to determine level of care. This form must be signed by the client's primary care physic ian or a Nurse at their primary care office
- **SSP=** State Supplemental Payment. For individuals living in ALRs with income under the FRB, the SSP is \$332
- Tier A level of clinical need for a resident and, for an ALR, the level of clinical need they are able to support





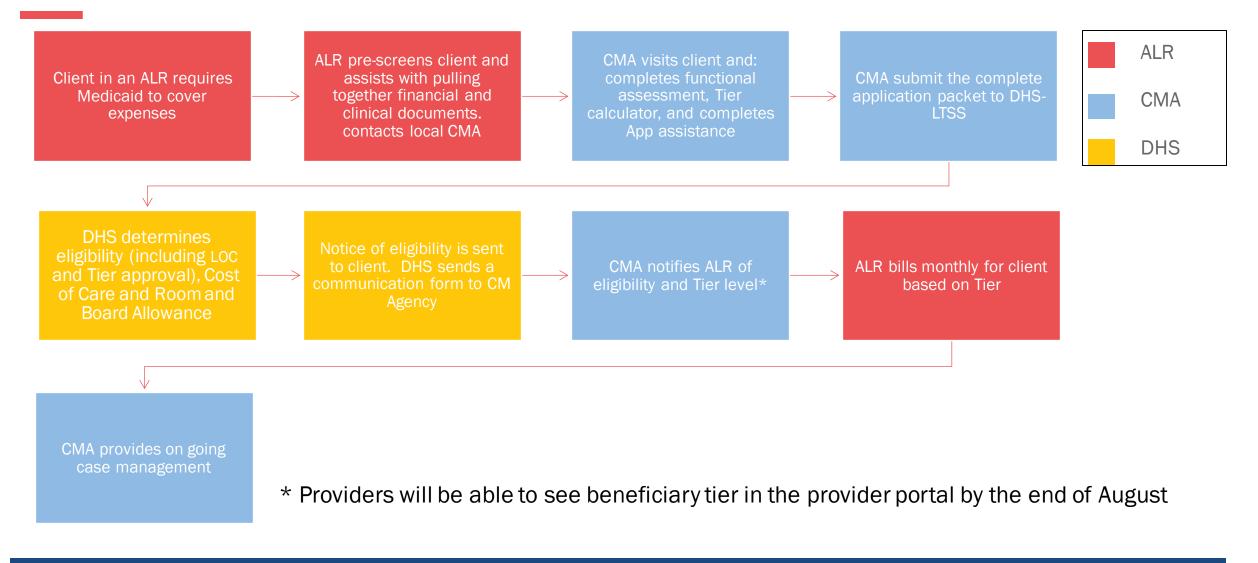
Accessing Medicaid LTSS for Assisted Living Care

- Individuals can apply for Medicaid LTSS for Assisted Living either before or after they move into an ALR.
- Regional case management agencies can help individuals apply for Medicaid LTSS
- You can find contact information for your regional case management agency here:

https://oha.ri.gov/what-we-do/access



Medicaid Application and Eligibility Process Overview



7/26/2022

Roles and Responsibilities



Assisted Living Residence Roles and Responsibilities

- Screen potential resident during initial intake for potential Medicaid LTSS eligibility
- If income is below \$1193.00 apply for Category D eligibility (there is a \$20 disregard)
- Complete the Medicaid Assisted Living Referral Form
- Once completed, fax it to the OHA Case Management Agency Supervisor in the assigned catchment area
- Complete the Notification of Admission Form and fax it to the OHA Case Management agency supervisor
- Collect all supporting documents noted on the LTSS Medicaid Application checklist before a resident has been admitted. Provide these documents to the case manager at the initial assessment. (see checklist)
- If the client is eligible for SSI enhancement, a Category D Verification Form should accompany the referral.
- Complete the notification of discharge form as appropriate and fax it to the OHA Case Management Agency



ALR

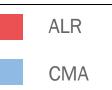
OHA Assisted Living Referral Forms



	INTSTRUCTIONS: IM	IPORTANT PLE	ASE READ	BEFORE CO	MPLETING	REFERRAL		
1. Please use this form	n to make a referral f	for a client in n	need of OH	A Assisted L	iving Wavie	r Program.		
2. Client must be pre-	screened for eligiblity	and supporti	ng docume	ntation sho	uld be colle	cted prior t	to admissio	n.
3. Reported client mu	st be residing in Rhoo	de Island.						
4. Client must be over	age 65 or a disabled	adult.						
5. Please complete al	fields when possible	and send refe	rral to you	r regional co	ase manage	ment ager	псу	
within one day of adn	nission. The ALR admi	ission form sho	ould accom	pany this re	ferral.			
DATE:		REFFERED B	Y:					
Name of ALR:				_	Phone:			
Date of Admission to	ALR:							
		CLIEN	T INFORM	ATION			_	
Last Name:				PROGRAM	APPLYING	TO:		
First Name/Mid Ini:				OHA Com	nunity AL W	/aiver		
Street Address:								
Apt. # / Floor:				Single/Dou	ible Room	\sum		
City/Town:				Client's Pri	mary Care P	Physician (P	CP):	



LTSS Checklist





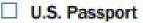
MEDICAID: LONG-TERM SERVICES AND SUPPORTS VERIFICATION CHECKLIST

The following list includes documents that you may need for benefit approval. The Department of Human Services may ask for additional documents if needed. Please note: the same document may be used to verify more than one category, for example, a driver's license can verify identity and address.

1. TO VERIFY YOUR IDENTITY, CITIZENSHIP AND/OR IMMIGRATION STATUS

One of the following:

- Driver's license
- School or work identification
- Immigration and Naturalization documents (e.g., Green Card)



Any other documentation requested for citizenship, immigration status, or age may be used for verification of identity

2. TO VERIFY YOUR RHODE ISLAND RESIDENCE

One of the following:

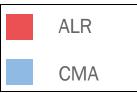
- Rent or mortgage receipts showing address
- Library card showing address

- Lease agreement of letter from landlord
- Mail received with your home address (utility bills, bank statements)

Voter's registration card

LTSS Checklist (Cont.)

3. TO VERIFY YOUR AGE



One of the following:

Birth certificate Adoption Records Baptismal certificate Passport Adoption records Marriage license Hospital birth records Driver's license School records Military service papers Retirement, Survivors, and Disability Insurance (RSDI) Physician's records award letter if birth date of child is included

4. TO VERIFY YOUR INCOME AND YOUR SPOUSE'S INCOME

All that apply:

- Check stubs (showing the last 30 days of income)
- Employer statement showing income before taxes, hourly work schedule and the number of hours worked for the past four weeks (if you get paid in cash or you do not have your check stubs)
- Social Security, Supplemental Security Income, or Veteran's Benefits award letter

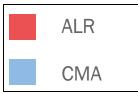
- Proof of alimony received
- Proof of receipt of unemployment insurance benefits, temporary disability benefits (TDI), Veteran's Administration (VA) benefits.
- Proof of self-employment income (includes rental income and freelance work): provide tax returns or selfemployment ledger



Other retirement or disability benefit award letters

Child Support court order

LTSS Checklist (Cont.)



5. TO VERIFY YOUR RESOURCES AND YOUR SPOUSE'S RESOURCES

All that apply:

- Documentation of ownership of a trust
- Stocks and/or bonds
- Trust documents, property
- Proof of ownership of real property other than your home.
- Annuities- complete annuity contract and any riders

- Vehicle registration including car, boat, truck, motorcycle, camper
- Proof of ownership of other income producing property
- Proof of ownership of a burial plot (if you own more than one)
- □ Bank accounts, savings accounts, credit union statements, CD's

6. TO VERIFY YOUR DISABILITY

Proof of receipt of Retirement, Survivors, and Disability Insurance (RSDI) or Supplemental Security Income (SSI); copy of the award letter or similar documentation from the Social Security Administration



Case Management Role

OHA Case Manager will:

- schedule a visit to conduct an initial comprehensive assessment and tier calculator
- at initial assessment, obtain a complete Medicaid application along with supporting documentation from the ALR.
- fax the PM-1 to the client's physician and request it to be completed and sent back to the case manager
- when in receipt of completed PM-1, Mail the completed packed including the UCAT, PM-1, tier calculator, supporting documentation and completed HCBS Communication form
- RI DHS- PO BOX 8709 Cranston, RI 02920



CMA

Assessment Best Practices

- Ensure that detailed information is provided to support the functional (ADLs and IADLs) needs of the customer
- Clearly indicate in comments how medical/clinical diagnoses impact day to day functioning of the customers
- Identified risk to customers resulting from their limitations in the absence of LTSS services
- Provide as much medical supporting documentation as needed to support functional and clinical needs including last visit with primary provider or specialist that the customer sees.
- Make sure the PM1 is complete, and that provider clearly identifies ADL and IADL needs of the customers including behavioral and cognitive needs and limitations when they are complying or not complying with treatment

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Case Management Process

- When case manager is notified by DHS that client is found eligible via DHS communication, documents are created in SAMS Wellsky (OHA database)
- OHA will review work in SAMS and issue an approved service order.
- A plan of care authorization is created in the CSM
- Client received notification directly from DHS regarding eligibility and cost of care



Case Management Process

- The Notification of Discharge Form (packet) must be completed by the ALR for all waiver recipients and must be faxed to the OHA case manager for all discharges (less than and greater than 30 days)
- The OHA case manger will complete appropriate paperwork to close case if over 30 days.
- The Notification of Discharge form must be completed by the ALR and faxed to the DHS LTSS office for discharges over 30 days.



Admission and Discharge Forms

Rhode Island Office of Hea OHA Communi				Discharge	
This form must be completed and su	bmitted imn	nediately	on the da	ate of the p	oatient's
discharge. Please send to re	egional OHA	Case Ma	nagemen	t Agency.	
Name and Address of Assisted Living Resid	dence				
Name of Resident (last, first, middle initial)		SSN			
Case Manager Name and Phone Number	(Contact P	erson Nam	e and Phor	ne Number
OHA Assisted Living Waiver					
Reason for Discharge:	Date of Dis	charge:			
Hospitalization:					
				Name of Ho	spital
Nursing Facility Admission:					





DE

Case Management Process

- The OHA Case Manager will conduct an in-person visit or telephone check in on a monthly basis.
- A reassessment is conducted on an annual basis at which time current financial information is obtained. This will include proof of income and bank statements to verify asset eligibility as well as an updated tier calculator tool.
- The tier calculator will be sent to OCP if it results in any changes in tier level
- If a discharge form is received, Case Manager will need to fill out a program change form for DHS unless discharged due to de ath
- Client will receive eligibility updates directly from DHS





LTSS Forms: Case Change

The Change Form should be submitted for customers already active on LTSS when there are additional referrals or status changes, such as changing or entering a facility.

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lame:		D.O.B:	SSN / MID	(circle)
		Case #:		
ddress:		I	I	
ione#:	Alt Phone#:	Comment Box:		
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urpose for the Change Reques				
Applying for LTSS: Customeritation for a supporting documentation for a support of the supp			Se Date of Change: Dut of State Volunta	ry Withdraw
		ographic Change: A	dd further details in com	ment box as
Case Change: Financia eeded. Change in Finances / Program Change [Check idd further details in comment bo	 Resource, or Dema Resources Demographic the bax that applies? x as needed. Be sure to sub 	c mit supporting documents	Date of Change: Date of Change: ation as needed	ment bax as
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- Provide all information about the customer including full name, DOB and SSN
- Indicate person filling out the form and their contact information
- Choose a Purpose for the Change request and check boxes within the selection
- Use the 'comment box' to provide any additional information. Attach verification documents as needed

Note: Submitting a Change form without the needed paperwork **does not** hold a date of application



Category D



Category D – Increased Payments to Income Eligible Clients

- If a determination is made that the individual's gross income is below the threshold set by SSA which is currently \$1173 a Category D Assessment form -is completed in full. The form should be signed by either the attending physician, PA, nurse practitioner or the OHA case manager. ALR settings should not be completing this form due to conflict of interest issues but can assist with obtaining assessment from providers.
- The Category D assessment should be completed as soon as possible after identifying a possible eligible resident. It is recommended that the AL start the Cat D application process upon admission, as eligibility is NOT dependent on waiver eligibility. The assessment should be completed in full, with special consideration given to sections on move in date, needs of resident, need for placement, and appropriateness of placement.
- Category D begins on the first of the month following the date of submittal of a complete application, if SSA deems the person financially eligible.
- The completed Category D assessment and Category D Form should be e-mailed to the Office of Community Programs (OCP) via secure e-mail to <u>OHHS.ocp@ohhs.ri.gov</u>



ALR

CMA

Category D Process (Cont.)

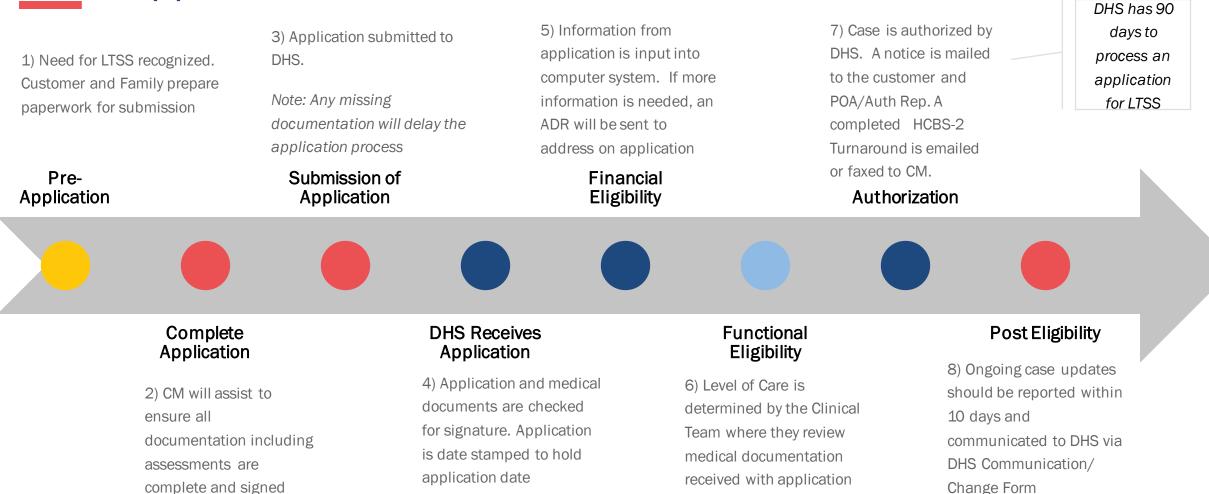
- ALR CMA
- OCP will review and approve, if appropriate. If the Category D assessment submitted is incomplete or appears to be inappropriate, the application will be returned with requested information and/or reason for denial. Applications that are incomplete will be held and not submitted to SSA until needed information is received.
- OCP submits Category D assessments to the regional SSA office.
- OCP maintains receipt of fax confirmation and approved Category D assessments in file for 1 year.
- Any follow up with SSA is the responsibility of client/representative/family. EOHHS has no communication with SSA after submission.
- SSA office will outreach to the individual requesting the Category D for a telephone interview. Any communication with SSA requires either the resident to be present to give permission for advocacy or Social Security Administration Release of Information (Attachment 7). Contact would be with local SSA office covering ALR community.
- If resident moves out the ALR, the ALR is responsible to inform the case management agency of the discharge by completing the Notification of Discharge Form (Attachment 6) so that eligibility for Category D can be suspended.



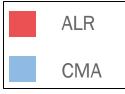
DHS Application Process



LTSS Application Process



LTSS Application Required Forms



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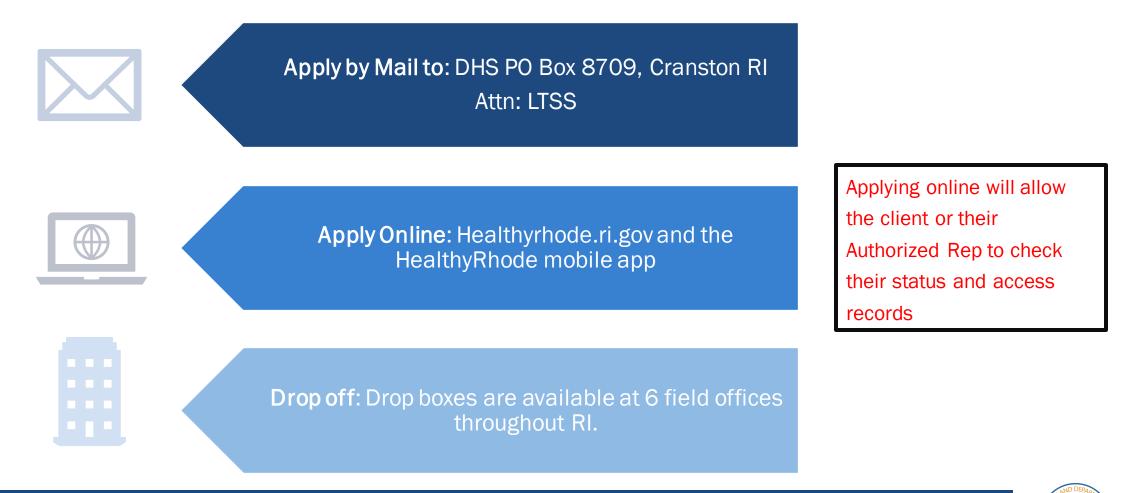
Business office staff can check the Health Portal to see if client has Medicaid, however, they should verify with DHS prior to applying.

Client's NOT ACTIVE on Medicaid	Client's ACTIVE on Medicaid	Client's on LTSS and needs a
		"program change"
DHS-2 Application, fully completed	Recertification form in lieu of DHS-2,	LTSS Communication form to request
and signed	fully completed and signed	a program change
DHS 25, DHS 25M, CP-12 all fully	DHS 25, DHS 25M, CP-12, all fully	DHS 25, DHS 25M, CP-12 all fully
completed signed and dated	completed signed and dated	completed signed and dated
PM-1	PM-1	PM-1
UCAT Assessment	UCAT Assessment	UCAT Assessment
Associated medicals	Associated medicals	Associated medicals

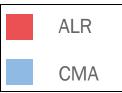
Inquiries can be emailed to: <u>DHS.LTSS@DHS.RI.GOV</u>, mailed to P.O Box 8709 Cranston, RI 02920 or faxed to 401-574-9915

Ways to Apply for LTSS

There are multiple ways to apply for RI DHS benefits and support, and you can apply for multiple programs simultaneously.



LTSS Forms: Coversheet



Coversheets are used to indicate the program that customers are applying for, and it provides LTSS with essential

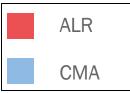
information. Here are some important points to keep in mind.

- An accurate date of birth (DOB) and Social Security Number (SSN) is always needed
- Always check the boxes that apply to the customer
- A coversheet should be submitted with all applications

s process your application more effectively. Applicant's full name	r completed application. Your answers will help Social Security Number
	Social Security Number
Seeking Medicaid or a private health plan with	*
Seeking Medicaid or a private health plan with	
pregnant woman, adult age 19 to 64 not receiv	
Katie Beckett eligibility for a child up to age 18 at home	8 with serious disabilities and are cared for
Working adult with disabilities seeking Sherlo	ck Plan eligibility.
□ Adult with intellectual/developmental disabiliti	
	Supports (LTSS)- for people who need help with toileting, walking and the tasks necessary to live on ons, housekeeping and handling money and (oheck
□ Living now in a nursing home or assisted livin	ig residence.
Entering nursing home or assisted living resid Name of nursing home/assisted living residence _ Date of Entry	
,	s home, or will soon be returning to your own or
□ Already have Medicaid, but looking for LTSS	
Working with a community agency or Division Name of agency	of Elderly Affairs
Need help paying for Medicare premium costs	i
□ Over age 65 and/or eligible for or enrolled in M	ledicare



LTSS Forms: DHS-2 Application



The DHS-2 is the application or LTSS and should be filled out and signed. Customers should provide all supporting documents as required.

- Specify preferred language for notices
- Make sure to check off LTSS and any other program of choice when applying
- Note: a client cannot have Supplemental Nutrition Assistance Program (SNAP) and be in a Nursing home.
- Provide as much information as possible
 - Full name with accurate spelling
 - Best contact number
 - Customers' physical address and include customer's last known home address if listing Assisted Living as physical address

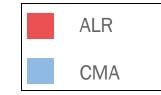
	you need	: Help	filling out this a	pplication?	Free land	nguag	e help?				
Pref	lerred lang	guage:				Prefe	red lang	uage read:_			
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	RIW	CASH AS	SISTANCE (RHODE	ISLAND WORK	KS- RfW)		ACC	NEDICAID(HELP (ACC	PRIVATE HEALTH IN	SURANCE W	ITH FINANCIAL
	SNAP	SUPPLEN (SNAP)	ENTAL NUTRITION	ASSISTANCE	PROGRAM		LTSS	NEDICAD:	LONG-TERM SERVIC	ES AND SUR	PPORTS (LTSS)
	CCAP		RE ASSISTANCE F	ROGRAM (CC/	AP)		КВ		KETT: HEALTH COV	ERAGE FOR	CHILDREN WIT
	GPA	GENERAL	PUBLIC ASSISTA	NCE (GPA)			MPP	MEDICARE	PREMIUM PAYMENT	PROGRAM	(MPP)
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Ifya	ur mailin	ig address	is different, pla	ease fill it in	below. If n	ot, pla	vase leav	e blank.			
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LTSS Forms: DHS-2 Application (Cont.)

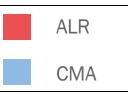
If you would like someone to apply or insurance, answer the questions held have access to your electronic accou	w. Selecting an	Authorized	Representati	we is options	d. You a	nd your Authorized R	onesentol	ins will both
authorized representative must be 18	or older and ca	n be a frien	d, relative, or	anyone else	you cho	ose.	r his or he	r details. Your
						W Cash benefits only)	Receive	Notices?
Authorized Representative's Name				Mailing Addre	55			
Primary Phone Number ()		Se	condary Phone	Number ()	Email Address		
Cel Work Other Preferred method of contact. Email C	Diore Dilan		Cell Wo					
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<u>Name</u> (First, Last, Middle Initial, Suffix)	<u>D.O.B.</u> (mm/dd/yyyy)	Gender M: Male F: Female	Nun	<u>Security</u> n <u>ber</u> r i7 applying for stasi	on his	is person's name di wher Social Security s, write the name on th below	Card?	U.S. Citizen? (Required only if applying for benefits)
								□Yes □No
								Yes No
			-					□Yes □No
								□Yes □No
								QYes QNo
								□Yes □No
there are more people in your h								□Yes □No
you are applying for SNAP benefit ots: an in-office intention is required for tophone#: Day	is, how would RW cash assist	you like to ance. Your S	be interview SMAP and AIM Even	Y interview car	ephone be com	Interview (OR) bined.)	In-Offic	e Interview
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ve in a (check one):	,				- mang	mover on third OP/007.		
	teless: lobby, s	treet, car	Own Hom	ne/Trailer	DSha	ter/Halfway House	Benth	ome/apt/trailer
Living in another's home/apartmen			cohol rehab o		-	in the second second		manent address
Nursing Home/Facility:	□Re	sidential ca	re.(Assisted L	wing;		Other (describe		The Port outre bo
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anyone in the household applying	g for dental co	verage? 🗆	Ites UN0		, piease	white their names t	HOW:	
anyone in the household applying	g for dental co	verage? 🗆	ITes UN0	If yes 4 5	, prease	whee unear names of	Actow:	

- Authorized Representative or Power of Attorney information should be provided at the top of Page 2
- Provide all information for the customer and their spouse including:
 - Full name of customer and spouse
 - DOB for customer and spouse
 - SSN for customer and spouse





LTSS Forms: DHS-2 Application (Cont.)



All questions marked as 'yes' should be accompanied with verification documents. The customer's signature should be provided on page 32.

All questions that have a LTSS box should be filled out. The questions below are the most important questions to answer:

- Pg. 7 Question 14: Need for LTSS. There are multiple questions within this section that should be answered
- Pg. 10 Question 17: Income. The customer's income including Supplemental Security Income (SSI), Retirement, Survivors, Disability Insurance (RSDI), pensions etc. should be provided. (*Please note: If income is other than RSDI and SSI, verification is necessary*)
- Pg. 12 Question 20: Health Insurance: The customer's insurance information should be listed with policy number and company name
- Pg. 19-20 Question 31: Resources and Assets. The customer's resources and assets such as bank accounts, trusts, burial contracts and more are listed here (verification needed for trusts, burial contracts etc. LTSS does not need 6 months of bank statements or SAV-91 forms)
- **Pg. 22 Question 39: Expenses**. Such as insurance premiums, medical bills etc. Please also indicate need for retro months here (verification necessary for expenses). Proof of nursing home collecting applied income should also be indicated and provided.
- Pg. 23 Question 41: Household bills. The customer's household bills such as rent, mortgage, property taxes etc. should be listed. (verification needed for household bills)
- Pg. 32: Signature. The customer must sign and date the application



LTSS Forms: Blank Renewal

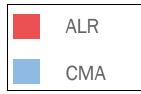
Blank Renewals can be submitted in lieu of a DHS-2 only if the <u>customer is active on Medicaid</u> and confirmed by DHS. If a renewal is submitted without Medicaid eligibility, a full DHS-2 application will be requested.



- Per policy, if a customer is already on Medicaid, we cannot ask the same questions for LTSS eligibility
- The LTSS Renewal allows DHS to ask the LTSS specific questions
 - All boxes should be filled in with customer's complete and current information including:
 - Full name and address
 - Authorized representative information
 - Income, expenses, resources and assets (all questions filled out and verification provided)
 - Signature



LTSS Forms: DHS 25



This form gives access to financial and social information for an individual or entity that has been authorized to review it. Without the DHS 25 form, nursing homes will not receive provider notices and can't obtain information relevant to an LTSS application.

- Customers can authorize a family member, facility, agency or anyone of their choice to obtain and release information for DHS
 - Every individual should have their own release
- Releases are valid for one year
- Customer's information such as full name, DOB, SSN and address must be filled out
- Reason for the request: "Information for LTSS eligibility"
- Customer must sign and date release

			DHS-2 Rev. 05/0
	RHODE ISLAND DEPAR	TMENT OF HUMAN SERVICES	
AUTHOR	IZATION TO OBTAIN OR RE	LEASE CONFIDENTIAL INF	ORMATION
		used as a Medical Release form. edical information on this form.	
I hereby authorize th	e Rhode Island Department of Human	Services to obtain from, or release to	ĸ
Name			
Address	Person. Agency, or Organization		
Financial	(Specify)		(Dates)
Social	(Specify)		(Dates)
			(Dates)
Other	(Specify)		(Dates)
Name (printed)	Person about whom information is requested	d	
Date of Birth	Social Security Number	VA Claim Nur	nber
Address			
I understand that rea written consent, exc of this consent shall an additional writter	est	aws of Rhode Island and cannot be a by the law. Any information released ny person, or organization outside of surpose of processing my application	disclosed without I or received as a result the department, withou for assistance or
Signature of Client	, Parent, or Guardian	Relationship to above	Date
Name (printed)	DHS Agency Representative		Title



LTSS Forms: DHS 25M

This form provides access to protected health information to an individual or entity that is authorized to receive

and review such information.

	CTIONS: COMPLETE ALL SECTIONS, DATE	URE/USE OF HEALTH INFORMATION
L	I,, he	ereby voluntarily authorize the disclosure of
	information from my record.	
	My Date of Birth://	My Social Security Number:
п.	My information is to be disclosed by:	And is to be provided to:
	(Name of Person/Organization)	(Name of Person/Organization)
	(Address)	(Address)
	(City, State, ZIP)	(City, State, ZIP)
ш.	The purpose or need for this release of in	
	I am applying for Medical Assistance	My own personal and private reasons
	I am applying for other DHS Services	Other (specify):
IV.	All of the information (except the boxes I cheet Other (specify):	Health Insurance Information
	I would also like the following sensitive inform	
	□ Alcohol/Drug Abuse Treatment/Referral	HIV/AIDS-related Treatment
	Sexually Transmitted Diseases	Mental Health (Other than Psychotherapy Notes) ertification, or other services, this release covers all my
medica plan I necess	al/health care providers, including the provider nam have told you about on my written applications(s) ary DHS forms, specifically the AP-70 forms and iired as a condition of obtaining eligibility and serv fore, failure on my part to sign this authorization m	ned above as well as any other person, facility, program or for Department of Human Services programs, and on the MA-63 forms. I understand further that this authorization ices and shall be used by DHS only for such purposes. ay affect my eligibility and/or the scope of services I may coopy of this form for the release or disclosure of the
There		
Theref obtain inform I also SERV additio other Act (F been r	uation. understand that I may revoke this authorization in CIES and that, if I do, DHS may condition my elig and that, if I do, DHS before I revo parties by this authorization, may no longer be prof IPAA) Privacy Rule (45 CFR part 1641, and the F	writing at any time to the DEPARTMENT OF HUMAN gibility and access to services on my decision to revoke. In ked this authorization, as well as any information disclosed to tected by the Health Insurance Portability and Accountability rivacy. Act of 1974 [5 USC 552a]. If this authorization has no my signature unless 1 have specified a different expiration
There obtain inform I also SERV addition other Act (H been r date o	ution. understand that I may revoke this authorization in CIES and that, if I do, DHS may condition my elig an, any information disclosed to DHS before I revo- parties by this authorization, may no longer be prot IIPAA) Privacy Rule [45 CFR part 164], and the I evoked, it will terminate one year from the date O	gibility and access to services on my decision to revoke. In ked this authorization, as well as any information disclosed to tected by the Health Insurance Portability and Accountability rivacy. Act of 1974 [5 USC 552a]. If this authorization has nc

- A customer can authorize a family member, facility, agency or anyone of their choice to obtain and release medical information for DHS
- Information should be disclosed by: Agency information should be listed here
- Information provided to: Department of Human Services, LTSS
- Sections III and Section IV: Customer should check all that apply
- Customer's signature and date

Please note: Signatures are valid for one year



LTSS Forms: PM-1

33

This form must be completed by a licensed health care practitioner with first-hand knowledge of the health status and functional needs of an applicant – serving as a baseline for determining an applicant's level of care.

	Succession of the second	GW-GMR-PM-3 Rev. 3/2014
	ALL MARKEN AND ALL MARK	
	Provider Medical Statemen	t
Date	Date of Last Offi	ce Visit
Applicant Name:	Date Gender (circle):	of Birth
SS# or MID:	Gender (circle):	Male Female
Address:		Apt./Floor:
City/Town:		Zip Code:
		hers Other:
Name of Facility		Date Admitted:
DIACNOSIS MARIA DA DAVIS	ral (including severity of condition) *	NO DIA CHORIE CODES
PRIMARY DIAGNOSIS (Date:)	OTHER DIAGNOSIS (Dates)	SURGERY/INFECTIONS (include dates)
(Lance)	(,	(
	1	
Prognosis of Rehabilitation Poten		
Prognosis of Rehabilitation Poten Permanent Disability: 🗆 Yes 🛛		
	No	
Permanent Disability: 🗆 Yes 🛛	No	
Permanent Disability: 🗆 Yes 🛛	No	
Permanent Disability: 🗆 Yes 🛛	No	
Permanent Disability: 🗆 Yes 🛛	No	
Permanent Disability: 🗆 Yes 🛛	No	
Permanent Disability: D Yes (MEDICATIONS: Name, Dote, Pr PAIN ASSESSMENT	No requency, and Route	Frequency
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- All demographic information should be filled out
- Medications should be listed, and attachments sent if necessary
- Questions should be answered using the appropriate codes indicated on the form
- Question: "will the patient be likely to return to the community within 6 months" is marked appropriately so that the customer may receive their Home Maintenance Allowance, *if applicable*
- A signature is required

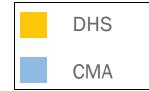
Communication Forms between OHA Case Managers and DHS

Communication/ Change Form

HCBS-2 Turnaround Form



LTSS Forms: HCBS-2 Turnaround Form



The Turnaround Form is filled out by DHS LTSS and is sent to the case manager/agency assisting the customer.

Information such as case eligibility, cost of care, Tier Level and more is communicated on this form.

			v			
HCBS-2:	DHS LTSS TU	JRNAROUNI	DFORM	HCBS		
DHS/LTC CONTACT		т	oday's Date:	Eligibility Status:	ligible/Approved 🗆 Ine	eligible/D
DHS Worker Name:	Phone:	1	Fax:	COC: \$	Sherlock Prem	nium: \$
DHS Contact		I		Effective	Program Elig.	•
STATE OR COMMUNIT	Y AGENCY AND CO	NTACT INFORMA	TION	Data		
Agency:	Phone:	1	Fax:	Date:	Date	
Agency Contact:				Level of Care: 🗆 Hig	h 🗌 Highest 🗌 Der	nied
CLIENT INFORMATIO	N					
Name:		DOB:	MID:			
Client Contact:			Case #:	Des see En selles set		
Initial Review	🗆 Financial Review		onal renewal/redetermination	Program Enrollment:	1	
Initial Review HCBS Eligibility Status: Eligible/App COC: 5 Sh Effective Pro	Financial Review Finan	Nursing Home Eligibility Status: COC: \$ Effective	ligible/Approved 🗌 Ineligible/Denied		OHA Core	DHS Core
	Financial Review roved Ineligible/Denied erlock Premium: \$ ogram Elig. te	Nursing Home Eligibility Status: COC: S Effective Date: Level of Care: Hig	ligible/Approved Ineligible/Denied	DHS Core	OHA Core	HPRI
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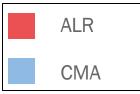
HCBS-2 March 14, 2022

HCBS-2 DHS LTSS Turnaround Form

Renewals



LTSS Renewals



****It is critical to make sure DHS has the most up to date mailing information***

- Standard Medicaid Policy requires annual financial AND clinical renewals
- Renewals have been suspended as part of the response to the public health emergency.
- At the end of the public health emergency, Medicaid will return to normal operations, meaning:
 - Clients will be mailed a pre-populated financial renewal form once per year to the address on record
 - Clinical reassessments will be aligned with financial renewals to the extent possible
 - Renewals must be returned with updated information and verification within 30 days
 - Failure to return a renewal will result in a loss of eligibility

> If the renewal is returned within 30 days of the termination, eligibility can be reinstated



Assisted Living and Beneficiary Tiers



Provider Certification Standards/Tier A

ALR

ISLANI

- RI Licensure for an ALR in Good Standing
- Compliance with HCBS final rule
 - ✓ Daily assistance with at least 2 ADLs
 - Personal care and attendant services performed by a CNA. Hours of service must be at least 1 hour per person per week. The hours of the CNA must be adequate to meet the needs as determined by the ALR assessment and person- centered Service Plan.
 - ✓ Housekeeping
 - ✓ Chore services (washing rugs or any heavy maintenance chores)
 - ✓ Companion services
 - ✓ Meal preparation
 - ✓ Medication administration and /or oversight
 - A program of social and recreational programming that reflects a resident's interests and needs. These activities should promote integration in the ALR and the greater community. The programing may include therapeutic type activities based on the needs of the residents which may include access to, but not limited to, counseling, AA meetings, or activities which focus on maintaining /promoting life skills.
 - ✓ Transportation or coordination of transportation services as specified in the person-centered service plan
 - Provision of 24-hour on-site response staff to meet scheduled or unpredictable needs in a way that promotes maximum dignity and independence and provides for supervision and safety of the residents.
 - ✓ Minimum of 2 hours of staff orientation and on-going training

Provider Certification Standards/Tier B



✓ All requirements for Tier A <u>AND/ OR</u>

 Provision of Limited Health Services and/ or an Alzheimer's/ Dementia Special Care Unit as defined in Department of Health Licensing Assisted Living Residences (216-RICR-40-10-2 section 2.5 and 2.6).

OR

- Proven ability to support additional hours of personal care beyond the Tier A services which may include:
 - ✓ Either extensive assistance with at least 2 ADLs or
 - ✓ 7 hours or more of ADL care as documented in the ALR's assessment and person-centered Service Plan and complex medication management comprising enhanced numbers of meds, more complex delivery of meds, and/ or increased time spent delivering meds.

AND/OR a combination of

- Ability to support coordination of behavioral and/or dementia care including cuing, redirection, and management of behaviors, for an individual who has been diagnosed with Alzheimer's disease or other related dementia, or a behavioral health diagnosis as determined by a physician.
- Proven ability to provide support and education to the resident about managing specific health conditions as documented in the resident's personcentered service plan.
- ✓ Demonstrated ability to manage elopement risk or other challenging behaviors that adversely the resident or others.



Provider Certification Standards/Tier C



✓ All Requirements of Tier A and B

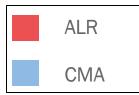
AND

✓ Provision of Limited Health Services and/ or an Alzheimer's/ Dementia Special Care Unit as defined in Department of Health Licensing Assisted Living Residences (216-RICR-40-10-2 section 2.5 and 2.6)

AND two of the following:

- Proven ability to provide Extensive assistance with at least 3 ADLs. And 16 hours or more of ADL care as documented in the ALR's assessment and person-centered Service Plan
- ✓ Single rooms or apartment-like settings
- ✓ Special trained staff such as licensed, certified in BH, dementia, or other specialty area available 24/7.
- ✓ Intermittent skilled care or stabilization services upon transition





TierA	Tier B	TierC
Assistance with a minimum of two (2) of six ADLs	Extensive assistance with a minimum of two (2) of six ADLs	Extensive assistance with a minimum of three (3) ADLs
AND	OR	AND
At least 1 hour/week of care needed	7 or more hours/week of care needed	16 hours or more per week of care



Payment Determined by Facility Tiers Combined with Client Acuity Tier

- Assisted Livings will need to meet a specific certification standards to determine maximum tier.
- Individuals will be assigned a Resident Tier through the assessment process.

		Facility Licensure and Certification					
		Tier A (Basic)	Tier B (Enhanced/former Cat F Nov 1. 2021)	Tier C (Feb 1, 2022)			
f Need	Tier A Basic	Tier A (\$78)	Tier A (\$78)	Tier A (\$78)			
Level of	Tier B Enhanced (former Cat F)	Tier A (\$78)	Tier B (\$113)	Tier B (\$113)			
Individual Level of Need	Tier C SCU/LHCL	Tier A (\$78)	Tier B (\$113) with a potential to move to Tier C	Tier C (\$136)			

ALR

43

Assisted Living Resident Assessment Pathways

ALR

CMA

New Applicants to Medicaid	Existing Medicaid clients	Existing Medicaid clients	NHTP & SNF transition
	with LOC > 3 Years	with LOC < 3 Years	with LOC < 3 Years
Complete Medicaid Application for LTSS	Complete a new PM 1	Complete Assisted Living Tier Calculator	OCP Completes Assessment
Include the PM 1	• If the UCAT is older than 1 year, then complete a new one.	• If the UCAT is older than 1 year, then complete a new one.	OCP Includes the PM1
Complete the UCAT	Complete Assisted Living Tier Calculator	 If the UCAT is less than 1 year old, then complete the Enhanced Assessment 	Complete the CMA in place of the UCAT.
 Complete Assisted Living Tier Calculator 	Include the HCBS Communication form	Include the HCBS Communication form	OCP Complete Assisted Living Tier Calculator
 If utilizing a Case Management agency, include the HCBS Communication form 	 Submit documentation in its entirety to DHS as a Program Change: <u>dhs.ltss@dhs.ri.gov</u> 	 Submit documentation in its entirety to OCP: <u>OHHS.ocp@ohhs.ri.gov</u> 	OCP Include the HCBS communication form
 Submit documentation in its entirety to: State of Rhode Island Department of Human Services (DHS) P.O. Box 8709, Cranston, RI, 02920 	 DHS will return the HCBS communication form to the Case Management Agency DHS will record Tier change on internal spreadsheet 	 DHS will return the HCBS communication form to the Case Management Agency DHS will record Tier change on internal spreadsheet 	 OCP submits documentation in its entirety to: Department of Human Services (DHS) OCP will return the HCBS communication form to the Case Management Agency and record Tier change on internal spreadsheet
• DHS will return the HCBS communication form to the Case Management Agency			



AL Beneficiary Tier Calculator: Tier B example (based on hours)

- Individual needs assistance with 4 ADLs – 2 at moderate level of assistance and 2 at minimum level of assistance
- Functional impairment adjustment
 IS approved
- Therefore the individual is assigned to Tier B due to requiring more than 7 hours/week for ADLs

TierA	TierB
Assistance with a minimum of two (2) of six ADLs	Extensive assistance with a minimum of two (2) of six ADLs
AND	OR
At least 1 hour/week of care needed	7 or more hours/week of care needed

INDIVIDUAL'S NAME:	DATE:	
SOCIAL WORKER/CASE MANAGER:	Signature:	ALR

Please fill in the orange highlighted cells in the calculator, then see below in row 41 for resulting Assisted Living Tier eligibility.

CMA

Please fill in the times per day and days p	per week the inc	dividual requires	assistance wit	h each ADL liste	ed below and ins	ert an 'x' in the	level of
assistance needed for each ADL.							

	Ambulation	Transfers	Bathing	Dressing	Eating	Toileting	Totals
Minutes Allowed*	15	15	30	15	30	30	
Times per day	1	2	1	1	1	1	
Days per week	4	7	3	7	4	7	
Level of Assistance							
0 = Independent			х	х			
1 = Minimum / Supervision					х	х	
2 = Moderate / Limited Assist	х	х					
3 = Maximum / Extensive Assistance							
4 = Total / Total Dependence							
Total Minutes Per Week	45.00	157.50	-	-	30.00	52.50	285.00
Total Hours per week	0.75	2.63	-	-	0.50	0.88	4.75

Minutes Allowed: The numbers represented are maximum mintues allowed per task (allowable minute

Functional	Impairment	Calculator

If the individual has any functional impairment listed below, select Y in the cell below.

Functional Impairments approved? (Y/

This calculation is made to represent those functional limitations that add substantial time necessary to complete the task (beyond the level of assistance noted above). Individuals must have a documented diagnosis and supporting documentation outlining how the individual's functional impairment significantly impacts their ability to perform the tasks outlined above. **Examples of qualifying functional impairments include:**

- Behavioral Issues, Limited Range of Motion, Spasticity/Muscle Tone, Fine Motor Deficit, Cognitive Impairment, Decreased Endurance, Pain, Open Wound, Complex Medication Management, Ostomy Care, Urinary Catheter Care, Pressure Ulcer Treatment

Functional Impairment Calculator	2	2	1.5	1.33	2	2	
Total Minutes Per Week	90.00	315.00	-	-	60.00	105.00	570.00
Total Hours per week	1.50	5.25	-	-	1.00	1.75	9.50

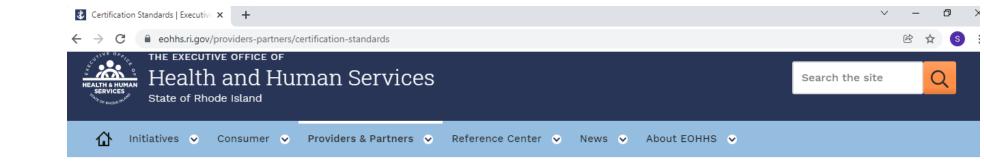
Assisted Living Tier Assignment	
# ADLs w/ any assistance needed	
# ADLs w/ extensive/total assist neede	
Total Hours/week Approved	9.50
Assisted Living Tier Assignment	Tier B

Tier A requires at least 1 hour/week **AND** 2 ADLs w/any assistance Tier B requires at least 7 hours/wk **OR** 2 ADLs w/extensive assistance

	APPROVAL:	Signature	Signature		Date		RHODE ISLAND	
		Name:		Title:		Office:		
CONFIDENTIAL WORKING DRAFT FOR DISCUSSION PURPOSES ONLY	PI FASE TYPE							

Appendix

http://eohhs.ri.gov/provders-partners/certification-standards



The EOHHS website contains the most current information on Assisted Living Payment Reform

<u>Home</u>	»	Providers	&	Partners	»	Certification	Standards
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Providers & Partners	
Billing And Claims	+
Certification Standards	
Early Intervention Providers	+
Electronic Visit Verification (EV	′∨)
Electronic Health Records (EHR) Incentive Program	+

Certification Standards

- Application Process for Category D
- <u>Assisted Living Certification Standards</u>
- <u>Assisted Living FAQ</u>
- Assisted Living Reform Training FAQs
- Attachment 5 Assisted Living Residence Questionnaire
- <u>Changes to Category F as a Result of Article 12 of the FY 2020 Appropriations</u> Act, House Bill <u>5151Aaa</u>







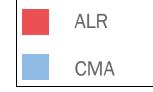


ST Work - April 27 (Monday) – May 6 (Wednesday)

RIHMFC and SSI Only

- RIHMFC refers to a separate waiver once held by the state which allowed direct state payments to 4 ALRs that provided single room residences to low-income Rhode Islanders
- Since all rates have been adjusted and the room and board allowance takes single vs. double rooms into account, the RIHMFC designation is no longer relevant

- ALRs may admit individuals who do not meet LTSS level of care standards.
- ALRs with individuals on SSI but not LTSS qualify for a state supplemental of \$206 / individual/ months paid from DHS
- ALRs may qualify for this payment even if they are not enrolled as Medicaid Providers



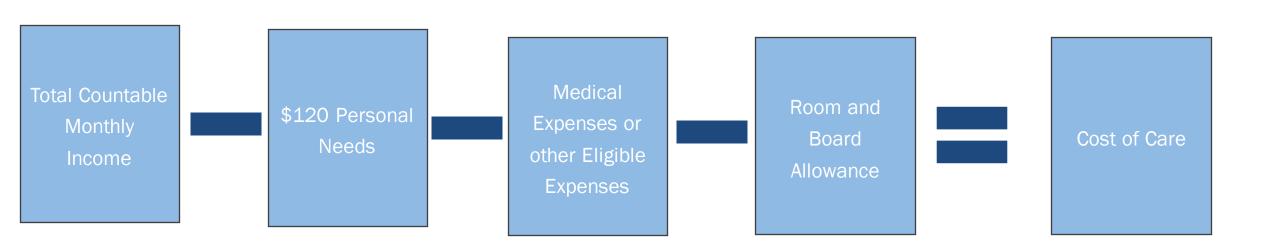


Room and Board and Cost of Care



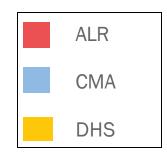
Cost of Care Calculation

ALR Room and Board and Cost of Care Allowance is described in 210-RICR-50-00-8.6



ALR consumers must pay BOTH Room and Board AND their Cost of Care (if any) to

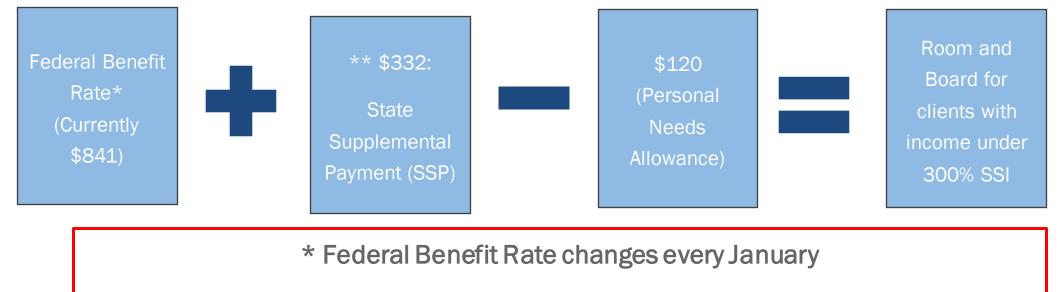
the ALR each month



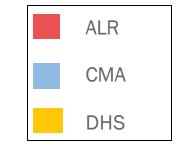
Room and Board Allowance – under Medicaid income limit

ALR Room and Board and Cost of Care Allowance is described in 210-RICR-50-00-8.6

Clients with incomes under 300% of the Federal Benefit Rate will not have a cost of care



 $** Any \, \text{ALR resident with income under the FBR should apply for Cat D to get the SSP}$



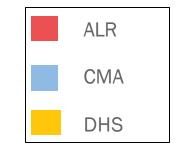
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Room and Board Allowance – above Medicaid income limit

ALR Room and Board and Cost of Care Allowance is described in 210-RICR-50-00-8.6

For individuals with incomes above the Medicaid limit, single vs. double room matters!

Single individual with single room: 300% FBR - \$120 Single individual with double room: (85% of 300% FBR) - \$120 Married individual, single room: 300% FBR - Spousal Allowance - \$120 Married individual, double room: (85% of 300% FBR) - Spousal Allowance -\$120





Billing Best Practices



ST Work - April 27 (Monday) – May 6 (Wednesday)

Billing Best Practices

- Billed electronically as an 837 Professional Waiver or the paper Waiver claim form
- Billed as a per diem
- Procedure Code T2031
- Diagnosis should be the clinical diagnosis from the physician or providers can use Z742 Need for assistance at home and no other household member able to render care
- Reimbursement for Tier A is \$78.00 per day effective 11/1/2021.
 - > \$69.00 per day effective 10/1/2018 10/31/2021
 - \succ Previous to 10/1/18 the rate was \$42.16
- Effective 11/1/2021, recipients in Tier B, can be billed with the UB modifier for a reimbursement rate of \$113.00 per day
- Effective 2/1/2022, certified Tier C providers can bill with UC modifier for a reimbursement rate of \$136.00 per day.
- Billing is done monthly with the units representing the numbers of days the client attended
- Clients must be on the DEA Assisted Living Waiver to be eligible

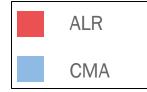




Checking Eligibility, Cost of Care and Tier

Example of Medicaid Recipient Eligible for Assisted Living Services in LTSS

Medicaid My Home Eligibility Cla	ecutive Office of He	alth and Huma	n Services	
Eliqibility > Verify Eligibility Response				Friday 05/06/2016 03:16
Eligibility Verification Response				Back to Eligibility Verification Reque
Verification Response ID 2016127	06386			Expand All Colla
Recipient Information				
Recipient ID 0352698 Birth Date 06/22/19 Date Of Death _		Recipient Name M Gender Fe		
Benefit Plan Details				
Benefit Plan Details Plan Name	Effective From Date	Effective To Date	Base Deductible	Message
	Effective From Date 04/20/2016	Effective To Date 05/06/2016		-
Plan Name				Message Limitations apply to Vision and Dental servi Recipient may be subject to cost for patient share
Plan Name Categorically Needy Services	04/20/2016	05/06/2016	\$0.00	Limitations apply to Vision and Dental servi Recipient may be subject to cost for patien
Plan Name Categorically Needy Services RI Housing Assisted Living	04/20/2016	05/06/2016	\$0.00	Limitations apply to Vision and Dental servi Recipient may be subject to cost for patien



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Who to Call When You Have Questions



				Management Agencies		
	Agency Information	Contact Information		Areas Covered		
1	Child & Family Services	Supervisor: Anr	nie Stoehr	Jamestown, Little Compton, Middletown, Newport, Portsmo		
	31 John Clarke Road	astoehr@childa	ndfamilyri.org	Tiverton		
	Middletown, RI 02842	phone:	848-4145	Director: Jodi Eyre 848-4120		
	848-4185	fax:	841-8841	jeyre@childandfamilyri.org		
2	Child & Family Services	Supervisor: Jen	nifer Allen	Providence		
	1268 Eddy Street	jallen@childanc	familyri.org			
	Providence, RI 02905	phone:	780-2248	Director: Jodi Eyre 848-4120		
		fax:	781-0945	jeyre@childandfamilyri.org		
3	East Bay CAP	Supervisor: Rob	oin Covington	Barrington, Bristol, Central Falls, East Providence, Pawtuck		
	100 Bullocks Point Avenue	rcovington@ebo	cap.org	Warren		
	East Providence, RI 02915	phone:	490-1152			
	437-1000	fax:	433-1598			
4	Tri-County	Supervisor: Reg	gina Spirito	Block Island, Charlestown, Exeter, Hopkinton, Narragansett		
	1935 Kintstown Road	rspirito@tricour	ntyri.org	North Kingstown, Richmond, South Kingstown,		
	Wakefield, RI 02879	phone:	709-2643	Westerly		
	789-3016	fax:	284-4546			
5	Tri-County	Supervisor: Reg	gina Spirito	Burrillville, Cranston, Cumberland, Foster, Glocester, Johns		
	1126 Hartford Avenue	rspirito@tricour	ntyri.org	Lincoln, North Providence, North Smithfield, Scituate, Smithfield		
	Johnston, RI 02919	phone:	709-2643	Woonsocket		
		fax:	349-3125			
6	West Bay CAP	Supervisor: Bria	ana Bishop	Coventry, East Greenwich, Warwick, West Warwick,		
	487 Jefferson Blvd.	bbishop@westb	paycap.org	West Greenwich		
	Warwick, RI 0286	phone:	921-5145	Director: Kelly McHugh Phone: 384-7781		
	732-4660	fax:	739-2761	kmchugh@westbaycap.org Fax:739-2761		

RHODE ISLAND

DHS Customer Service

DHS Coverage Line

- LTSS specialists can be reached between 8:30 a.m. and 3 p.m. Monday- Friday, except holidays, at (401) 574-8474 or 1-855-MY-RIDHS (1-855-697-4347).
- If your issue cannot be immediately resolved, the specialist will flag it to be worked

LTSS Email: DHS.LTSS@dhs.ri.gov

- Email is checked and triaged daily
- If you have more than one case to check on, email is best
- Applications **cannot** be submitted to this email address

DHS LTSS Mailing Address:

Long Term Support and Services P.O Box 8709 Cranston, RI 02920.



LTSS Contact Directory

Unit	Description	Contact	Email	Phone
LTSS Coverage Line and Case	Status update on all LTSS cases including applications,		DHS.LTSS@dhs.ri.gov	401-574-8474
Maintenance	change requests, appeals and general questions			
New Applications	Initial intake on all LTSS applications including	Nicholas James	Nicholas.James@dhs.ri.gov	401-259-6311
	evaluation for community Medicaid while LTSS is			
	pending, sending requests for additional	Darlene Altieri	Darlene.Altieri@dhs.ri.gov	401-598-6906
	documentation, and completing less financially complex			
	cases.			
Financial Level II	More financially complex applications including those	Joy Thibodeau	Joy.thibodeaumoore@dhs.ri.gov	401-712-3707
	with transfer penalties, community spouses and	Moore		
	resource reductions			
HCBS and Program Changes	All initial HCBS cases that require DHS home visit.	Kerry Cook	Kerry.cook@dhs.ri.gov	401-302-3721
	LTSS Case changing from one program type to another			
Expedited HCBS Eligibility	Requests for expedited HCBS eligibility policy including			
Policy	urgent HCBS, Eleanor Slater discharges and hospital			
	discharges to the community.			
Ongoing HCBS Support	Provider Escalations and ongoing client support			
	services including the need to increase hours, agency			
	changes, prior authorization issues			

Rose Leandre, Administrator: <u>Rose.Leandre@dhs.ri.gov</u>, 401-574-8093 Ramona Rodriguez, Assistant Administrator: <u>Ramona.Rodriguez@dhs.ri.gov</u> 401-574-8311 Brianna King, Chief Implementation Aide: <u>Brianna.king@dhs.ri.gov</u>; 401-574-8068 Rebecca Cahoon, Chief Clerk: <u>Rebecca.Cahoon@dhs.ri.gov</u>, 401-477-9167



JE

EOHHS Escalation Team

- Case escalations should first be reported to DHS as a first point of contact for issues and questions
 - Providers can call or email (sending via secure email) cases to the following:
 - DHS contact: Help line 401-574-8474 <u>dhs.ltss@dhs.ri.gov</u>
- Case escalations with issues dating back more than a year should be sent to the LTSS Escalation Team
- When sending cases to the Executive Office of Health and Human Services (EOHHS), please be sure to use the communication tool (excel file) and send to EOHHS by emailing <u>OHHS.LTSSEscalation@ohhs.ri.gov</u>
 - EOHHS Contacts: <u>OHHS.LTSSEscalation@ohhs.ri.gov</u>; <u>Sally.mcgrath@ohhs.ri.gov</u>
- Case escalations for questions related to RAs can be sent to Gainwell Technologies (Formerly DXC)
 - Gainwell provider contact: Karen Murphy Customer Service help desk 401-784-8100

