RI EOHHS
CMS Corrective Action Plan: Implementation of CFCM
Updated: 5/8/2023

Color/Bold = Milestone

Ref. #	Objective	Activity	Deliverables	Start Date	Target Completion Date	Responsible Party	Status Updates	Date Completed or Latest Update
1	Create a CFCM strategic	Post a draft CFCM Strategic Plan	CFCM Strategic Plan		11/30/2022	RI EOHHS	Complete	11/30/2022
2	plan	Post stakeholder feedback and State responses	Stakeholder feedback summary		2/10/2023	RI EOHHS	Complete	2/20/2023
3		**Post an updated CFCM strategic plan**	CFCM Strategic Plan		2/28/2023	RI EOHHS	Complete	5/8/2023
4	Conduct stakeholder engagement	Provide fact sheets and other stakeholder materials to support implementation	Various stakeholder materials	1/1/2023	ongoing	RI EOHHS	In Process	5/8/2023
5		Update the State's website regarding CFCM activities and upcoming webinars		1/1/2023	ongoing	RI EOHHS	In Process	5/8/2023
6		Conduct small group sessions with stakeholders to support implementation		1/1/2023	ongoing	RI EOHHS	In Process	5/8/2023
7		Stakeholders will have additional input opportunities as identified throughout this document		1/1/2023	ongoing	RI EOHHS	In Process	5/8/2023
8	Issue an RFI to potential CFCM vendors	Analyze existing data to determine where Medicaid HCBS participants are receiving services across the state. This analysis will be included in the State's RFI.		1/23/2023	ongoing	RI EOHHS	In Process	5/8/2023
9		**Develop and post an RFI to CFCM vendors and analyze results**	RFI	2/2/2023	4/14/2023	RI EOHHS	Complete	5/8/2023
10		Conduct stakeholder engagement	Stakeholder presentation	3/1/2023	ongoing	RI EOHHS	In Process	5/82023
11		Assess RFI responses and update the State's CFCM Strategic Plan (as needed)		4/11/2023	4/17/2023	RI EOHHS	Complete	5/8/2023
12	Create a Participant Transition Plan	**Develop and post a draft Participant Transition Plan**	Draft Participant Transition Plan	3/1/2023	5/19/2023	RI EOHHS	In Process	5/8/2023
13		Conduct stakeholder engagement	Stakeholder presentation	5/25/2023	6/19/2023	RI EOHHS	Not Started	5/8/2023

#	Category	Task	Deliverable	Start Date	End Date	Owner	Status	
14		Post the final Participant Transition Plan	Final Participant Transition Plan		6/24/2023	RI EOHHS	Not Started	
15	Assess whether RI's SPA or 1115 waiver	Assess whether RI's SPA or 1115 waiver require changes		None anticipated. Further conversation with CMS required.		RI EOHHS	In Process	5/8/2023
16	require changes	Update RI's SPA or 1115 waiver (If changes are necessary)				RI EOHHS	Not Started	
17		Public comment (If changes are necessary)				RI EOHHS	Not Started	
18		Finalize waiver or SPA (If changes are necessary)				RI EOHHS	Not Started	
19		CMS review and approval (If changes are necessary)				CMS	Not Started	
20	Align existing State specific materials (e.g.,	Identify all existing State specific materials that require updates	Listing of state specific materials that require updates	1/1/2023	2/28/2023	RI EOHHS	Complete	
21	certification standards,	Update State specific materials	State specific materials	2/28/2023	4/28/2023	RI EOHHS	In Process	
22	manuals, rules and	Post updated rules and regulations	Rules and regulations	■	7/1/2023	RI EOHHS	Not Started	
23	regulations)	Public comment		7/10/2023	8/1/2023	RI EOHHS	Not Started	
24		Adopt rules and regulations		10/1/2023	10/25/2023	RI EOHHS	Not Started	
25		**Full alignment of State rules and regulations**	Rules and regulations	■	11/1/2023	RI EOHHS	Not Started	
26	Automate CFCM	Base Configuration of CFCM in WCMS		8/7/2022	7/20/2023	RI EOHHS	In Process	5/8/2023
27	process	Test the WCMS for CFCM components		5/15/2023	6/30/2023	WellSky	In Process	5/8/2023
28		Configuration of BHDDH/IDD specific components begins		5/15/2023	TBD	WellSky	Not Started	5/8/2023
29		WCMS is live and ready to support CFCM for phase in testing		7/20/2023	8/7/2023	WellSky	In Process	5/8/2023
30		WCMS interfaces with eligibility and MMIS: Eligibility and case management interface and LOC interface with integrated eligibility system (Bridges), service authorization interface with MMIS		12/1/2022	12/1/2023	RI EOHHS	In Process	5/8/2023
31		Configure ancillary functions in CFCM		12/1/2022	9/14/2023	RI EOHHS	In Process	
32	Phased-in testing period	Identify case managers and select populations		2/1/2023	6/20/2023	RI EOHHS	In Process	
33	for select populations - Nursing Home Transition	Deliver training to case managers that will support the testing period		5/1/2023	6/30/2023	WellSky	Not Started	
34	Program NHTP)and Habilitation Program	Wellsky functionality for CFCM available for testing period without interfaces		ongoing	6/1/2023	WellSky	In Process	
35		Wellsky testing		6/1/2023	6/15/2023	WellSky	Not Started	

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36		Communicate to participants that will be part of the testing period			6/30/2023	RI EOHHS	In Process	
37		**Implement Phase-in NHTP and Hab**		7/20/2023	8/7/2023	RI EOHHS	Not Started	
38	Develop and implement CFCM Training Curriculum	Establish Advisory Committee	Interagency advisory team to guide curriculumn development	5/15/2023	ongoing	RI EOHHS	Not Started	5/8/2023
39		Develop Comprehensive Training Plan	Training Plan	6/15/2023	8/15/2023	RI EOHHS	Not Started	5/8/2023
40		Module Development		8/16/2023	10/1/2023	RI EOHHS	Not Started	5/8/2023
41		Provider Learning		10/1/2023	10/15/2023	RI EOHHS	Not Started	5/8/2023
42		Systems Change & manual	Manuals & Memos	ongoing	10/30/2023	RI EOHHS	Not Started	5/8/2023
43		Boot Camp -- begin immersion all modules		11/1/2023	11/15/2023	RI EOHHS	Not Started	5/8/2023
44		Full Readiness Testing		11/15/2023	12/15/2023	RI EOHHS	Not Started	5/8/2023
45		**Bi-weekly meetings**		1/1/2023	ongoing	RI EOHHS	Not Started	5/8/2023
46		**Completion of Curriculum for all CF managers Transition of Curriculum Oversight to Vendors**		1/1/2024	ongoing	CFCM vendors	Not Started	5/8/2023
47	WCMS full functionality	WCMS fully configured with interfaces and ancillary functionality		ongoing	12/1/2023	WellSky	In Process	5/8/2023
48		Integration with CFCM training and begin for vendors		10/1/2023	12/15/2023	RI EOHHS	Not Started	5/8/2023
49		WCMS testing - Super User Training		10/20/2023	11/15/2023	WellSky	Not Started	5/8/2023
50		WCMS training		11/1/2023	11/15/2023	WellSky	Not Started	5/8/2023
51		**WCMS full launch**		12/2/2023	12/20/2023	WellSky	Not Started	5/8/2023
52	Develop a payment methodology and rate for CFCM	Develop a draft CFCM reimbursement rate		11/30/2022	11/30/2022	RI EOHHS	Complete	11/30/2022
53		Identify a procedure code to support CFCM billing and work with the MMIS vendor		1/1/2023	10/1/2023	RI EOHHS	In Process	
54		Update the CFCM reimbursement rate as needed based on changes to the FY2024 budget		7/3/2023	7/31/2023	RI EOHHS	Not Started	
55		Conduct stakeholder engagement to review the State's CFCM reimbursement rate	Stakeholder presentation	7/3/2023	7/31/2023	RI EOHHS	Not Started	
56		Post the final CFCM reimbursement rate		8/1/2023	8/31/2023	RI EOHHS	Not Started	
57		Update the Provider Reference Manual for HCBS	Provider Reference Manual for HCBS	8/1/2023	8/31/2023	RI EOHHS	Not Started	
58	Obtain funding to support CFCM services for FY2024	Provide high-level budget estimates/impact		12/31/2022	12/31/2022	RI EOHHS	Complete	12/31/2022
59		Submit budget estimates for the Governor's proposed FY2024 budget		12/31/2022	12/31/2022	RI EOHHS	Complete	12/31/2022

60		Respond to writtern or oral testimony in GA hearings		12/31/2022	7/1/2023	RI EOHHS	In Process	4/10/2023
61		General Assembly passes final FY2024 budget . Governor signs.		6/1/2023	6/30/2023	General Assembly	Not Started	
62	Develop Contract CFCM standards for RFP	Develop standards for CFCM vendors (this will be part of the State's RFP)	Contract standards for CFCM	4/17/2023	5/15/2023	RI EOHHS	In Process	5/8/2023
63		**Develop and issue an RFP for 1 or more vendors to provide CFCM statewide**	RFP or RFQ	4/17/2023	5/15/2023	RI EOHHS	Not Started	
64		RFP open		5/20/2023	6/20/2023	RI EOHHS	Not Started	5/8/2023
65		**RFP responses review and contracts awarded**		6/1/2023	8/1/2023	RI EOHHS	Not Started	
66	Contract with CFCM vendors	Communicate to eligible Medicaid HCBS participants regarding conflict-free case manager transitions. This will adhere to the State's Participant Transition Plan.	Communication materials	10/1/2023	12/31/2024	RI EOHHS	Not Started	
67		**Transition all eligible Medicaid HCBS participants into CFCM according to the Participant Transition Plan**		1/1/2024	12/31/2024	RI EOHHS	Not Started	