



# Butler Hospital Encounter Notifications

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# Butler Hospital Encounter Notification

In collaboration with Care New England and EOHHS, RIQI implemented two initiatives to facilitate care coordination between Butler Hospital and the provider community:

## 1. Facility-Identified Alerts

- Admission and discharge notifications sent via **direct messaging** to the PCP identified by the patient
- Requires:
  - Patient Consent
  - PCP must have a Direct Messaging Address in the NPPES database

## 2. Accountable Entity (AE) Attribution Report

- Medicaid AE affiliation report sent to Butler Discharge Planning team to coordinate care with the treating providers of the assigned AE
- Requires:
  - Patient Consent

Subject **Kent Hospital Registration in ED for [FIRSTNAME LAST]**

**You have received this alert for the following reason(s):**  
 Care Management Alerts for Panel(s): MyPanel  
Facility-Identified Alerts: Kent Hospital (Direct address provided by facility & NPPES)  
 --> Learn more at: <https://riqi.org/Alerts>

**The following patient has been registered at Kent Hospital Emergency Department:**

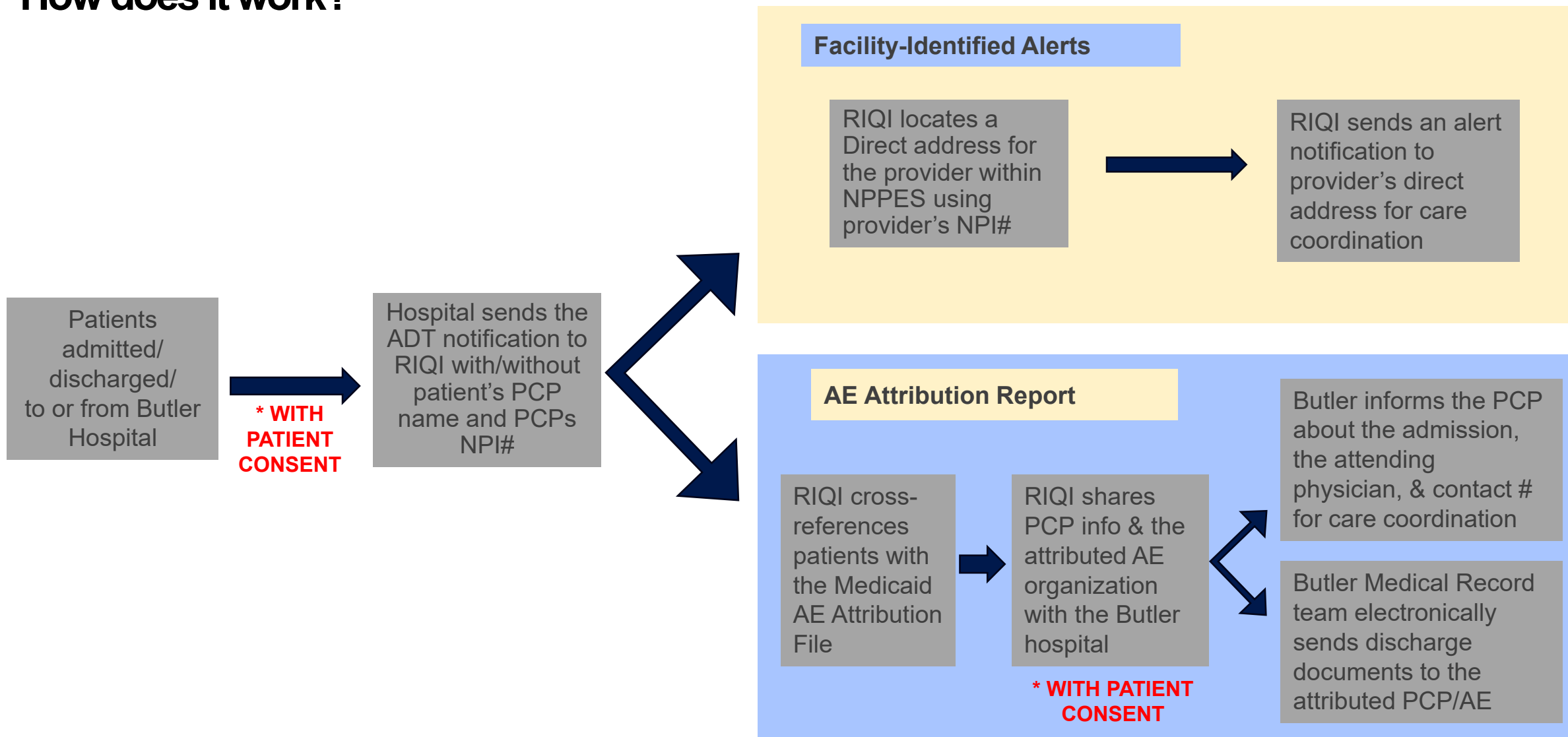
Name: FIRSTNAME LAST  
 MPIID: 123456  
 Date of Birth: 01/01/1970  
 Age: 48 years old  
 Gender: Female  
 Address: 1 Test Lane, Providence, RI 02908  
 Phone: 4015555555  
 Primary Care Provider: Physician Name  
 Referring Clinician: Physician Name  
 Admitting Clinician: Physician Name  
 Attending Clinician: Physician Name  
 Visit Start Date: 10/25/2018 08:00:00  
 MRN: 00b0000-1234  
 Visit Number: 12345689  
 Patient Class: Emergency

Reason for Visit: fatigue  
 Diagnosis/Diagnoses:  
 J18.9 Pneumonia, unspecified organism  
 H10.9 Conjunctivitis of right eye, unspecified conjunctivitis type

*For Discharge Alerts, learn more about Discharge Disposition and/or Discharge Location codes here:  
<https://www.riqi.org/sites/default/files/documents/DischargeDispositions.pdf>*



# How does it work?



## How to receive Butler ADT notifications ?

1. Encourage providers to enter Endpoint information in NPPES with a **Direct Address**.

### Helpful Tips:

- Direct Address is distinct from a personal or work email address. Traditional email accounts such as Gmail, Yahoo mail, or your company email are not Direct addresses.  
To obtain a Direct Email Account, check with your vendor or independent private Health Information Service Providers (HISPs) such as Inpriva or MaxMD.
- Using an individual provider/dept./org. level direct address can be an effective way to centralize care coordination.
- Users can add information to batches of NPIs using the EFI CSV Change Request Upload Page. EFI CSV Change request Upload Page may be used to add endpoint, practice location to multiple NPIs

**EFI File Upload**

Need to make a change to multiple NPIs?  
Use the NPI File Generator to generate the data, modify only the fields that you need to change, and upload your file. [NPI File Generator](#)

**New** Add additional information using EFI Change Request CSV file. [EFI CSV File Upload](#)

Please follow the instructions below to successfully upload your file:

1. Maximum file size should not exceed 200 MB.
2. If file size exceeds 200 MB, try to submit your data using multiple files instead of one large file.
3. File Name should not contain spaces, or special characters.

**Endpoint Use Terms and Conditions:** By checking this box, I agree that the information I provided is accurate to the best of my knowledge and can be shared electronically for healthcare information exchange purposes.

Select EFI Organization:  Select File to Upload (XML, CSV)  No file chosen

2. Raise awareness among providers about the outreach from the Butler discharge team so they can correspond to coordinate the care for their patients.



## Lessons Learned:

- A defined consent management process was a significant advantage in seamlessly integrating the receipt of ADTs.
- It would have been helpful to identify the clinical workflow while scoping the project in detail. The project was designed to work in two phases. However, upon commencement, the registration workflow at CNE led to redesign, and both phases had to be merged, leading to no data flowing into any HIE tools.
- The initial mockup of the AE report prepared included only the Attributed AEs. Butler team suggested that including Provider Name and Provider NPI is essential for them and should be included within the report.
- Outreach by the Butler discharge planning team to the provider community has not yet received the expected response. Butler team with RIQI is making continuous efforts to raise awareness among the community.



## Important Links

Coordinate Care with your patient's Accountable Entity

<https://riqi.org/solutions/health-information-exchange/accountable-entities/>

CMS NPES HIE Endpoint Instructions (slides 29-34)

[https://nppes.cms.hhs.gov/assets/How to apply for an NPI online.pdf](https://nppes.cms.hhs.gov/assets/How_to_apply_for_an_NPI_online.pdf)

Identity & Access (I&A) System Quick Reference Guide

[https://nppes.cms.hhs.gov/IAWebContent/Quick Reference Guide.pdf](https://nppes.cms.hhs.gov/IAWebContent/Quick_Reference_Guide.pdf)

FAQs

<https://nppes.cms.hhs.gov/webhelp/nppeshelp/NPPES%20FAQS.html>

NPPES NPI Registry – Search for a provider by name, NPI #, Organization, etc.

<https://npiregistry.cms.hhs.gov/search>

If you would like more information about Alerts, please visit [www.riqi.org/alerts](http://www.riqi.org/alerts) or contact

Rhode Island Quality Institute (RIQI) at [RIQIBusinessServices@riqi.org](mailto:RIQIBusinessServices@riqi.org) or 888.858.4815





# THANK YOU

[HTTPS://WWW.RIQI.ORG](https://www.riqi.org)

