





43 Social Challenges Sort by Urgency


Search

 **Rebecca Ross** 70 years old
No Working cell phone

 **Gary Stone** 34 years old
No Internet connection

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No Laptop/Computer

 **Neil Sims** 40 years old
Difficulty affording day-to-day living expenses such as food and rent

 **Julia Harris** 28 years old
Lack of comfort with using laptop/computer



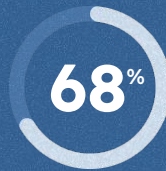
Docs for Health

Addressing social risk factors to improve overall patient health

Because healthcare involves more than medicine

THE PROBLEM

only **20%** of health is due to
medical care



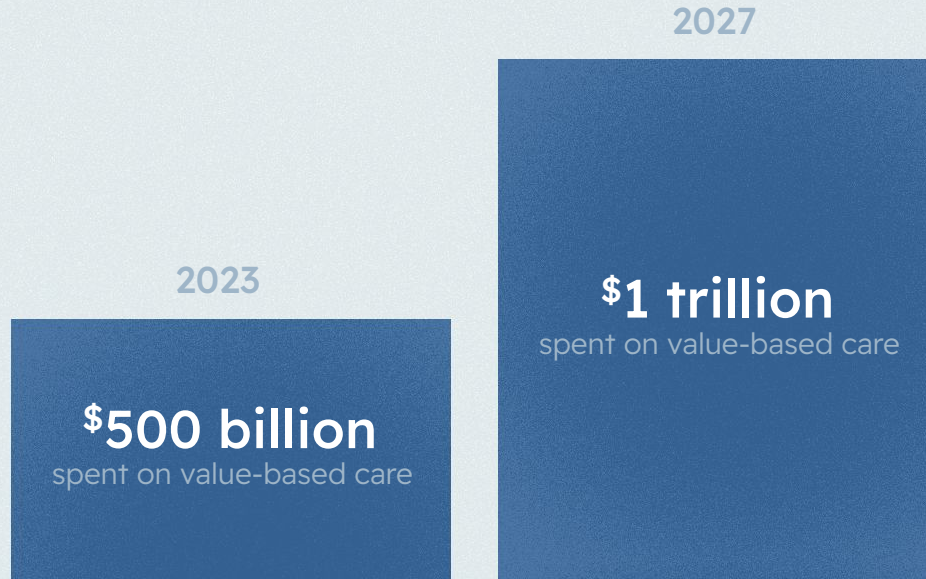
Americans have at
least one unmet
social need



People are on
Medicaid

WHY NOW?

**There is a major transformation underway
in healthcare financing from fee-for-service
to value-based care**



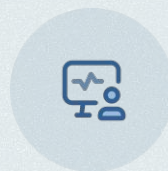
*MCKINSEY

IMPACT

Today's *screen and refer* standard of care has subpar outcomes



Referrals completed
in a 2019 trial of over four
million individuals.



Minimal effect
on health outcomes
across multiple RCTs in 2018,
2019 and 2023

THE SOLUTION

Docs for Health addresses the social needs of patients in real-time

Docs for Health partners with hospitals, clinics and payors to treat the social determinants of health

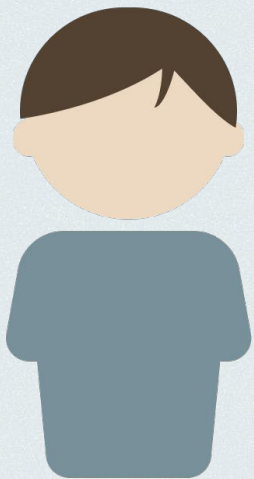
⁰¹ **Screen**

⁰² **Intervene**

⁰³ **Track**

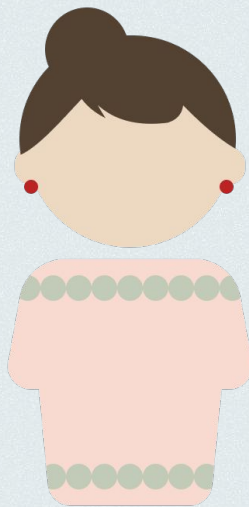
What happens today

Screen and refer



Bob

patient



Clare

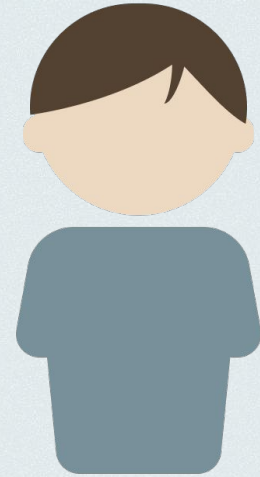
care manager



Dr. Shea

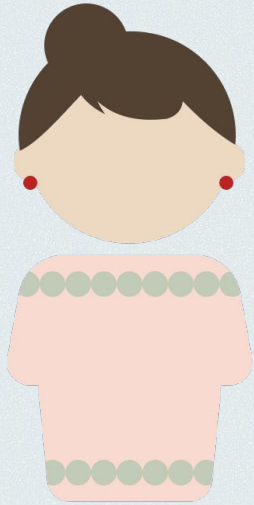
physician

Mold
Rodents
Leaking ceiling



Bob

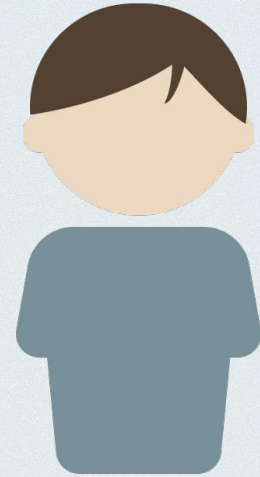
patient



Clare

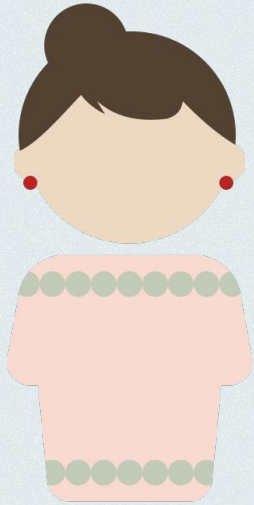
care manager

Telephone screen for
social risk factors



Bob

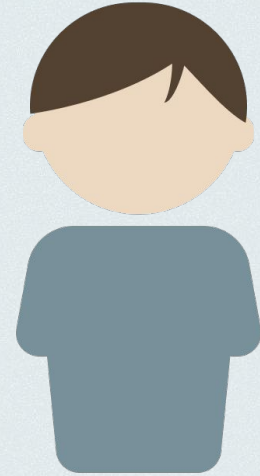
patient



Clare

care manager

Referrals to legal aid and
housing support group



Bob

patient

10%

referrals completed

in a 2019 trial of the top 1% of
SoCal Kaiser members by cost
(n=34,000)

Minimal effect

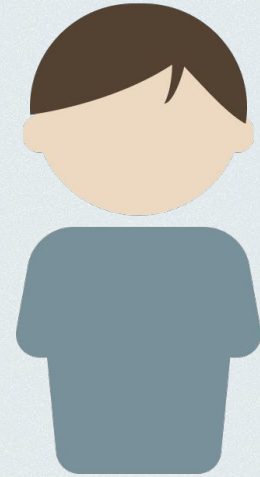
on health outcomes

in a 2018 RCT in Chicago and a
2019 RCT in Baltimore

Our vision

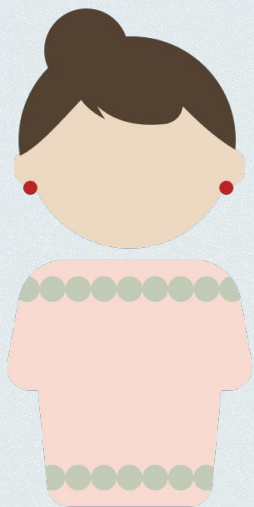
Screen and intervene

Mold
Rodents
Leaking ceiling



Bob

patient

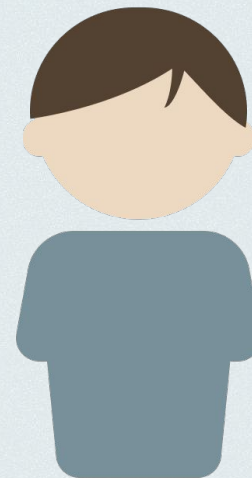


Clare

care manager

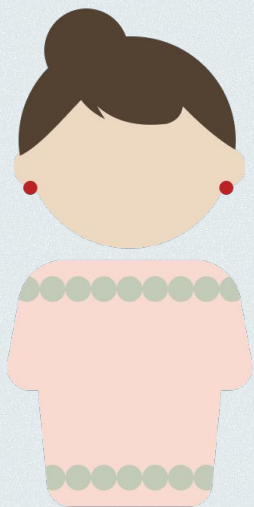
Telephone screen for
social risk factors

Tailored intervention vs
usual care vs both



Bob

patient



Clare

care manager

Pre-filled poor housing
condition letter



Dr. Shea

physician

6

number needed to treat

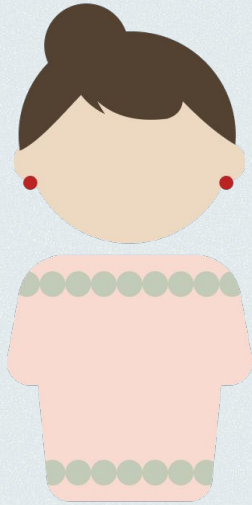
for healthcare providers intervening
on social risk factors

Screen and intervene

builds on

Screen and refer

A hybrid approach for re-incarceration



Clare

care manager

Pre-filled impact of
incarceration letter

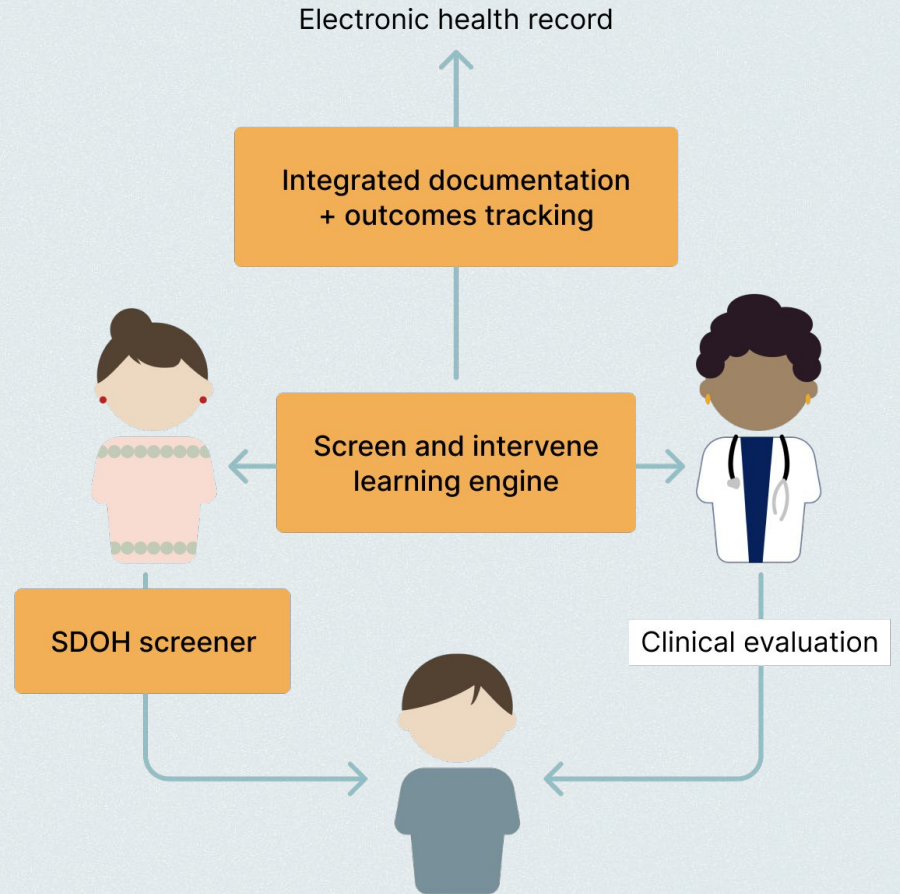
Coordination with local
public defender



Dr. Shea

physician

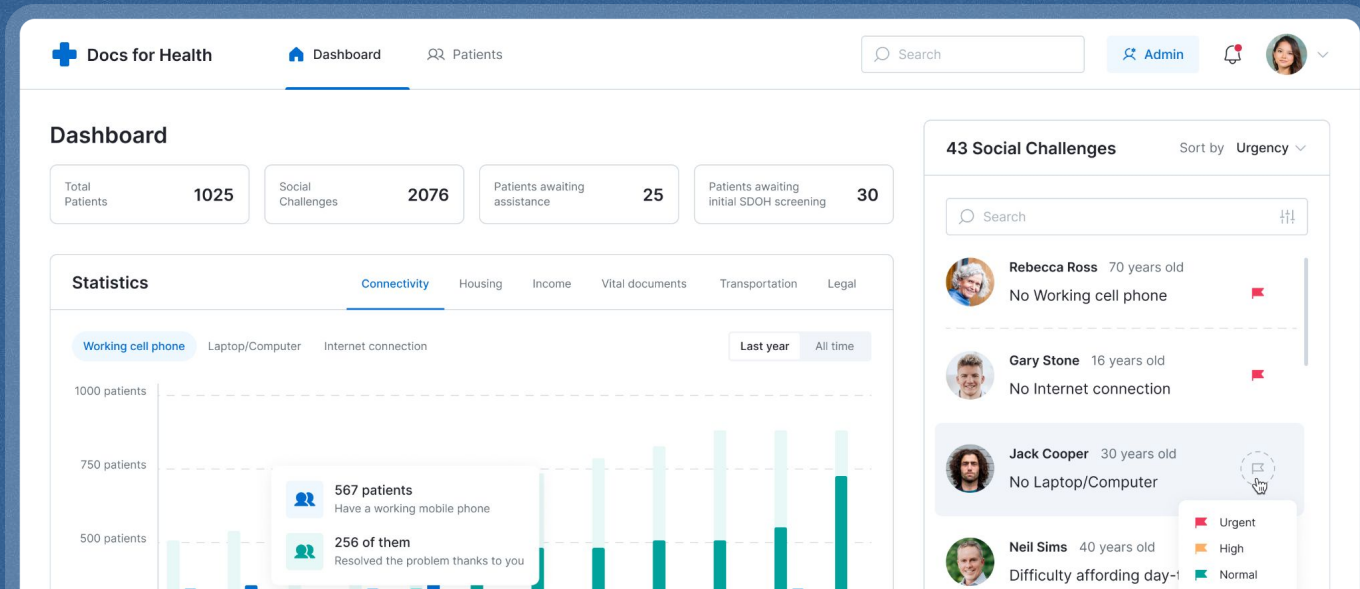
Screen and intervene
contributes to
Improved health outcomes



THE SOLUTION


Over 9,000 MVP users without staff or marketing


Now formalizing our first-pass MVP into a custom-built care management platform





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Docs for Health

community@docsforhealth.org