



# Rhode Island HIT Steering Committee

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July 18, 2024

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# Agenda

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- Welcome
- Review of the Minutes
- Discussions:
  - Update on Health Information Exchange Procurement and Implementation of the Opt-Out Consent Model
  - CRISP Shared Services Overview and Demo
- Public Comment
- Next Steps and Next Meeting

# Update on HIE Procurement and Opt-Out Implementation



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Liv King, EOHHS

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# Outcome of Request for Proposals

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- HIE and RHIO issued as separate contracts with separate tasks, deliverables, and Service Level Agreements
  - Regional Health Information Organization (RHIO): Rhode Island Quality Institute (RIQI)
  - Health Information Exchange (HIE): CRISP Shared Services (CSS)
  - Start date 7/1/24
- Existing iteration of CurrentCare will sunset and go-live for new version in 2025 Q2
- We will return to this meeting once we have a finalized Project Plan with milestones and dates

# Public RFP Documents

1 <https://webprocure.proactiscloud.com/wp-web-public/#/bidboard/bid/118567?customerid=46>

Bidding Opportunities



>> Learn how to Bid in OSP

Bid Board  English

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PRINT/DOWNLOAD SOLICITATION SUMMARY

VIEW AWARD REPORT(S) 2

Solicitation # [RFP24003409](#) \*

## Award Report(s)

Report Title	Published Date	Action
Final Award Report 3	July 12, 2024 09:36:54 AM EDT	VIEW
Tentative Selection Award Report	February 28, 2024 08:54:17 AM EST	VIEW
Bid Opening Award Report	December 11, 2023 11:50:22 AM EST	VIEW

# High Level Roles

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## **RHIO - Rhode Island Quality Institute**

The RHIO works as a support to the Health Information Exchange (HIE). Services provided by the RHIO include:

- Administrative Services (governance, communications, policy development)
- Financial Services (multi-payer financing management, business plans)
- Operational Services (technical assistance, outreach, user training, consent processing)

## **HIE - CRISP Shared Services**

The HIE primarily refers to the information technology required to exchange health information electronically, including:

- HIE applications, software, and tools, such as patient and provider portals
- Technical infrastructure environment(s)
- Integration services with data sharing partners
- Event notification services

# Project Goals

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- Implementation of opt-out to disclose consent model will allow us to come into compliance with state law and dramatically increase volume and utility of data, as requested by the community
- Build out HIE functionality to support providers and payers in critical use cases
- Increase transparency and build ownership among key stakeholders, maintaining voluntary multi-payer model
  - At this time, we are maintaining the \$1 PMPM arrangement and use remains free for all providers
  - EOHHS retains oversight of dollars spent for Medicaid beneficiaries

# Priorities for Implementation

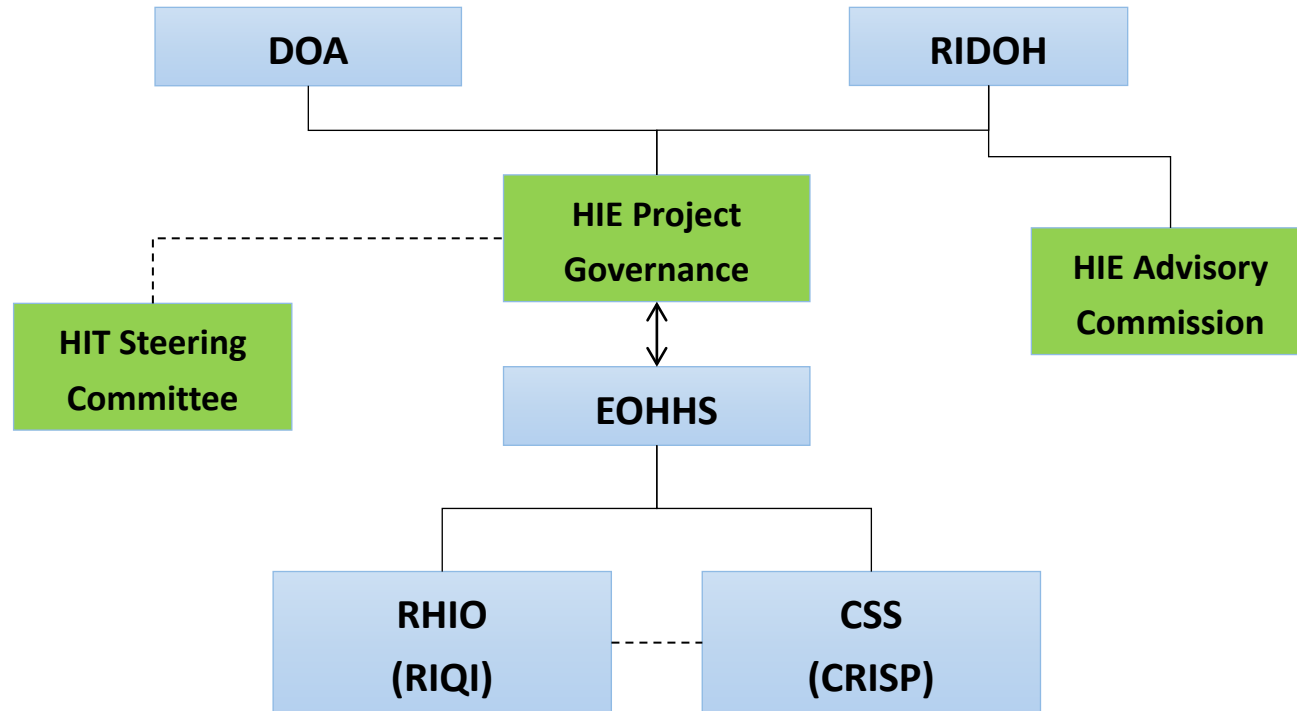
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- Provider registry
  - Incorporates identifying care team for the patient within the HIE
- Event notification services
  - Including complex alerts for chronic conditions and potentially DOC discharges
- Behavioral health records, including support for Part 2 covered record exchange
  - Embedded consent module removes administrative burden for providers to obtain consent
  - Will include notifications for inpatient psychiatric and detox discharges
- Others per Project Governance recommendation



# Pause for Questions

# Governance Model Diagram



# Committee Roles

## HIE Project Governance

Staff: Jocelyn Roman

Monthly

- Voting members will be EOHHS, RIDOH, DOA, and major contributing funders and data submitters
- Authority to approve Project Plan (HIE) and Sustainability Plan (RHIO)
- Review all SLAs/KPIs, major activities, financial reports on 1-month lag
- Provides critical input on prioritization
- Serves as escalation point for decisions impacting entire project

## HIT Steering Committee

Staff: Jocelyn Roman

Quarterly

- Public/private partnership with key RI stakeholders – providers and payers
- Promotes alignment and collaboration in HIT initiatives
- Members are key users of the HIE
- Serves as avenue for broad stakeholder input as needed

## HIE Advisory Commission

Staff: David Levy

Alternate Months

- Public meeting established in statute; held in-person per Open Meetings Act
- Advises Director of Health on appropriate use and confidentiality protections for HIE data
- Reviews and makes recommendations to RIDOH on policies, procedures, disclosures, and matters of interest to the public

# Project Governance Authority

- Review and approve annual deliverables (Project Plan from HIE, Sustainability Plan from RHIO)
  - These deliverables represent the upcoming year's work plan, strategic priorities, and goals
  - Other deliverables may be identified for full Project Governance review as needed – otherwise they will be handled by EOHHS on behalf of all payers through normal contract oversight processes
- Review and approve technical and architectural changes to the HIE system
- Review and make recommendations regarding:
  - Performance on all SLAs and KPIs
  - Staffing plans
  - Financial reports, consent form processing, and outreach activities from the RHIO
  - System ticket backlog, security patch notes, software update releases, and testing reports from HIE

# Annual Priority Setting

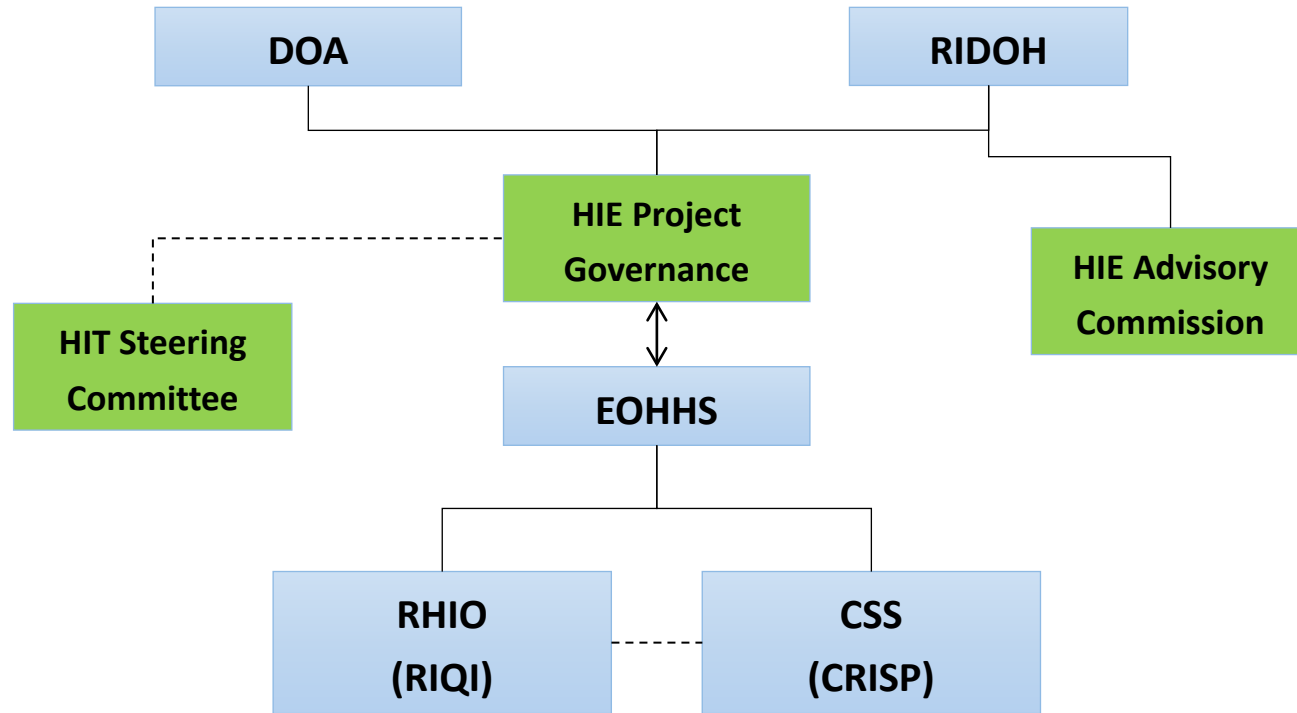
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- Yearly goal-setting discussions wherein the HIE's special projects for the upcoming year are recommended to Project Governance based on available funding and community interest
  - HIE vendor budget includes 3,000 hours per year at a blended rate for Professional Services for Enhancements
  - These hours will be allocated to projects through the Project Plan, subject to approval by Project Governance
  - Informed by feedback from the Health IT Steering Committee
- RHIO will be responsible for the Sustainability Plan, subject to approval by Project Governance
  - Aim to promote sustainable ongoing operations of the HIE and expansion of services identified as high priority
  - Explicit goals, objectives, and measures for success
  - Informed by feedback from stakeholders and payers

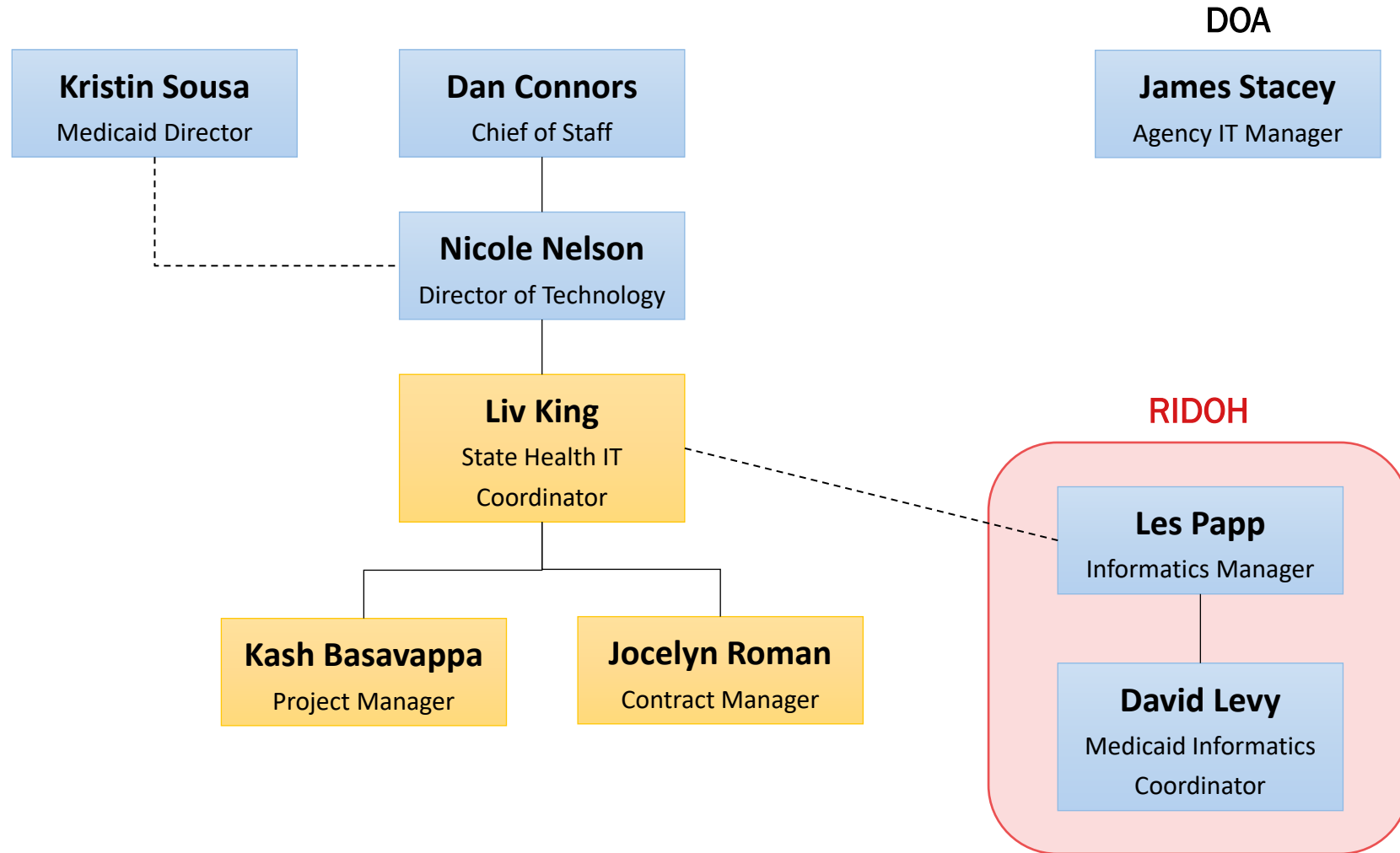
# Pause for Questions

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# Project Governance Structure



# State of Rhode Island Project Team





# Governance Model (State)

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## EOHHS

Lead: Liv King

- Business sponsor
- Contract holder
- Holds budget, including state and federal requests and coordination with other payers
- Convenes HIE Project Governance
- Main point of escalation

## RIDOH

Lead: Jacqui Kelley

- Division of Policy, Information and Communications
- Regulatory authority
- Convenes HIE Advisory Commission
- Subject matter expertise
- Engages providers and community in promoting public health goals

## DOA

Lead: James Stacey

- Division of Enterprise Strategy and Solutions (ETSS), formerly DOIT
- Ensures conformance with State IT requirements
- Information security expertise
- Architecture review as needed

# Next Steps & Next Meeting



Thursday, August 15<sup>th</sup> at 4:00 pm

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