



Rhode Island HIT Steering Committee

May 15, 2025

**RHODE
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Agenda

- Welcome
- Review of the Minutes
- Discussion:
 - A. CurrentCare Go-Live Review and new System Features
- Public Comment
- Next Steps and Next Meeting

CurrentCare Go-Live Review and New System Features

Rhode Island Quality Institute

**RHODE
ISLAND**



CurrentCare Update & Enhancement Prioritization

HIT Steering Committee
May 15, 2025



Agenda

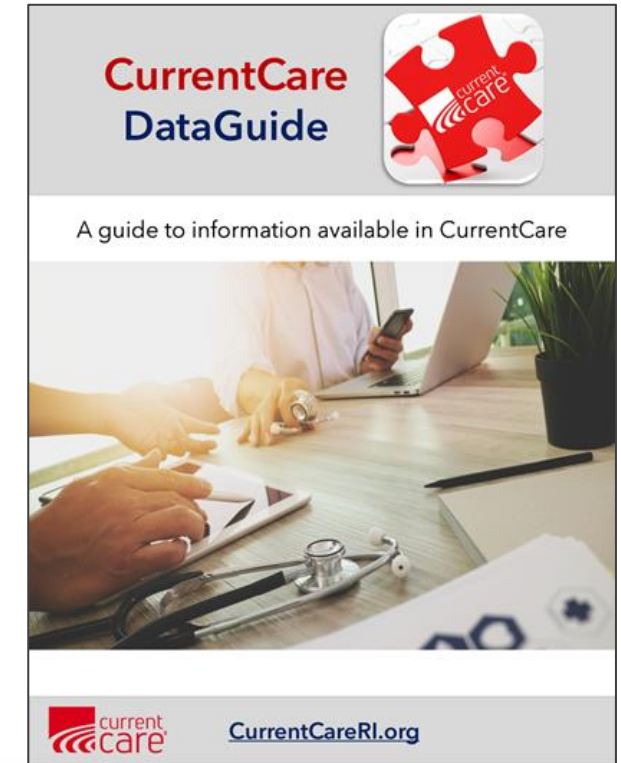
- **Transition Updates**
- **Product Overview**
- **Brief Demo**
- **Priority Enhancement Opportunities**



Transition Updates

- New system live on May 1
 - All legacy RIQI system applications shut down completely
 - 3 years of Continuity of Care Document (CCD) historical patient data will be incorporated into CSS data
 - All historical patient data archived in cold storage
- Focus on transitioning existing users first
- All RI hospital systems connected except South County Health (in progress) and Westerly Hospital (TBD)
- 45 organizations in the process of Onboarding -
 - 29 successfully onboarded
- 2 embedded in EHR single sign applications into CurrentCare
- 738 end users set up to access the new portal
- 5 Outbound data feeds

CurrentCareRI.org/DataGuide



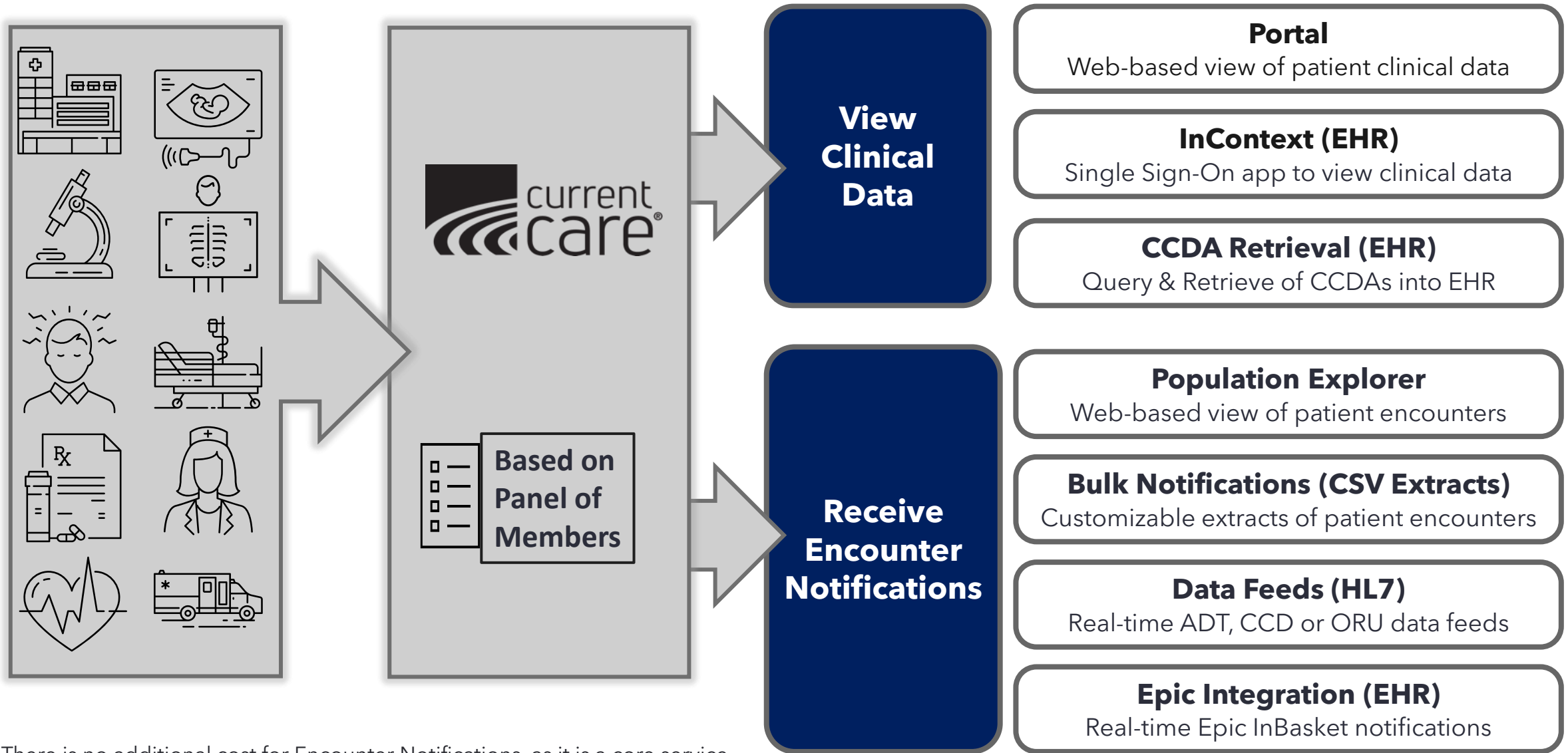
Clinical Data: Hospital Systems	Encounter Information	Lab	Radiology	EKG	Discharge Summary or CoC	Care Summary Documents
	ADTs	Results	Results	Results	Documents	CCDAs
CharterCARE Includes BH; Excludes Part 2						
						Data in New System* - Feb 17, 2025
CharterCARE Medical Associates (ambulatory)						Coming Soon
Our Lady of Fatima Hospital	✓	✓	✓		✓	Estimated May'25
Roger Williams Medical Center	✓	✓	✓		✓	Estimated May'25

CurrentCare Services

- **View Clinical Data**
- **Receive Encounter Notifications**



CurrentCare Services



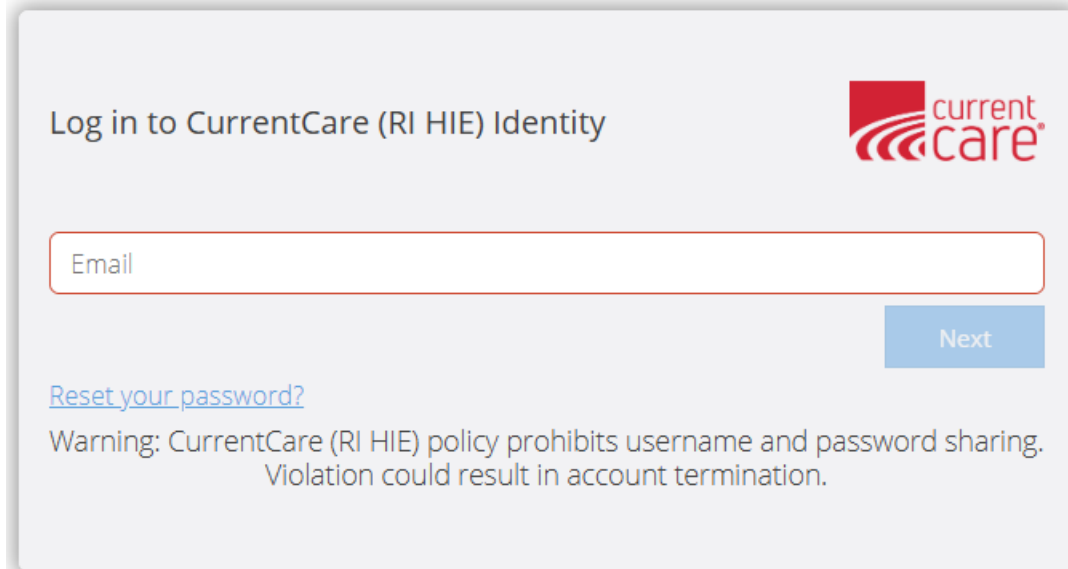
There is no additional cost for Encounter Notifications, as it is a core service.

View Clinical Data



Login Page (Portal)

Portal.CurrentCareRI.org



Questions or Concerns? Please contact the CurrentCare (RI HIE) Customer Care Team at CurrentCareSupport@crisphealth.org or (866) 957-4254.

© hMetrix

- ✓ **Single Sign-On** to multiple tools and services
- ✓ **2-Factor Authentication**

[CurrentCareRI.org/2FA](https://portal.currentcareri.org/2FA)

Tips:

- **All accounts will need to be re-created** in the new system after contracts are signed
- **User Invitations expire in 72 hours** – look for an email from donotreply@hmetrix.com
- **Read User Best Practices:** [CurrentCareRI.org/best-practices](https://portal.currentcareri.org/best-practices)

Clinical Data - Key Features

© CRISP. All Rights Reserved. MY HIE ADMIN(S) SEND FEEDBACK PRODUCT UPDATES

HOME Search Applications & Reports

HIE InContext ADAM DEMOSKY
Male | Nov 30, 1990

ENCOUNTERS HEALTH RECORDS STRUCTURED DOCUMENTS ALLERGIES PROBLEMS IMMUNIZATIONS

ALL LABORATORY RADIOLOGY CLINICAL NOTES

Health Records

Date Collected (ET) ↓	Source	Category	Description	Provider
2025-03-23	CSS_DEMO	Radiology	CHEST 2 VIEWS	TESTY_PCP PCP TESTY
2025-03-21	YNHMCCT	Radiology	CT HEAD WO IV CONTRAST	1699756031 JOHN ELEFTERI
2025-03-21	YNHRCCT	Radiology	XR CHEST PA OR AP	1699756031 JOHN ELEFTERI
2025-03-19	CSS_DEMO	Radiology	CHEST PA/LAT 71021	TESTY_PCP PCP TESTY
2024-02-14	CT_PCP_DEMO	Laboratory	CBC	15853051321 Maryann Feelgo
2023-09-16	CSS_DEMO	Clinical Notes	Discharge Summary	1353 Hubert Farnsworth

Powered by CRISP

- ✓ Encounter Details
- ✓ Episodic CCDAs
- ✓ Discharge Summaries & CoC Documents
- ✓ Lab & Imaging Results
- ✓ Medications
(De-duplicated; View last 90 days or All)
- ✓ Immunizations & Allergies
- ✓ Problems (De-duplicated)
- ✓ National Networks
- ✓ Care Team Members
- ✓ Social Needs Data (SDoH)
- ✓ My Patient Summary
- ✓ Print results & documents to PDF

If a Patient Opted Out...

- They chose to NOT share their clinical data. There are 2 exceptions for CurrentCare Portal:
 - **PDMP**: Authorized users of the Prescription Drug Monitoring Program will have access to PDMP via the Medication Management > **PDMP** tab.
 - **Temporary Emergency Access**: The only other access for this patient is during an **emergency** to the Clinical Data > Structured Documents > **National Networks** tab.

The screenshot shows the CurrentCare Portal interface for a patient named ANNA CADENCE, Female, born Nov 16, 1981. A banner at the top indicates "Patient opted out of data sharing". The "STRUCTURED DOCUMENTS" tab is selected, and the "NATIONAL NETWORKS" sub-tab is highlighted with an orange box. Below the sub-tab, there is a table titled "National Networks Structured Documents" with columns for Date, Source, Title, Type, and Size (KB). The table is currently empty, displaying "No Documents available". A tooltip in the bottom right corner of the table area says "Click here to bypass opt-out if this is an emergency." The interface also shows a sidebar with various icons and a top navigation bar with "HEALTH RECORDS", "ENCOUNTERS", "PROBLEMS", "STRUCTURED DOCUMENTS", "IMMUNIZATIONS", and "ALLERGIES".

Receive Encounter Notifications

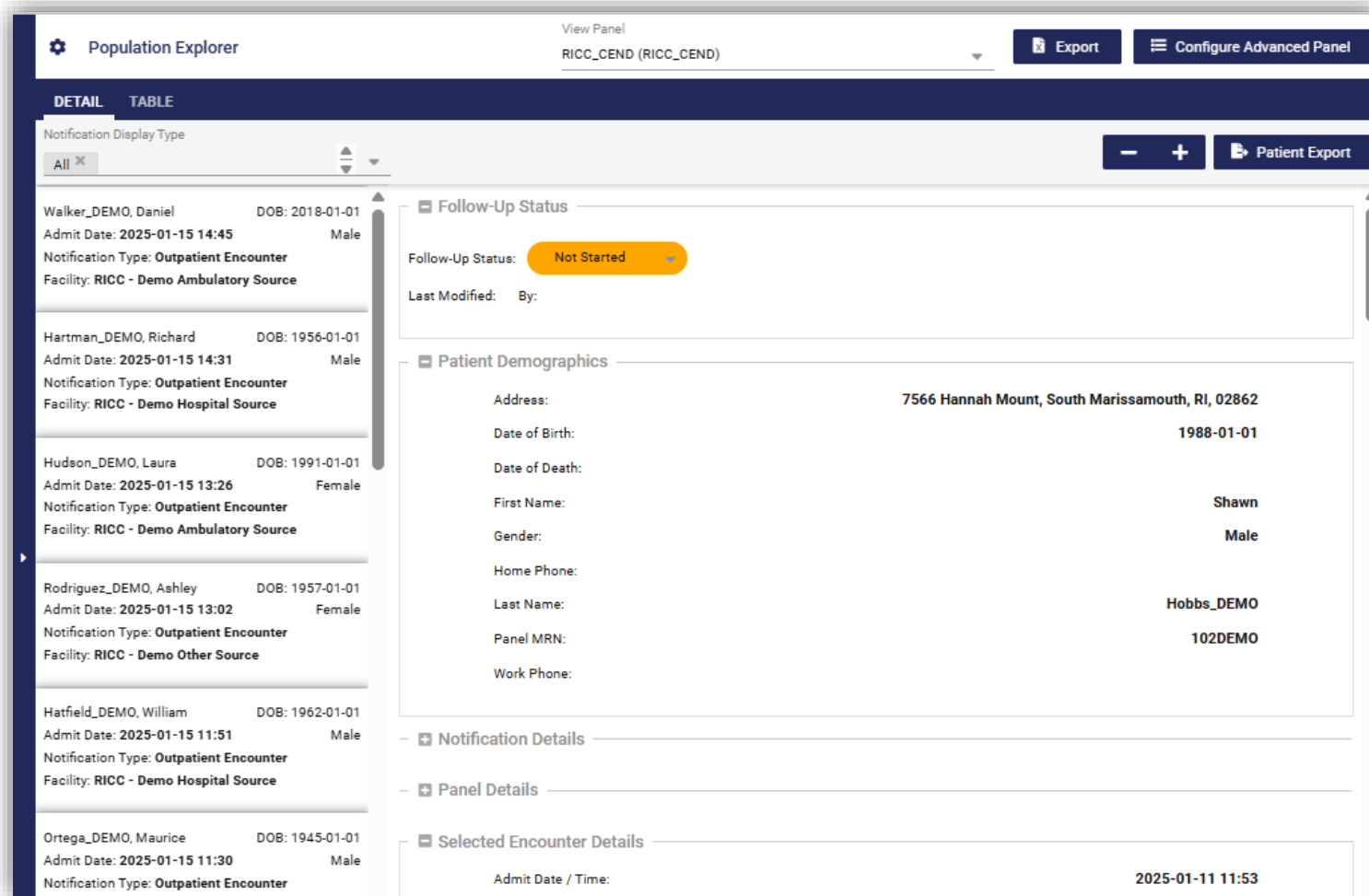


Encounter Notifications - Population Explorer

Web-based

Key Features:

- ✓ View And Export The Latest Encounters For Your Patients
- ✓ View The Past Six-month Encounter History
- ✓ Admission Reason, Discharge Diagnoses, Discharge Disposition
- ✓ Quick Filters Available To View And Save Common Queries
- ✓ Filters For Various Columns From Your Panel File
- ✓ Navigate Directly To Clinical Data For A Patient
- ✓ Mechanism To Mark Follow-up Status



The screenshot displays the 'Population Explorer' interface. At the top, there are tabs for 'DETAIL' and 'TABLE', and a 'Notification Display Type' dropdown set to 'All'. Below this is a list of patients with their names, DOBs, admit dates, and notification types. The right-hand side shows detailed information for a selected patient, including 'Follow-Up Status' (Not Started), 'Patient Demographics' (Address, Date of Birth, Date of Death, First Name, Gender, Home Phone, Last Name, Panel MRN, Work Phone), 'Notification Details', 'Panel Details', and 'Selected Encounter Details' (Admit Date / Time: 2025-01-11 11:53).

Patient Name	DOB	Admit Date	Gender	Notification Type	Facility
Walker_DEMO, Daniel	2018-01-01	2025-01-15 14:45	Male	Outpatient Encounter	RICC - Demo Ambulatory Source
Hartman_DEMO, Richard	1956-01-01	2025-01-15 14:31	Male	Outpatient Encounter	RICC - Demo Hospital Source
Hudson_DEMO, Laura	1991-01-01	2025-01-15 13:26	Female	Outpatient Encounter	RICC - Demo Ambulatory Source
Rodriguez_DEMO, Ashley	1957-01-01	2025-01-15 13:02	Female	Outpatient Encounter	RICC - Demo Other Source
Hatfield_DEMO, William	1962-01-01	2025-01-15 11:51	Male	Outpatient Encounter	RICC - Demo Hospital Source
Ortega_DEMO, Maurice	1945-01-01	2025-01-15 11:30	Male	Outpatient Encounter	

DEMO



Resources & Next Steps



HIE Support



New Website: CurrentCareRI.org

- New HIE regulations and opt-out
- Opt-out form (electronic version and PDF)
- New technology vendor (CSS)
- Training & Webinars:
CurrentCareRI.org/training

RIQI Client Services Team

- Onboarding (contracting & requirements)
- Technical setup:
 - Build Patient Panels for your unique needs
 - HIE Admin account set-up
- Training guides, videos, tutorials
- Virtual training sessions

Next Steps



New Organizations: Complete **Registration Form**



Work with CurrentCare team to:

Sign Legal Agreements

Select Services

Create a Panel File

Identify HIE Admins & Panel Contacts

Add Users



Users can view:

Training materials

Best Practices



Questions? Feedback

Support@CurrentCareRI.org

CurrentCareRI.org

888.858.4815



CurrentCare Enhancement Opportunities



Enhancement Opportunities

Transition of Care (ToC)

Electronic Quality Reporting

eConsults and eReferrals

Population Health Dashboards

Include Smart Flags and Alerts

PACS Image Share

SNF Data Integration

Transition of Care (ToC)

Description: Build upon the HIE infrastructure to accept Transition of Care (ToC) summary documents from hospital emergency and inpatient encounters to create a standard presentation of priority data elements. The HIE would then provide the summary to community providers within the clinical portal and within encounter notification services.

Value:

- Informed decision-making and improved coordination of care
- Reduce the risk of medical errors and adverse events
- Improved patient outcomes, cost
- Quality of care

Likely to See Benefit:

- Provider Organizations

eConsults and eReferrals

Description: Provide a platform within the clinical workflow for secure and efficient communication between healthcare providers, for both electronic consultation with specialists and referrals to specialists or Community-Based Organizations:

- eConsult to specialist providers (asynchronous consultation)
- eReferral to specialist providers (in-person or telehealth)
- eReferral to CBOs

Value:

- Reduce cost
- Enhance quality of care, equity, and health of patients.
- Saves time and money for patients

Likely to See Benefit:

- Provider Organizations (especially those without this functionality built into their current EHR)
- CBOs

Include Smart Flags and Alerts

Description: The HIE could be utilized to provide services to support management of patient health and care across a variety of care venues and care teams. Patient event notifications, provider alerts, and associated data can be used to facilitate transitions of care, and support internal workflows to improve the speed, quality, safety and cost of patient care. Common requests include:

- Notify ED at registration about pediatric asthma.
- Notify hospitals & PCPs/AEs about inpatient encounters most at risk for 30-day readmissions.
- Notify PCPs/AEs about suspected nonfatal drug overdose.
- Include Smart Flags: HbA1c > 8, SUD, Depression (any kind), new anticoagulant use since last ADT event (warfarin, NOAC, LMWH), a recent surgery, Congestive Heart Failure (CHF).

Value: Benefits include more informed decision-making and improved care coordination. Real-time access to critical patient-specific information would reduce the risk of costly and negative outcomes from medical errors and adverse events. Organizations could see improved patient outcomes, cost, and overall care quality.

Likely to See Benefit:

- Hospitals & Provider Organizations

Electronic Quality Reporting

Description: CurrentCare can provide reporting or custom supplemental data and analysis of measures in a standardized electronic format, and use data electronically extracted from EHR or health information technology (IT) systems to measure the quality of health care delivered and quantify quality of outcomes.

Value:

- Save administrative time and money
- Improve the quality and reliability of their reporting measures
- Identify areas for improvement and learn from best practices

Likely to See Benefit:

- Primary Care Provider Organizations
- Hospitals
- ACOs / AEs
- Payers

Population Health Dashboards

Description: Use the CurrentCare HIE to deliver dashboards and reports to support an organization's analysis, planning, and operations related to managing chronic and high-risk populations. Examples:

- Multiple Chronic Condition/Disease Patterns
- Cancer Clusters
- Health Equity
- Emergency Preparedness & Response

Value:

- Evidence-based decision-making
- Identify patients at high risk
- Comprehensive and actionable insights gathered from data throughout the HIE

Likely to See Benefit:

- Provider Organizations
- ACOs / AEs
- Payers

PACS Image Share

Description: CurrentCare users can access, view, compare, download, and import medical images seamlessly through the CurrentCare Portal or InContext [in certain EHRs]. Near real-time access to zero-footprint diagnostic-quality images for your patients from any providers sharing images with CurrentCare. Image types:

- Bone Density, Computed Radiography (CR), Computer Tomography (CT), Digital Radiography (DX), Ultrasound (US), Magnetic Resonance Imaging (MRI), Mammography (MG), Nuclear Medicine (NM), Radio Fluoroscopy (RF), and X-Ray Angiography (XA). PACS = Picturing Archive and Communications System.

Value:

- Improves patient safety
- Saves time and money
- Informed decision-making

Likely to See Benefit:

- Imaging facilities
- Providers
- Hospitals

SNF Data Integration

Description: Fund the implementation and ongoing integration of Skilled Nursing Facility CCD and ADT data into CurrentCare tools.

Value:

- Improves patient care coordination
- Reduce the risk of medical errors and adverse events

Likely to See Benefit:

- Primary Care Providers
- ACOs/AEs
- Hospitals

Please rank the following projects in order of prioritization, from most to least.



- Transition of Care (ToC)
- eConsults and eReferrals
- Include Smart Flags and Alerts
- Electronic Quality Reporting
- Population Health Dashboards
- PACS Image Share



thank you

Appendix - Other Potential Enhancements

- **Identify health disparities-** Integrates data across multiple service settings to help identify health disparities
- **Electronic Case Reporting-** Automated reporting to public health agencies on behalf of the providers such as Cancer registry
- **Birth/Death Notifications to vital records-** Notifications from hospitals/SNFs to RIDOH vital records upon birth or death
- **Social Determinants of Health (SDOH)-** Assessments of SDOH with a closed referral loop within CurrentCare
- **Notifications of deceased in vital records-** Notify organizations when their members are deceased in RIDOH vital records
- **Non-opioid directives-** Store, display & alert providers about non-opioid directives (patients' refusal to all opioid medication)
- **Advance Directives or MOLST-** Collecting and sharing Advance Directives or MOLST within CurrentCare
- **Accepting Patients Platform-** Patients and providers to find which PCPs and specialists are accepting patients
- **Prior Authorization (PA)-** Streamline Prior Authorization (PA) process through CurrentCare Integration
- **ACI/Corrections Discharge Notifications-** Notify attributed Medicaid providers (AEs) of ACI discharges for their members

Next Steps & Next Meeting



Thursday, July 17th at 4:00 pm

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