



Dear Provider:

Sandata is pleased to announce a new version of the Mobile Visit Verification (MVV 4.6.0) app for iOS and Android.

This update contains a mandatory security enhancement. As of **Tuesday, March 19, 2019** versions below 4.6.0 of the application will no longer function.

App Update Availability

The MVV App update will be submitted to both the Google Play Store and the Apple App Store on **Friday, March 8, 2019**. We anticipate the app update will be available in the coming week. Please note that based on the store's processing time, it may take up to two weeks for the app to become available.

When the app becomes available for download, we recommend that your field staff update the app before their next client visit. This update does not affect providers whose devices stay in the clients' homes. The update should take less than ten minutes.

If you have any questions or comments, please contact Customer Care at (855) 781-2079 or Rlcustomercare@sandata.com

Best Regards,

Sandata Customer Care

Sandata Technologies
26 Harbor Park Drive, Port Washington, NY 11050

