Dear Valued Partners;

As you are aware, the Rhode Island Executive Office of Health and Human Services has been continuing to implement EVV and is working toward the compliance date of 1/1/2020. We have held meetings with providers and the managed care organizations to outline the two options that will be available. Option one is the current EVV system. Option two is the Open EVV solution, which allows providers to contract with a vendor of their choice, who will submit verified visit data to an aggregator. Attached, please find the overview of the Aggregator system that was presented by Sandata during our latest meeting on April 30, 2019.

During this meeting, several requests were made to provide the aggregator technical specifications. As explained during the meeting, the Rhode Island specific business rules are being designed and reviewed this week and the Rhode Island specific technical specifications document should be out by the end of May 2019.

A request was made during our meeting to send the generic specifications, which are also attached.

Again, please be aware that these are GENERIC specifications only and contain no data related to Rhode Island business rules.

We appreciate and value your partnership and look forward to working with you to meet the requirements for Electronic Visit Verification in the most efficient way possible.

Sincerely,

Meg Carpinelli
Interdepartmental Project Manager-Systems
HIPAA Privacy and Security Officer
Executive Office of Health and Human Services
Rhode Island Executive Office of Health & Human Services
EVV Program Stakeholder Meeting
Aggregator and 3rd Party EVV Process

April 30th, 2019  9AM-11AM
Agenda

- Introductions
- 21st Century Cures Mandate
- Sandata Aggregator
- 3rd Party EVV Testing Process
- Timeline
- Questions & Discussion
Introductions

Rhode Island Provider Community
21st Century Cures Act EVV Mandate

Directs States to require the use of an Electronic Visit Verification ("EVV") system for Medicaid-provided personal care services and home health services.

States that do not require a system for personal care and home health services by the mandated dates will face an escalating reduction in FMAP funding.
Product / Solution Overview

• All EVV data is integrated into single EVV Aggregator environment for the state of Rhode Island’s EVV program

• All third-party data is required to be aggregated per CMS guidelines (including Self-Directed)

• Providers may choose to use their own third-party EVV systems

• Third-party providers receive access to Aggregator to monitor EVV data and run reports

• Supports overall program monitoring, reporting and analytics
EVV Data Flow - Providers to Aggregator

**Providers using Sandata EVV Systems:**

Provider (Sandata EVV) → EVV Activity (Sandata EVV with RI-EOHHS Program Rules)

*The Aggregator / 3rd Party EVV model allows providers to use the EVV system of their choice, and deliver EVV data that is consistent with the state’s EVV program and policies.*

**Providers using other, 3rd Party EVV Systems:**

Provider (3rd Party EVV) → EVV Activity (3rd Party EVV System) → EVV Data → Program Rule Exceptions → RI-EOHHS Program Rules


![Diagram](image-url)
Third Party EVV Implementation Process

Outreach / Request
- 3rd Party data specifications published
- Provider registration
- Live educational webinars
- Provider test credentials issued

Interface Testing
- Initial test file uploaded
- File format validation process
- If errors are present, 2nd file uploaded

Provider Support
- Help Desk support to assist in troubleshooting
- Test file(s) error free

Production Ready
- Production credentials sent to Provider
- Provider transmits production data post-go-live
Third Party EVV: Integration Vendors

Data Integration Expertise

• Over 90 interfaces in place, 50+ using the current Aggregator EVV system
• Experience includes:
  o Payers (States, MCOs, MMIS, Case Management Systems)
  o Providers
  o EVV Vendors
  o Agency Management Solutions

Data Interface process

• Sandata Standard Data Specifications
• Transmission to/from using SFTP, Web Services, or batch transfers of files
• Multiple data exchange formats, including XML, JSON, X12, Fixed Length File, CSV
• Data Encryption in transit and at rest
• Meet all HIPAA data security standards
• The State may provide guidance on supported EVV systems (for policy compliance)

• Upon receipt of a provider’s 3rd Party EVV request:
  – The State may review the request against their policies
  – Sandata will provide 3rd Party EVV Specifications
  – Sandata will provide 3rd Party EVV Testing Guide

• Sandata Provider Support will create an account to track and support the provider’s 3rd Party Testing efforts.
When the provider registers to use a 3rd Party EVV interface, they will get:

- **3rd Party EVV Specification & Addendums** - defines the format, layout and content parameters for the EVV data delivery.

- **Testing Guide & Checklist** - defines how testing of the interface occurs, testing scenarios to perform, and support the vendors and providers in the testing of their data deliveries.

- **Support Information** - provide contact information for Sandata’s technical interface support team for questions and issues.

When the provider and vendor are ready to begin testing their delivery:

- **Aggregator Testing Credentials** - provider-specific credentials for testing payload delivery and processing with the EVV Aggregator test environment.
• 3rd Party EVV Specification defines values and format to deliver to the RI-EOHHS Aggregator. Specification Addendums define the Rhode Island-specific values.
• Sandata provides a web-based interface for vendors and providers testing their 3rd Party interfaces.

• Once testing has completed, the provider delivers the completion form back to Sandata and the State for next steps.
• Each provider will need to have their interface tested (for details and variations).
Step 3: Production Credentials and Live Use

• The provider will receive their production credentials after:
  – Their 3rd Party EVV Interface testing for that provider is complete
  – The final results of the provider + vendor testing has been validated
  – The program’s production systems and services are deployed

• Visit data is then delivered from the provider’s EVV system to the State’s Aggregator system, which will:
  – Accept the data delivery, checking it for format & structure
  – Evaluate that data against Cures compliance and state policies
  – Return a load results log back to the provider with the results

• Program policy exceptions may be viewed in the Aggregator Portal and resolved in the provider’s EVV system.

• Frequency of data delivery will be based on state policy.
The RI-EOHHS EVV Program Aggregator will:
  - Consume EVV data from providers (Sandata and 3rd Party)
  - Apply RI-EOHHS policy rules to all incoming 3rd party EVV visits
  - The Aggregator Portal allows 3rd Party EVV Providers to view any exceptions to state policy that are identified in their delivered visits.
  - The providers would then correct those issues in their own EVV systems, and redeliver updated visit data to the Aggregator.
  - Every provider will have their interface tested
Any additional questions feel free to contact Meg Carpinelli
Email: Margaret.Carpinelli@ohhs.ri.gov