



Electronic Visit Verification (EVV)/ Sandata Information

RHO Unity Transition into Medicaid FFS

- RHO Unity clients transitioning into Medicaid FFS will not be loaded into the provider's dashboard on October 1.
- EOHHS is working with Sandata and DXC to add the former RHO Unity clients into the Sandata system.
- Until these clients are added to the system, providers will not be required to verify visits.
- Providers will receive an update as soon as additional information is available.
- For providers who currently use the billing module of the Sandata system, claims for the former RHO Unity clients must be submitted through an alternative method, such as the PES billing system or through the Healthcare Portal.
- For questions on submitting home care claims, please contact Marlene Lamoureux, DXC Provider Service Representative at 401-784-3805.