



Rhode Island Executive Office of Health and Human Services  
3 West Road | Virks Building | Cranston, RI 02920

**Date:** June 30, 2021

**To:** Nancy Hermiz, Neighborhood Health Plan of Rhode Island  
Mark Cooper, Neighborhood Health Plan of Rhode Island  
Julienne Stenberg, Neighborhood Health Plan of Rhode Island  
Camille Bressler, Neighborhood Health Plan of Rhode Island  
Michael Florczyk, United HealthCare Community Plan  
Matthew Padelli, United HealthCare Community Plan  
Domenic Delmonico, Tufts Health Public Plans  
Stephen Camper, Tufts Health Public Plans  
Alice Msumba, Tufts Health Public Plans

**From:** Mark Kraics, Medicaid Managed Care Director, EOHHS

**Cc:** Kristin Sousa, Deputy Medicaid Director, EOHHS  
Melody Lawrence, Policy Director, EOHHS  
Deborah Morales, LTSS Managed Care Director, EOHHS  
Ave Houston, Compliance Officer, EOHHS  
Jan Begert, Medicaid Managed Care Project Manager, EOHHS  
Ted DeNicola, Contract Liaison, EOHHS  
Amanda Graziosi, LTSS Program Developer, EOHHS

**Re: Prior Authorization Requirements to be Reinstated October 1, 2021 and January 1, 2022**

Dear Rhode Island Medicaid Managed Care Organizations:

Prior Authorization requirements for all services, **except Behavioral Health services**, previously extended to June 30, 2021, will be extended through **September 30, 2021**. Effective October 1, 2021, prior authorization requirements will be reinstated for all services except for behavioral healthcare services.

Effective January 1, 2022, prior authorizations will be reinstated for Behavioral Health care services. For those services that require a prior authorization, providers will need to proactively ensure that members' services are authorized prior to providing them. To review EOHHS prior authorization requirements, please see:

<https://eohhs.ri.gov/providers-partners/billing-and-claims/prior-authorization> .

MCOs are expected to inform providers of the reinstatement of these requirements and cooperate with providers to ensure continuity of services.

Thank you for your assistance. Please do not hesitate to reach out if you have further questions.

Yours in Health,

Mark D Kraics, Rhode Island Executive Office of Health and Humans Services, Medicaid Managed Care Director