

M	/ANUAL	Chapter	PAGE
	<b>EOHHS Medicaid Managed Care Manual</b>	1.0	<b>1</b> of <b>2</b>
Cl	HAPTER TITLE	EFFECTIVE DATE	
		7/1/2023	
	INTRODUCTION	Ver	sion 1.0

## **DOCUMENT HISTORY**

STATUS	DOCUMENT REVISION	EFFECTIVE DATE	DESCRIPTION
Baseline	1.0	7/1/2023	Initial version, EOHHS Managed Care Manual Chapter 1.0,
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MANUAL	Chapter	PAGE
EOHHS Medicaid Managed Care Manual	1.0	<b>2</b> of <b>2</b>
CHAPTER TITLE	EFFECTIVE DATE	
	7/1/2023	
INTRODUCTION	Ver	sion 1.0

## **PURPOSE**

This Manual has been developed by the Executive Office of Health & Human Services (EOHHS) and applies to all managed care organizations MCOs contracted with the EOHHS for Rhode Island's Medicaid Managed Care Program. The Managed Care Manual is incorporated by reference into the Agreement as set forth in Addendum F, "Special Agency Requirements", Attachment F-2: "General Terms and Conditions".

The Managed Care Manual provides additional instructions, operational guidance, policies, processes and procedures and reporting requirements for meeting Agreement requirements. The Managed Care Manual, as amended or modified, is incorporated by reference into the EOHHS Managed Care Agreement.

EOHHS will maintain the Manual online here. The manual is organized into major chapters. EOHHS will maintain and periodically update these materials on its website. MCOs must comply with all terms of the Managed Care Manual, including all amendments and modifications. MCOs are responsible for awareness of and compliance with these updates and amendments.