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	EOHHS Medicaid Managed Care Manual	1.0	2 of 2
	CHAPTER TITLE	EFFECTIVE DATE	
	INTRODUCTION	7/1/2023	
		Version 1.0	

PURPOSE

This Manual has been developed by the Executive Office of Health & Human Services (EOHHS) and applies to all managed care organizations MCOs contracted with the EOHHS for Rhode Island's Medicaid Managed Care Program. The [Managed Care Manual](#) is incorporated by reference into the [Agreement](#) as set forth in Addendum F, "Special Agency Requirements", Attachment F-2: "General Terms and Conditions".

The Managed Care Manual provides additional instructions, operational guidance, policies, processes and procedures and reporting requirements for meeting Agreement requirements. The Managed Care Manual, as amended or modified, is incorporated by reference into the EOHHS Managed Care Agreement.

EOHHS will maintain the Manual online [here](#). The manual is organized into major chapters. EOHHS will maintain and periodically update these materials on its website. MCOs must comply with all terms of the Managed Care Manual, including all amendments and modifications. MCOs are responsible for awareness of and compliance with these updates and amendments.

DRAFT - Final Documents to be provided to awarded Contractor