| | V2-20191227 All fields in this tab will be populated from data entered in other tabs of this worksheet. No |
|---|---|
| Summary Lab | data should be entered on this tab. |
| | Complete this worksheet based on current network of primary care providers to show |
| | providers in contracted Accountable Entities and not in Accountable Entities with panels |
| | closed to new patients. |
| (| Complete this worksheet based on health plan-conducted survey results in April and |
| Appointment Availability - | October. The health plan can use its own survey methodology for assessing appointment |
| Plan Survey | availability. The health plan-conducted survey methodology must be submitted to EOHHS |
| | with survey data. |
| | Complete this worksheet based on secret shopper survey results in January and July. The |
| Appointment Availability - | health plan must use the methodology established by IPRO in the "Provider Access Study |
| Socrat Shannar | Toolkit", embedded herein. The health plan does not need to submit the secret shopper |
| | survey template within the IPRO toolkit, but this data should be available if requested by EOHHS. |
| | Lonins. |
| Data Dictionary | Definition |
| Summary Tab | |
| All fields | All fields in this tab will be populated from data entered in other tabs of this worksheet. No |
| | data should be entered on this tab. |
| Provider Panel | |
| | |
| (seperal Practice/Family Provider | Primary care provider credentialed by the contractor and serving as the member's medical |
| r | home in the specialty of general practice or family medicine. May include advanced practice |
| | practitioners as provided for in Section 2.08.03.05 of the EOHHS Contract for Managed Care |
| | Primary care provider credentialed by the contractor and serving as the member's medical |
| Internal Medicine Provider | home in the specialty of internal medicine, geriatrics, or OB/GYN (non-specialty). May |
| İ | include advanced practice practitioners as provided for in Section 2.08.03.05 of the EOHHS |
| | Contract for Managed Care. |
| | Primary care provider credentialed by the contractor and serving as the member's medical |
| Pediatric/Adolescent Provider | home in the specialty of pediatrics or adolescent medicine. May include advanced practice |
| | practitioners as provided for in Section 2.08.03.05 of the EOHHS Contract for Managed Care |
| | The number of providers not participating in a contracted Accountable Entity with a panel. |
| | closed to new members. |
| | The number of providers not participating in a contracted Accountable Entity. |
| | Auto populated percent of providers not participating in a contracted Accountable Entity |
| Closed Panels | with a panel closed to new members. |
| # of AF Providers with CLOSED Panel | The number of providers participating in a contracted Accountable Entity with a panel |
| 0 | closed to new members. |
| | The number of providers participating in a contracted Accountable Entity. |
| | Auto populated percent of providers participating in a contracted Accountable Entity with a panel closed to new members. |
| | |
| Total # of providers that can | The number of providers that can accommodate fewer than 50 members in their panel. |
| accommodate <50 new members | Refer to EOHHS contract section 2.08.03.06 for member to PCP ratios requirements. |
| | (7, ¹ |
| / | Auto populated sum of the number of providers not participating in a contracted |
| | |
| Total # of Providers with CLOSED Panel | Accountable Entity with a panel closed to new members and the number of providers |
| Total # of Providers with CLOSED Panel | Accountable Entity with a panel closed to new members and the number of providers participating in a contracted Accountable Entity with a panel closed to new members. |
| Total # of Providers with CLOSED Panel / F | Accountable Entity with a panel closed to new members and the number of providers participating in a contracted Accountable Entity with a panel closed to new members. Auto populated sum of the number of providers not participating in a contracted |
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| Total # of Providers with CLOSED Panel / Total # of Providers // TOTAL PERCENT CLOSED // Appointment Availability Primary Care // Specialty Care // Behavioral Health Care (Independent) // Behavioral Health Care Clinics // Routine // Urgent // Total number of providers surveyed // Total number of appointments made // Total number of appointments made // Total number of appointments // meeting timeframe standard // Appointment rate // Timely appointment rate // Mean number of days for an appointment | Accountable Entity with a panel closed to new members and the number of providers participating in a contracted Accountable Entity with a panel closed to new members. Auto populated sum of the number of providers not participating in a contracted Accountable Entity and the number of providers participating in a contracted Accountable Entity. Auto populated percent of total providers with a panel closed to new members. General practice, family medicine, internal medicine, OB/GYN (non-specialty), geriatrics, pediatrics, and addiescent medicine Adults-cardiology, dermatology, endocrinology, gastroenterology, and pulmonology. Pediatrics bediatric allergy/immunology, pediatric gastroenterology, pediatric neurology, pediatrics bediatric allergy/immunology, pediatric gastroenterology, pediatric/adolescent behavioral health providers BHDDH licensed community mental health centers Encompasses routine care appointment, physical exam, EPSDT appointment, new member appointment, and non-emergent or non-urgent mental health or substance use services Encompasses care for an illness, injury or condition serious enough that a reasonable person would seek care right away, but not so severe it requires emergency room care. The total number of providers surveyed, must align with the appropriate survey methodology The total number of appointments made (or available) The total number of appointments made (or available) Auto populated percent of appointments made divided by the total number of providers surveyed Auto populated percent of timely appointments made divided by the total number of providers surveyed. |

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| Health Plan: |
|--------------------|
| Reporting Year: |
| Reporting Quarter: |

| Provi | der Panel | |
|-------------|----------------------|--------------|
| | Total % of | Total % of |
| | Closed Panels | Closed - AEs |
| Numerator | | |
| Denominator | | |
| Rate | #DIV/0! | #DIV/0! |

| Appointment Availability | - Plan Survey | |
|---|---------------|--------------|
| | | Timely appt. |
| | | rate |
| Primary Care | Routine | #DIV/0! |
| Prindry Care | Urgent | #DIV/0! |
| Specialty Care | Routine | #DIV/0! |
| specially care | Urgent | #DIV/0! |
| Behavioral Health Care (Independent) | Routine | #DIV/0! |
| Behavioral Health Care Clinics | Routine | #DIV/0! |

Access Summary

| Health Plan: | | | 1 | | | | |
|---|-----------------------------|----------------------------|------|---|---------------------------|--------------------|--------------------|
| | | | - | Appoint | ment Availability - Sec | ret Shopper | r Survey |
| Reporting Year: | | | | | | | Timely appt. rate |
| Reporting Quarter: | | | | | Family/General | Routine | #DIV/0! |
| | | | _ | | Practitioners and | Urgent | |
| D | · | | | | Internal Medicine | | #DIV/0! |
| Prov | vider Panel | Tatal 0/ of | | Primary Care | Dodiatriciana | Routine | #DIV/0! |
| | Total % of Closed Panels | Total % of Closed - AEs | | i i i i i i i i i i i i i i i i i i i | Pediatricians | Urgent | #DIV/0! |
| Numerator | | | | | OB/GYNs | Routine | #DIV/0! |
| Denominator | | | | | Objernis | Urgent | #DIV/0! |
| Rate | #DIV/0! | #DIV/0! | | | Cardiology | Routine | #DIV(0) |
| | | | 4 | | | Urgent | #DIV/0! |
| Appointment Availability | / - Plan Survey | | | | | Routine | #DIV/0! |
| | | Timely appt. | | | Dermatology | | |
| | | rate | | | | Urgent | #DIV/0! |
| | Routine | #DIV/0! | | Specialty Care - | F and the standard | Routine | #DIV/0! |
| Primary Care | Urgent | #DIV/0! | | Adults | Endocrinology | Urgent | #DIV/0! |
| | Routine | #DIV/0! | | Addits | | Routine | #DIV/0! |
| Specialty Care | Urgent | #DIV/0! | | | Gastroenterology | Urgent | #DIV/0! |
| Behavioral Health Care (Independent) | Routine | #DIV/0! | | | No | Routine | #DIV/0! |
| Behavioral Health Care Clinics | Routine | #DIV/0! | | | Pulmonary | Urgent | #DIV/0! |
| Cillines | | | | | Pediatric | Routine | #DIV/0! |
| | | | | | Allergy/Immunology | Urgent | #DIV/0! |
| | | | | . 20 | Pediatric | Routine | |
| | | | | No | Gastroenterology | | #DIV/0! |
| | | | | | | Urgent | #DIV/0! |
| | | | Pedi | Pediatric Neurology | Routine | #DIV/0! | |
| | | | | Specialty Care - Pe | | Urgent | #DIV/0! |
| | | | | Pediatrics | Pediatric Orthopedics | Routine | #DIV/0! |
| | | | Ų. | | Orthopedics | Urgent | #DIV/0! |
| AFT FING | | X | Q | | Pediatric | Routine | ((D)) ((0) |
| | | 3 | | | Otolaryngology/ENT | 11 | #DIV/0! |
| | | XO | | | Adult BH | Urgent | #DIV/0! #DIV/0! |
| | | <u>v</u> | | Behavioral Health Care (Independent) | Pediatric/Adolescent | Routine Routine | |
| | |) | | | BH | noutine | #DIV/0! |
| | | | | | General/Pediatric | Routine | #DIV/0! |
| | \sim | | | | Dontistry | Urgent | #DIV/0! |
| | | | | Dental Care | Dentistry | orgent | 11010/01 |
| | | | | Dental Care | Oral Surgery | Routine | #DIV/0! |

Health Plan: Reporting Year: Reporting Quarter:

| | Non-AE | | | | | | | | Total | | |
|--|--|--------------------------|--|--|-------------------|---|--|---|-------------------------|----------------------------|--|
| | # of Non-AE Providers with CLOSED Panel | # of Non-AE Providers | Percent of Non-AE Providers with Closed Panels | # of AE Providers with CLOSED Panel | # AE Providers | Percent of AE Providers with Closed Panels | Total # of providers that can accommodate <50 new members | Total # of Providers with CLOSED Panel | Total # of Providers | TOTAL PERCENT CLOSED | |
| General Practice / | | | | | | 115 H (/ 0] | | | | | |
| Family Provider Internal Medicine | | | #DIV/0! | | | #DIV/0! | | | | #DIV/0! | |
| Provider Pediatric/Adolescent | | | #DIV/0! | | | #DIV/0! | | | | #DIV/0! | |
| Provider | | | #DIV/0! | | | #DIV/0! | | | -0 | #DIV/0! | |
| TOTALS | | | #DIV/0! | | | #DIV/0! | | | \mathbf{C} | #DIV/0! | |
| Pediatric/Adolescent Provider TOTALS | × | smpl | atest | ço pe | provi | ded | | | | | |

Health Plan: Reporting Year: Reporting Quarter:

| | | Total number of providers surveyed | Total number of appointments made | Total number of appointments meeting timeframe standard | Appointment rate | Timely appointment rate | Mean number of days for an appointment | Shortest wait time for an appointment | Longest wai time for an appointmen |
|--|---------|--|--|--|---------------------|---------------------------------------|--|---|--|
| Drimony Coro | Routine | | | | #DIV/0! | #DIV/0! | | | Ċ |
| Primary Care | Urgent | | | | #DIV/0! | #DIV/0! | | | |
| Specialty Care | Routine | | | | #DIV/0! | #DIV/0! | | | |
| Behavioral Health Care | Urgent | | | | #DIV/0! | #DIV/0! | | | |
| (Independent) | Routine | | | | #DIV/0! | #DIV/0! | | | |
| Behavioral Health Care | | | | | | · · · · · · · · · · · · · · · · · · · | | | |
| Clinics | Routine | | | | #DIV/0! | #DIV/0! | | | |
| Behavioral Health Care (Independent) Behavioral Health Care Clinics | × | smpla | teste | bep | ovide | | | | |

Health Plan: Reporting Year:

Reporting Quarter:

| Primary Care P Primary Care P P O Specialty Care - Adults G P P A | amily/General iractitioners and nternal Medicine ediatricians DB/GYNs ardiology Dermatology indocrinology | Routine Urgent Routine Urgent Routine Urgent Routine Urgent Deutine | Minimum Required Sampling ⁽¹⁾ 10 10 10 10 10 10 | Total number of providers surveyed | Total number of appointments made | of appointments meeting timeframe standard | Appointment rate #DIV/0! #DIV/0! #DIV/0! | Timely appointment rate #DIV/0! #DIV/0! | Mean number of days for an appointment | Shortest wait time for an appointment | Longest wa time for a appointme |
|--|--|---|--|--|--|--|--|---|--|---|---------------------------------------|
| Primary Care Primary Care Primar | rractitioners and hternal Medicine rediatricians DB/GYNs cardiology Dermatology | Urgent Routine Urgent Routine Urgent Routine Urgent | 10 10 10 10 10 | | | standard | #DIV/0! | #DIV/0! | | | |
| Primary Care F | rractitioners and hternal Medicine rediatricians DB/GYNs cardiology Dermatology | Urgent Routine Urgent Routine Urgent Routine Urgent | 10 10 10 10 10 | | | | #DIV/0! | #DIV/0! | | | |
| Primary Care Primary Care Primar | nternal Medicine rediatricians DB/GYNs cardiology Dermatology | Routine Urgent Routine Urgent Routine Urgent | 10 10 10 10 | | | | | | | | |
| Specialty Care - Adults G Pi Adults A | DB/GYNs Cardiology Dermatology | Urgent Routine Urgent Routine Urgent | 10 10 10 | | | | #DIV/01 | | | | |
| Specialty Care - Adults G Pr A | ardiology Dermatology | Routine Urgent Routine Urgent | 10 10 | | | | | #DIV/0! | | | |
| Specialty Care - Adults G Pr A | ardiology Dermatology | Urgent Routine Urgent | 10 | | | | #DIV/0! | #DIV/0! | | | $-\alpha$ |
| Specialty Care - Adults G Pr A | Dermatology | Routine Urgent | | | | | #DIV/0! #DIV/0! | #DIV/0! #DIV/0! | | 4 | |
| Specialty Care - Adults G Pr A | Dermatology | Urgent | 6 | | | | #DIV/0! | #DIV/0! | | | |
| Specialty Care - Adults G Pi | | Douting | 6 | | | | #DIV/0! | #DIV/0! | | | |
| Specialty Care - Er Adults G Pi | | Routine | 6 | | | | #DIV/0! | #DIV/0! | | \sim | |
| Adults G | ndocrinology | Urgent | 6 | | | | #DIV/0! | #DIV/0! | | () | |
| G Pi A | | Routine Urgent | 6 | | | | #DIV/0! #DIV/0! | #DIV/0! #DIV/0! | | | |
| Pi A | | Routine | 6 | | | | #DIV/0! | #DIV/0! | | • | |
| Pi | astroenterology | Urgent | 6 | | | | #DIV/0! | #DIV/0! | · 01 | | |
| Pi | ulmonary | Routine | 6 | | | | #DIV/0! | #DIV/0! | | | |
| A | | Urgent | 6 | | | | #DIV/0! | #DIV/0! | C. | | |
| All | ediatric Ilergy/Immunology | Routine Urgent | 6 | | | | #DIV/0! #DIV/0! | #DIV/0! #DIV/0! | | | |
| P | ediatric | Routine | 6 | | | | #DIV/0! | #DIV/0! | | | |
| | Gastroenterology | Urgent | 6 | | | | #DIV/0! | #DIV/0! | | | |
| Specialty Care - | ediatric Neurology | Routine | 6 | | | | #DIV/0! | #DIV/0! | | | |
| Pediatrics | Pediatric Neurology | Urgent | 6 | | | | #DIV/0! | #DIV/0! | | | |
| P | ediatric Orthopedics | Routine | 6 | | - | | #DIV/01 | #DIV/0! | | | |
| P | ediatric | Urgent Routine | 6 | | - | | #DIV/0! #DIV/0! | #DIV/0! #DIV/0! | | | |
| | tolaryngology/ENT | Urgent | 6 | | | | #DIV/0! | #DIV/0! | | | |
| Behavioral Health A | dult BH | Routine | 15 | | | | #DIV/0! | #DIV/0! | | | |
| Care Pr | ediatric/Adolescent | | | | | | | | | | |
| | H General/Pediatric | Routine | 15 20 | | | | #DIV/0! | #DIV/0! #DIV/0! | | | |
| D | Dentistry | Routine Urgent | 20 | | | 0 | #DIV/0! #DIV/0! | #DIV/0! #DIV/0! | | | |
| Dental Care |)ral Surgery | Routine | 10 | | | \sim | #DIV/0! | #DIV/0! | | | |
| | sample, each of the pr with the MCO's Medica | | | following criteria | a: () | | | | | | |
| Chemical Dependency | Care includes specialtie y Professional, and Cer | tified Alcoh | ol and Drug A | buse Counselor | Licensed Mental | Health Counseld | or, Licensed | | | | |