

- **Who is eligible to request a Beneficiary Tier redetermination?**
  - Tier B Facilities may request a Beneficiary Tier redetermination if a resident has a change in need that could potentially change their Beneficiary Tier according to the acuity criteria.
  - Tier A Facilities can only bill for the Tier A rate, regardless of the resident's acuity level.
  
- **What is the process to request a Beneficiary Tier redetermination for clients with a change in need/health status?**
  - ALRs may request that the CAP agency complete an assessment if a resident has a change in need that could potentially change their Beneficiary Tier according to the acuity criteria.
  - Requests for Beneficiary Tier redetermination will be completed by the CAP Agency within 90 days. If the Tier has changed, the payment will be effective back to the date of the ALR's Tier redetermination request.
  - Reminder: In this initial roll out of Phase I, the resident's Beneficiary Tier status remains unchanged. That is, all former Category F residents will be reimbursed at the Tier B rate, so Tier redeterminations are not necessary for former Category F residents.
  
- **What is the process in the instance an ALR does not agree with the CAP agency assessment or the designated Beneficiary Tier of the resident (e.g. appeal process)?**
  - A beneficiary (resident) may appeal their Medicaid Level of Care determination; however, the Beneficiary Tier determination for Assisted Living is not appealable.
  
- **Who is involved in the Beneficiary Tier Determinations?**
  - CAP Agency case managers, acting as a neutral third party, conduct a conflict-free assessment of AL residents. After leaving the facility, the case manager inputs the details from the assessment into the Tier Calculator and sends to the state for review/approval. The state makes the final determination.
  
- **Does the ALR get a copy of the Beneficiary Tier Calculator?**
  - No, this is done to ensure conflict-free assessments and case management.
  
- **Does RI DOH licensure relate to the Beneficiary Tier Calculator?**
  - No, the Beneficiary Tier Calculator is a tool developed for Assisted Living Medicaid recipients. This tool is independent from RI DOH licensure regulations.
  
- **Is the facility certification related to RI DOH licensures?**
  - RI DOH Assisted Living licensure is distinct from EOHHS's certification process for participating in the Medicaid Assisted Living program. The initial roll out of EOHHS's elimination of Category F and initiation of Tiers is not related to RI DOH licensure activities.