

VIA U.S. Mail and Email: robin_d_boyce@uhc.com; marcy_oneill@uhc.com

November 16, 2022

Robin Boyce
Quality Director
UnitedHealthcare Insurance Company
901 S. Mopac Expressway, Building 2
Austin, TX 78746

Marcy O'Neill
Director, Regulatory Adherence
UnitedHealthcare Insurance Company
901 S. Mopac Expressway, Building 2
Austin, TX 78746

Re: Accreditation Committee Decision for Application # APP-211

Dear Robin Boyce and Marcy O'Neill,

Congratulations! The URAC Accreditation Committee (AC) met on November 15, 2022 and reviewed your application for accreditation. The Accreditation Committee voted to grant UnitedHealthcare Insurance Company FULL Accreditation pursuant to Dental Plan, Version 7.4 Program. This award is effective from December 1, 2022 to December 1, 2025.

Your organization is commended for its commitment to promoting quality health services by obtaining URAC accreditation. You will receive your Accreditation Certificate(s) via U.S. mail within fifteen (15) business days.

Several resources, described below, are available for download through your AccrediNet 3.0 log-in (<https://accreditnet.urac.org/#/auth/login>) to aid in understanding and properly promoting your Accreditation Award.

1. Found on your organization's Documents tab within the Library section:
 - An Application Scoring Summary Report (ASR) is available and contains details regarding application scoring and the Accreditation Committee determination.
 - An electronic certificate is available for download.
2. URAC Certification Seals can be found on your organization's Certification tab as of the effective date of this award. Select the certification type record to display the HTML code for your URAC seal that can be used for posting to your website and print materials.
3. Found on your organization's Documents tab within the Shared view (select "Shared" on top right of your screen):
 - URAC Marketing Guidelines provide directives for the appropriate and acceptable display of URAC Accreditation Seals and Accreditation Certificates.

Corporate Member Organizations

Academy of Managed Care Pharmacy

America's Health Insurance Plans

American Association of Payers, Administrators and Networks

American Health Quality Association

American Hospital Association

American Medical Association

American Nurses Association

American Property Casualty Insurance Association

American Psychiatric Association

Blue Cross Blue Shield Association

Case Management Society of America

National Alliance of Healthcare Purchaser Coalitions

National Association of Insurance Commissioners

Pharmaceutical Care Management Association

George Furlong
Board Chairperson

Shawn Griffin, M.D.
President and CEO

Thank you for your dedication to quality management principles, your cooperation throughout the accreditation process and for choosing URAC as your accrediting organization.

Sincerely,

Monica C. Dantzler-Thomas, MSN, MHA, RN, CCM, LNC
Director, Care Management

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Care Pharmacy

America's Health
Insurance Plans

American Association
of Payers, Administrators
and Networks

American Health
Quality Association

American Hospital
Association

American Medical
Association

American Nurses
Association

American Property Casualty
Insurance Association

American Psychiatric
Association

Blue Cross Blue Shield
Association

Case Management
Society of America

National Alliance of
Healthcare Purchaser
Coalitions

National Association of
Insurance Commissioners

Pharmaceutical Care
Management Association

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