



EOHHS Accountable Entity (AE) Advisory Committee

May 16, 2023



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Agenda

1. Welcome and Introductions
2. Program Updates
3. Updates on Upcoming Managed Care Procurement
4. Updates on PHE Unwinding
5. Community Engagement: Health Equity Zones
6. Community Advisory Committees
7. Public Comment & Adjourn

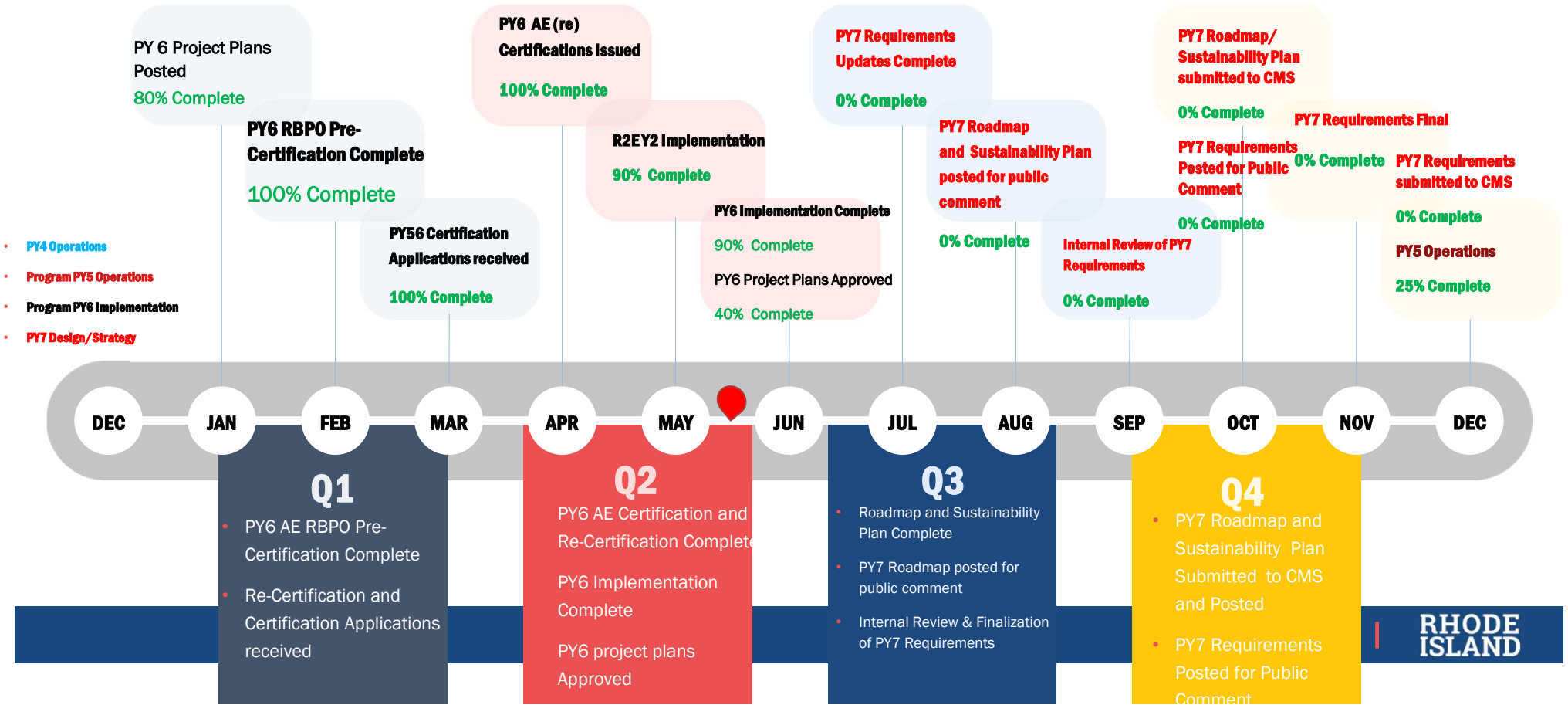
Program Updates

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HSTP Project Milestone Roadmap

2023



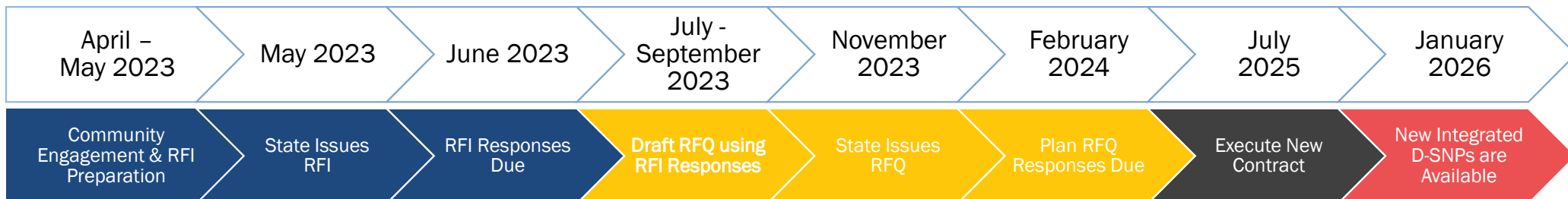
Program Updates

- **Total Cost of Care:** PY5 Q2 and PY4 Final Reports are underway
 - PY4 Final reports are expected by the end of the month
- **Incentive Program:** PY5 Q3 MPRs are currently being processed
- **Certification:** All seven AEs applied for recertification and are on track for full certification.
- **Participatory Budgeting:** The two HEZs that were selected for our PB project are holding Project Fairs
 - Pawtucket/Central Falls – Saturday May 13th at Tides Family Center, Pawtucket, RI between 11am-1pm
 - Central Providence – Saturday May 20th at Mount Pleasant High School, Providence, RI between 11am-2pm

Managed Care Procurement Update

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Core Contract Elements Overview



- The Core Contract will be based on the model contract in the canceled 2021 MCO solicitation.
 - EOHHS appreciates the community feedback on those contract elements in the 2021 RFI.
- EOHHS is considering some new elements and refinements to the Core Contract.
 - There will be an opportunity for the community to provide feedback on all new elements and refinements in the May 2023 RFI.

Accountable Entities and Primary Care

Current AE Program

- Starting Year 6 of Accountable Entities (AE) program
- Certified Medicaid AEs and MCOs establish contracts to collaborate in managing **total cost of care** and **quality outcomes** for an attributed population
- AEs are an alternative payment model (APM). Part of RI's Health System Transformation Project approved in the 1115 waiver
- EOHHS has established certification standards and prospective AEs can apply for certification

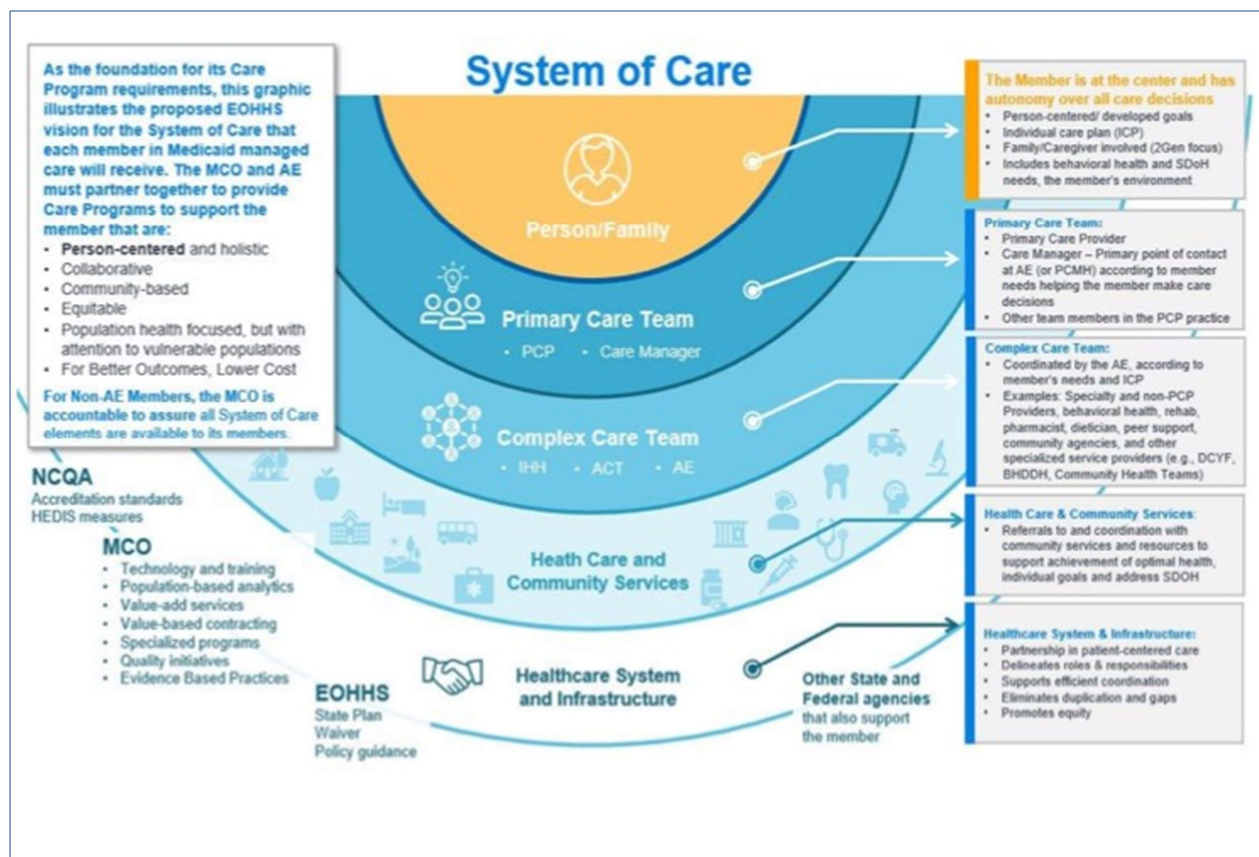
Planned Refinement: Delegation

- Contract requirement for care management and care coordination functions to be delegated to AEs or primary care providers.
 - To reduce duplication, unnecessary administrative expenses, and confusion among beneficiaries.

Potential Future Enhancement: Primary Care Capitation

- Development of a Primary Care Capitation program
 - To give providers flexibility and financial incentives to support whole-person care and tailor delivery to individual member needs.

Care Coordination & Care Management Delegation



Discussion Questions

EOHHS plans to require care management & care coordination functions be delegated to AEs or primary care providers. See model contract language in canceled RFQ.

- 1) How can EOHHS promote delegation?
- 2) How should requirements be tailored for specific populations?
- 3) For members with complex medical and social conditions, how to delineate responsibilities?

Updates on PHE Unwinding

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**BE READY.
STAY COVERED.**

Medicaid Renewals Overview

Executive Office of Health and Human Services (EOHHS), in partnership with Department of Human Services (DHS) and HealthSource RI (HSRI)

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Content Index

- What You Need to Know
- How Renewals Will Work
- What to Expect in the Mail and When to Take Action
- What Partners Are Doing to Help Members



What You Need to Know

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What Is a Medicaid Renewal or Redetermination?

Before the COVID-19 pandemic, Medicaid eligibility was reviewed once a year.

- **This process is called a “renewal” or “redetermination.”**

During the public health emergency (PHE), the federal government stopped annual renewals to make sure that people did not lose health coverage. The federal government is now mandating that states restart their annual renewals.

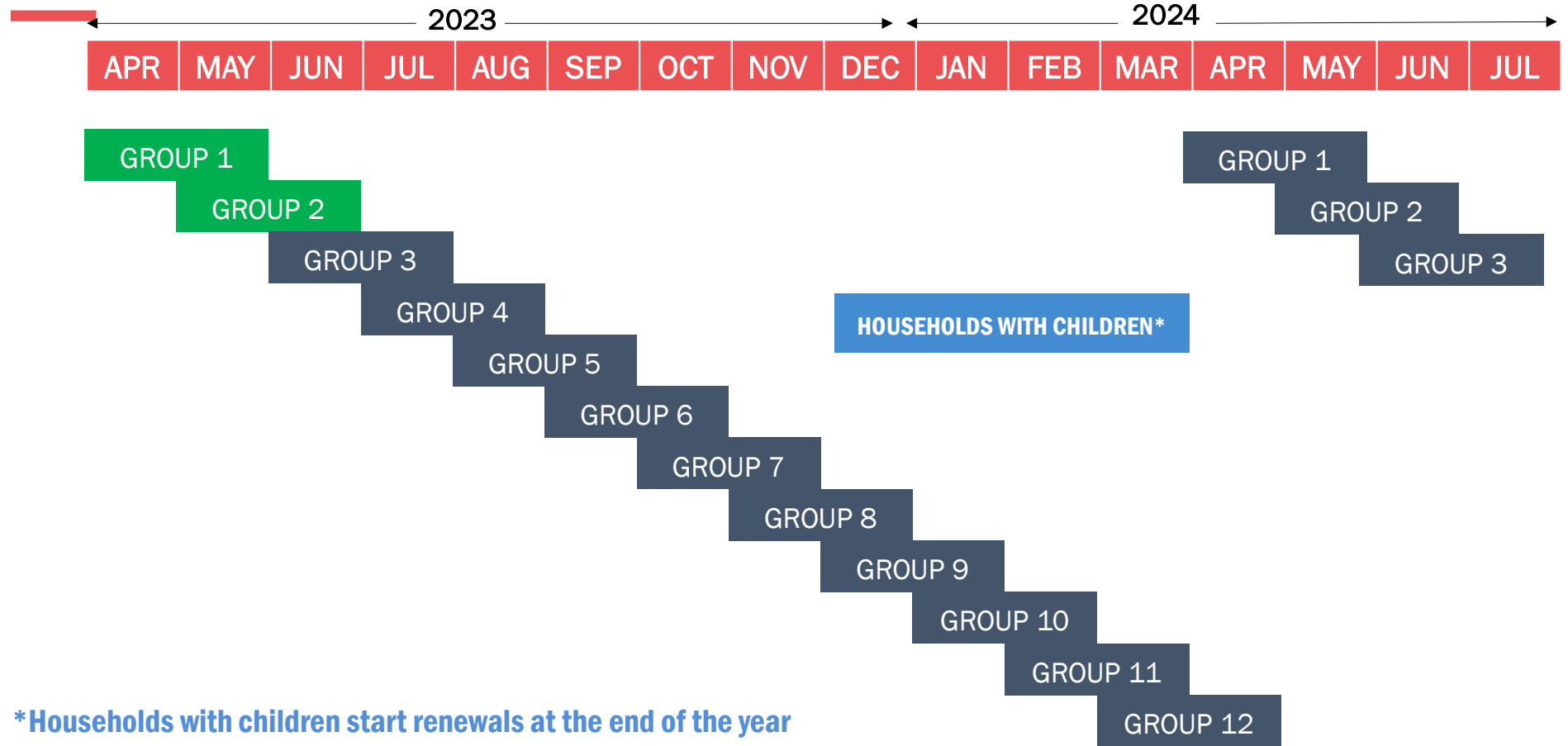
- **On April 1, Medicaid renewals will begin again in Rhode Island. Renewals will take place over 12 months in a staggered approach.**

Your Medicaid renewal/eligibility redetermination will **ONLY** affect your health insurance coverage. It will not affect your other benefits (ex. Supplemental Nutrition Assistance Program).



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Renewal Distribution Groups



How Renewals Will Work

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Passive vs. Full Renewals



Passive Renewal:

When the State knows about your income and other financial information they need to decide if you are still eligible, then you will not need to take any action.

You will receive a notice from the State that asks you to review the information the State is using and contact the state **only if** information is not correct. Otherwise, you don't need to do anything.



Full (or "Active") Renewal:

If the State does not have enough information to complete the renewal, then you will receive a notice asking for the information the State needs.

You can provide this information through your customer portal, or by mailing information to DHS or dropping off the renewal form and scanning documents at the DHS office at One Reservoir Avenue, Providence.

Our goal is to keep as many Rhode Islanders as possible connected to coverage, and in doing so, maintain our historically high rate of insured individuals.

Enrolling in Coverage Through HealthSource RI

HSRI, the State's health insurance marketplace, connects Rhode Islanders with high quality, low or no-cost health coverage.

For those passive and active renewals who are denied continued Medicaid coverage, HSRI options are available.

- We are ready to help Rhode Islanders with support if they need to transition from Medicaid to a Qualified Health Plan (QHP).
 - Presently, we connect more than 29,000 individuals and families with quality, affordable health plan options.
 - 6 of 7 customers qualify for federal financial assistance that brings down premium costs.
 - Federal Advance Premium Tax Credits (APTCs) are higher than they've ever been, and will continue to be enhanced through 2025.
 - More than 30% of HSRI customers pay less than \$20 per month for their plans.

Automatic Enrollment and Premium Supports

Everyone who is losing Medicaid coverage will receive information about staying covered through HSRI.

- Through our shared system, all impacted individuals and families will receive information about their options and what help is available. Language will be customized and included in their Benefit Decision Notice.
- Every Medicaid member transitioning off of Medicaid will be eligible for a 60-day Special Enrollment Period (SEP) and there is an ongoing SEP for anyone who loses their Medicaid coverage during the renewal period (12-14 months).
- Some will benefit from additional assistance: HSRI “Auto Enrollment” and premium coverage for first two months
 - ✓ Those at less than 250% of the federal poverty level (FPL), about \$69,000/year for a family of 4, or \$34,000 for an individual, are eligible for federal premium tax credits AND Rhode Island’s two months’ premium assistance, ensuring a zero-cost transition to coverage through HSRI. They will have to pick a plan and enroll through HSRI.
 - ✓ Those at less than 200% of FPL, around \$55,000 for a family of 4, or \$27,000 for an individual, are eligible for the federal premium tax credit AND two months’ premium assistance. They *will be automatically enrolled* into a designated plan through HSRI.

Maintaining Connections to Health Coverage Through HSRI

Examples of coverage costs for customers leaving Medicaid and joining HSRI

Example:	Single Adult, 40, at 175% FPL	Family of 4 at 234% FPL (kids remain in Medicaid)	Single Adult, 40, at 272% FPL
Annual Income	\$24,000	\$65,000	\$37,000
Automatically Enrolled	Yes	No	No
Eligible for state assistance	Yes—\$26/mo for 2 months	Yes—\$186/mo for 2 months	No
Eligible for federal assistance	Yes—\$356/mo ongoing	Yes—\$564/mo ongoing	Yes—\$227/mo ongoing
Total premium for health plan	\$382/mo for a Silver Plan	\$749/mo for a Gold Plan	\$379/mo for a Gold plan
Customer would pay	\$26/mo starting in 3 rd month	\$186/mo starting in 3 rd month	\$152/mo starting in 1 st month
Range of annual deductibles available for that level of plan	\$150-\$1,100 individual deductible (<i>incl. cost-sharing reduction</i>)	\$2,750-\$5,300 family deductible	\$1,375-\$2,650 individual deductible

What to Expect in the Mail and When to Take Action



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Update Your Contact Information to Receive Notices

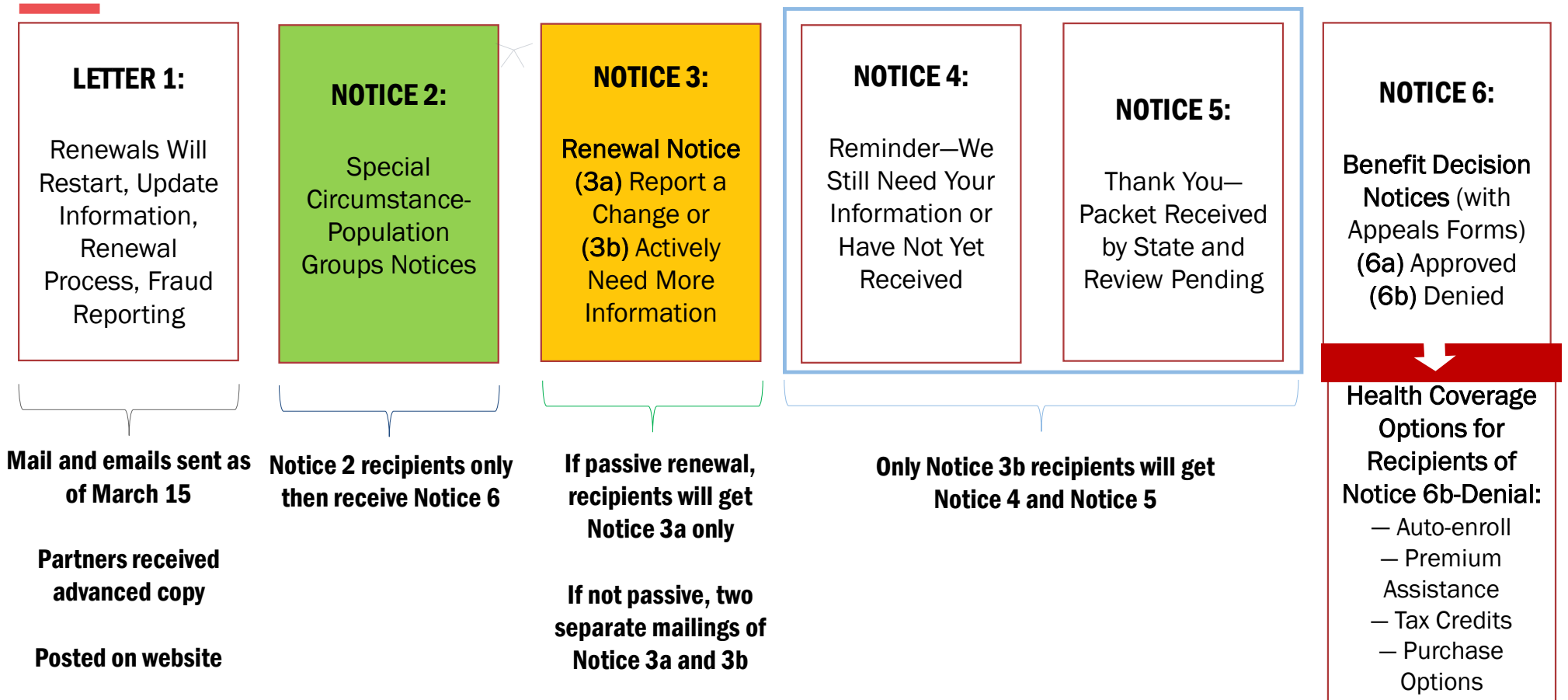
The most important action to take now is to encourage Medicaid recipients to update their contact information. This includes your mailing address, e-mail, phone number. You can also sign-up for text messages. Here's how:

- **Contact your managed care organization (MCO)** – Neighborhood Health Plan of RI, Tufts Health Public Plan (RITogether) or United Health Care Community Plan (UHCCP)
- **Online:** Access your account at healthyrhoderi.gov. HSRI also hosts a live web chat, which is staffed during business hours, Visit healthsourceri.com and tap the bubble that says "Chat With Us."
- **By Phone:** Call HSRI at 1-855-840-4774
- **In Person:** Staff at DHS offices can assist customers in person.

Medicaid members, update your contact information today.



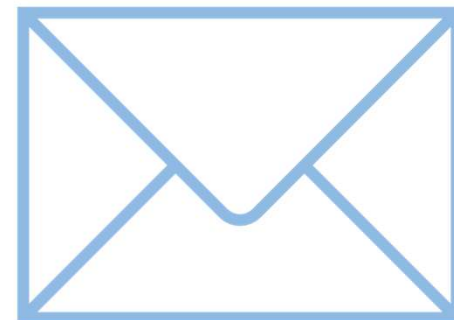
Letter and Notice Sequence



Letter 1: Be Ready. Stay Covered.

Letters have been sent to current Medicaid recipients via email and mail in three different languages starting yesterday and will continue into next week.

- Update your contact information now so that we can make sure to get in touch with you.
- Wait for your yellow or green notice to arrive—this means it is your turn to begin the renewal process.
- Check your www.healthyrhode.ri.gov account to see your estimated date of renewal.
- Protect yourself against fraud and scams by reporting suspicious calls or letters.
- Read our first letter so you know what to expect about the renewal process.
- Visit www.staycovered.ri.gov to learn more about Medicaid renewals.



Ways to Submit Documents Upon Renewal

Numerous options, as noted below, are available for Medicaid recipients to leverage when their renewal notice is received and if additional documentation is needed/requested.

HealthyRhode Portal



HealthSourceRI
we work for you

INGLÉS | PORTUGUÉS
Cobertura de salud: 1-855-848-4774
Servicios Humanos y de Salud: 1-855-697-4347
Empleadores: 1-855-683-6757
INICIAR SESIÓN | REGISTRARSE

Atenciones Importantes

SOLICITAR COBERTURA DE SALUD
Las personas y las familias que solicitan cobertura de salud asegurable solamente deben comenzar aquí.

SOLICITAR PROGRAMAS DE SALUD Y SERVICIOS HUMANOS
Empiece aquí para solicitar programas de servicios humanos, entre otros, de Asistencia para la Atención Infantil, SNAP (Programa de Asistencia Nutricional Suplementaria), Asistencia

¿ES USTED EMPLEADOR?
Adecúe las ofertas según su presupuesto y dele a los empleados una amplia variedad de planes y aseguradoras.

COMENZAR

HealthyRhode App

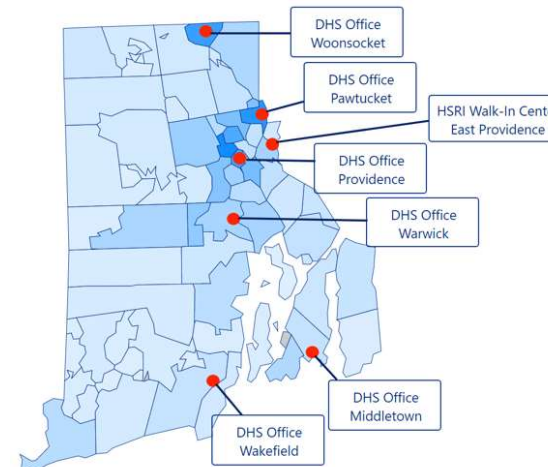


GET IT ON
Google Play

Download on the
App Store



In-Person Locations



Mail-In or Scan Options

RI DHS
Scan Center:
1 Reservoir Ave. in
Providence

Mail to:
P.O. Box 8709,
Cranston, RI
02920-8787

What Partners Are Doing to Help Members

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Field Supports Already Exist to Help Members

Various agencies, organizations, and stakeholders are supporting outreach and engagement efforts.

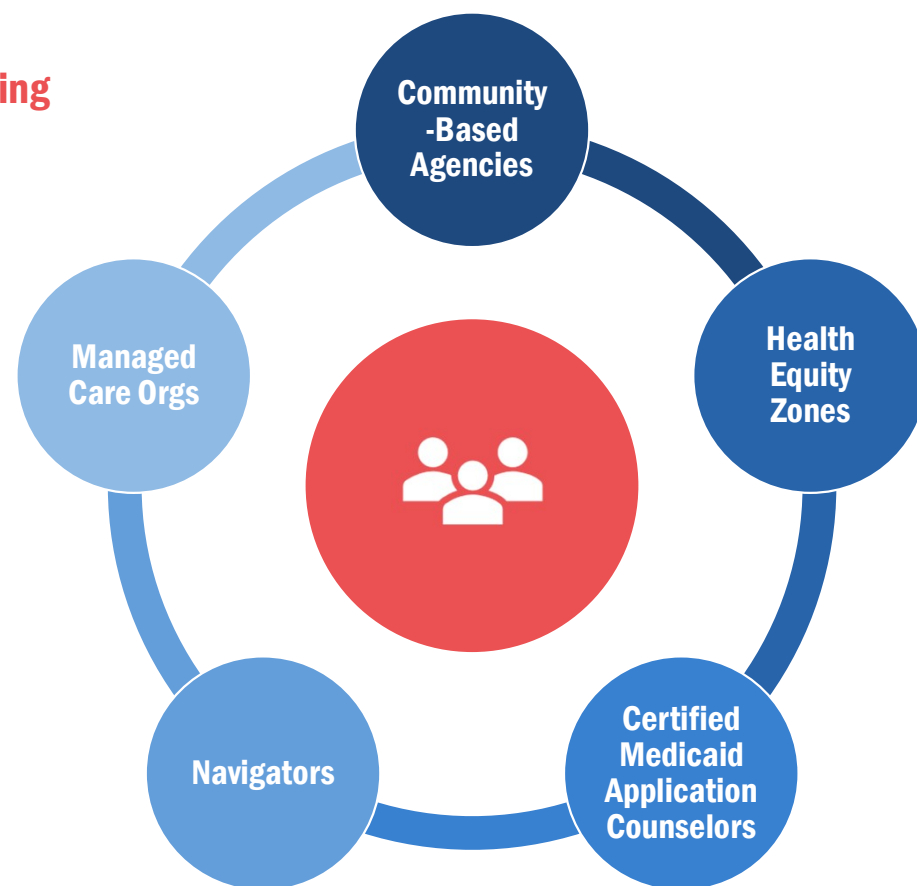
[Navigator agencies](#) provide free and unbiased in-person assistance for health insurance.

[Health Equity Zones \(HEZ\)](#) are some of the trusted messengers in the community who can help you.

[Certified Application Counselors](#) will provide free renewal assistance in agencies such as hospitals and clinics.

[Managed Care Organizations](#) are available to answer questions by calling the number on the back of your insurance card.

[Community-based Organizations](#) such as United Way, 211, and others are always a resource to assist Rhode Islanders.



Client Support Services for Priority Populations

Mini-grant applications for community partners to provide assistance to those who may need it are due by April 4.

[Medicaid Renewal Client Support Program Mini-Grant Offering | Stay Covered Rhode Island](#)



Spread the Message: Be Ready. Stay Covered.



Visit www.staycovered.ri.gov for resources and more information!

Key Messages

1. Renewals are happening starting in April
2. Please update your contact information now
3. Make sure to open your mail and sign up for texts
4. Protect yourself against and report fraud
5. These changes affect health insurance only
6. Take action when you receive your yellow notice
7. There are continuous coverage options available
8. Remember, this will happen again each year

Questions?



Community Engagement: Health Equity Zones

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Participatory Budgeting in Health Equity Zones

Local Initiative Support Corporation and ONE Neighborhood Builders



Participatory Budgeting

What is Participatory Budgeting?

A democratic process where residents directly decide how to invest funds in their communities.

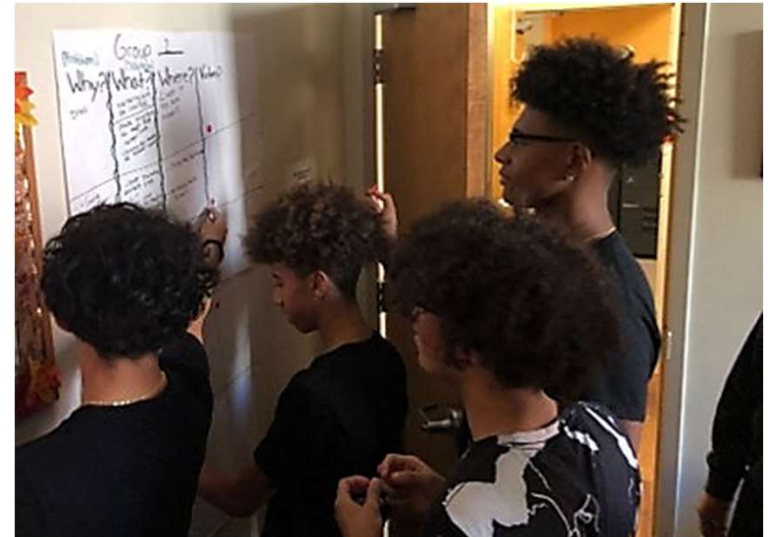
Phases:

- Idea Collection
- Proposal Development
- Vote
- Project Implementation

Central Falls was the first city to adopt Participatory Budgeting in RI

Now adopted by EOHHS through the Health Systems Transformation Project in partnership with RIDOH to empower communities to address social determinants of health.

PCF and CPO-HEZ were the two HEZs awarded funding for PB process





PCF Ballot Proposals

Financials for Families

Mental Health: End the Stigma Campaign

Food with Friends: Live Better, Eat Better

Water Park & Outdoor Fitness Park

Bike Our City

Youth Soccer & Academic Support

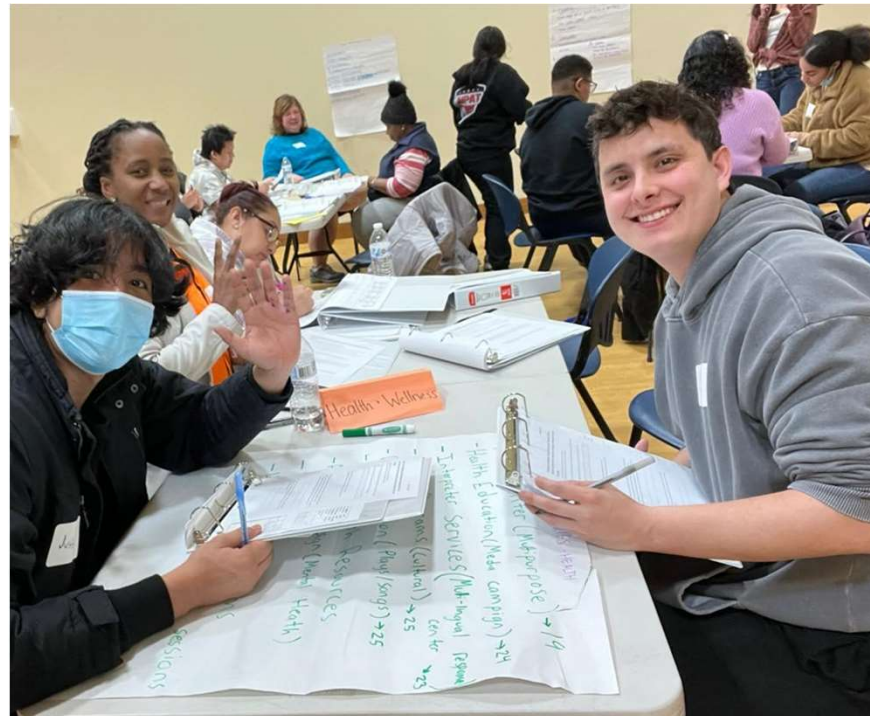
Outdoor Learning & Arts at River Island Park

Interpreter Services For All

Suds for Hope: Mobile Laundry Truck

Pass the Plate: Life Starts with Healthy Eating

High Schoolers Tutor 1st & 2nd Graders



Total Funding: **\$385,000**

Over **600** ideas collected

30 Change Agents

11 Project Proposals

Goal: at least **2,500** voters from Pawtucket & Central Falls age 14 +!

CPO-HEZ Ballot Proposals

Bathroom Expansion

Enhance the Landscape

Peer Mental Health Train the Trainer

Air Filter

Water Filter

Laundry in Schools

Central Providence Stories

ESL Cafe

Bus Shelters and Rider Amenities

One Stop Shop

Swimming Safe

Mi Cocina Tu Cocina

Park Amenities

Neighborhood Beautification

AKA in the following neighborhoods: Silver Lake, Hartford, Manton, Mt. Pleasant, Elmhurst, Smith Hill, Valley, Olneyville, or Federal Hill



YOU CAN VOTE IF YOU...

- ...are 13 years or older
- ...live or go to school in 02908 or 02909

HOW SHOULD WE SPEND A MILLION DOLLARS?

The **Nine Neighborhood Fund** is using \$1,000,000 to fund projects that improve health in our communities - and YOU get to decide how! Your vote will determine which projects receive funding in our neighborhoods.

Cast your ballot from June 6 - June 20!

SEE WHAT'S ON THE BALLOT AT OUR PROJECT FAIR:

SATURDAY, MAY 20th from 11am-2pm
MT. PLEASANT HIGH SCHOOL

Raffle prizes • Music • Games • Childcare • Food • Interpretation

To vote online or to find a polling location near you, visit decideRI.org



Text PBCentralPVD to (401) 291-6788 for more info!

Learn more about these projects at our Project Expo on Saturday May 20

Voting

In-person or online at DecideRI.org

PCF

May 30th – June 13th

Vote Party: June 10th 242

Dexter St Tides Family
Services

CPO

June 6th – June 20th

Vote Party: June 10th
Dike Street, Providence

Thank You!

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Certification Standards Updates:

Certification Standard 2.1.5.
Community Advisory Committee
(CAC)



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Current CAC Standard

EOHHS encourages AEs to consider utilizing alternative structures to meet cert standard 2.1.5. for Program Year 7

2.1.5 Community Advisory Committee (CAC)

- 2.1.5.1. CAC consisting of at least four person who are Medicaid beneficiaries attributed to the AE, or who are appropriate family representatives of those beneficiaries, and who are representative of the populations served by the AE (children and/or adults). **Alternative structures for meaningful engagement with Medicaid members and families as well as the community may be proposed and must be approved by EOHHS.**
- 2.1.5.2. CAC shall include at least one representative from a Health Equity Zone organization that operates in the AE's geographic service area

Public Comment & Adjourn

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Public Comment
