

Rhode Island Conflict-Free Case Management (CFCM) Implementation



August Stakeholder Meeting

August 31, 2023

A photograph of the Rhode Island State Capitol building, featuring a large central dome and classical architectural details. An American flag is visible on the left side of the building.

Agenda

- 1. Introductions and Ground Rules (5 minutes)**
- 2. Recent Implementation Changes CFCM (10 minutes)**
- 3. CFCM Implementation Timeline (5 minutes)**
- 4. Stakeholder Engagement and Next Steps (5 minutes)**
- 5. Q&A (35 minutes)**

Meeting Purpose:

1. Share updates on recent implementation changes for the conflict-free case management (CFCM) initiative
2. Review future stakeholder engagement meetings.
3. Answer stakeholder questions

Introductions

- 1. Moderator:** Dustin Schmidt and Jillian Mongetta from Guidehouse. Guidehouse is providing technical assistance to RI EOHHS as it implements CFCM.
- 2. Speakers for Today's Discussion:**
 - EOHHS: John Bonin

Meeting Ground Rules

To support a constructive meeting environment, we have established and ask all attendees to agree to the following ground rules for this and future stakeholder meetings:

1. We are recording this meeting with the intention of posting the webinar recording to the RI EOHHS website. Please be cognizant of sharing any personal information either verbally or in the chat throughout the meeting.
2. **Respect each other:** Help us to collectively uphold respect for each other's experiences and opinions. This includes muting yourself during the presentation!
3. **Respect the time:** Our time together is limited and valuable, so please be mindful of the time and of others' opportunity to participate. We will limit each question and answer to 3 minutes!
4. **Addressing your questions and comments:**
 - a. The presenters will answer your questions during the dedicated Q&A portion of the presentation.
 - b. Please submit your questions or comments in the chat or use the "Raise Hand" feature to indicate you would like to voice a question or comment.
 - c. We will monitor the chat to pull out questions. Please be respectful and focus on the issues.
 - d. If we run out of time for all questions, place your question in the chat. We'll add it to our questions and answers log which will be posted to the RI EOHHS website.

Recent Changes Impacting CFCM

Recent Updates

Update	Rationale
Update #1 (Certification): RI will use certification standards and not an RFP to contract with case management entities.	<ol style="list-style-type: none">1. This new approach presents the greatest opportunity for RI to meet CFCM capacity requirements.2. RFI feedback3. Using this method gives the state the opportunity to increase compacity ongoing.4. Allows for greater opportunities for participant choice.
Update #2 (Population): Case management entities may choose to support all populations (participants with I/DD and EAD) under CFCM or choose to serve one population only. The State’s original design required case management entities to serve all populations.	<ol style="list-style-type: none">1. Allows for greater flexibility in RI’s system to meet CFCM capacity.2. Addresses stakeholder and RFI vendor challenges in supporting all HCBS populations.3. Allows case managers to focus on specific population needs.

CFCM Implementation Timeline

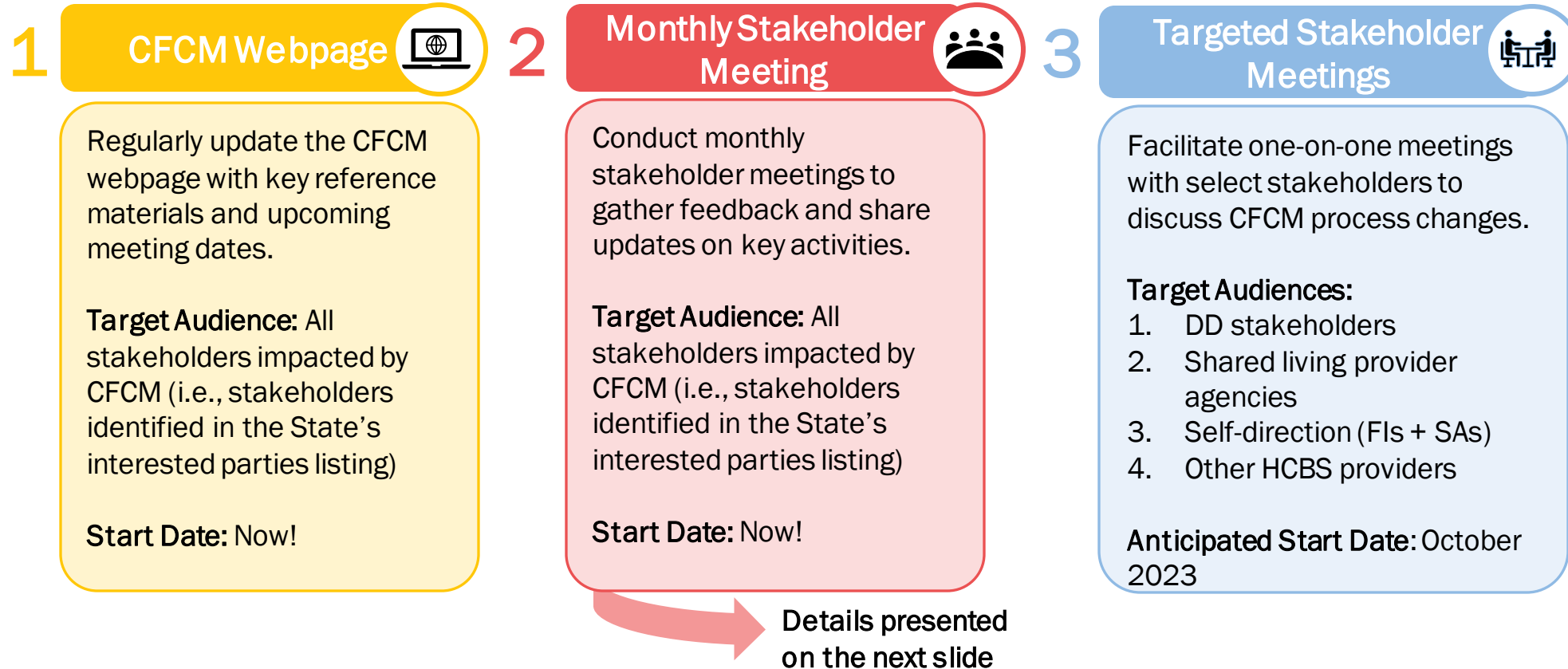
CFCM Implementation

- Oct 2023 – Certification standards
- Nov 2023 - CFCM training curriculum is developed
- Dec 2024 – Full compliance

Stakeholder Engagement and Next Steps

CFCM Stakeholder Engagement

EOHHS's CFCM stakeholder engagement will leverage multiple platforms to keep stakeholders informed.



Next Steps – Future Stakeholder Engagement Meetings

2023 CFCM Stakeholder Meeting Calendar

SEPTEMBER 2023						
Su	Mo	Tu	We	Th	Fr	Sa
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

OCTOBER 2023						
Su	Mo	Tu	We	Th	Fr	Sa
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

NOVEMBER 2023						
Su	Mo	Tu	We	Th	Fr	Sa
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

DECEMBER 2023						
Su	Mo	Tu	We	Th	Fr	Sa
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

CFCM Stakeholder Meeting Proposed Topics

Month	Proposed Topics
September 2023	1.Key activities completed from prior month and focus for next month 2.Updated CFCM implementation timeline
October 2023	1.Key activities completed from prior month and focus for next month 2.TBD
November 2023	1.Key activities completed from prior month and focus for next month 2.TBD
December 2023	1.Key activities completed from prior month and focus for next month 2.TBD

EOHHS will hold monthly CFCM stakeholder meetings on the last Thursday of each month (with the exception of December 2023 which will be scheduled on the second Thursday due to the holiday season)



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Questions?

If you have any questions, please use one of the following options:

1. Chat function
2. Verbally (please use the “raise hand” function in Teams)
3. Email OHHS.LTSSNWD@ohhs.ri.gov.