

Billing Updates

New Explanation of Benefit (EOB) Codes

Beginning in the remittance advice 10/28/2022, providers will see three new Explanation of Benefit (EOB) codes post to their paid claims:

EOB 1003 – Claim used Tier A

EOB 1004 – Claim used Tier B

EOB 1005 – Claim used Tier C

These EOB's will post to the notify the provider which tier was used to determine the per diem rate for pricing the claim. Additionally, there will be two new Error Status Codes (ESC) aka Edits:

Edit 150 – Provider assisted living level not on file - Claim will suspend with this ESC when the provider's tier level is not on the provider's profile.

Edit 151 – Recipient assisted living level not on file - Claim will suspend with this ESC when the recipient's tier level is not on file. Recipient tiers can be verified on the Healthcare Portal.

The 2 edits above will deny with EOB 249 – No rate on file for date of service billed.

Billing Split Tiers and Patient Share

If a recipient changes their tier level during the month, the charges will need to be billed as 2 separate claims. This is different from past billing procedures.

For example:

Recipient has Tier A from 11/1/2022 – 11/15/2022 and Tier B from 11/16/2022-11/30/2022.

This would require 2 claims split to match the dates of service and units/days in each tier.

Additionally, it is important to check patient share on the Healthcare Portal to ensure that the share is entered to match the split in the tier level. If the share is not split and you bill two (2) claims for the month the share will be decremented twice.

If you do not see the patient share split you will need to contact Fidelia Williams-Edward of Gainwell Technologies at fidelia.williams@gainwelltechnologies.com or (401) 648-3759.

Reference Guide Updates

Effective January 1, 2023, the monthly Room and Board Rate for all Medicaid LTSS Assisted Living customers will change to \$1246 to reflect the Year 2023 Federal Benefit Rate (FBR). Cost of Care (COC) may also change to reflect the 2023 COLA for customers who are receiving SSA benefits. For customers with income below \$1246, their R&B may be less.

For assistance, questions, or concerns, please contact:

LTSS Coverage: 401-574-8474 or DHS Coverage: 1-855-697-4347 or the LTSS

Email: dhs.ltss@dhs.ri.gov

For Cost of Care (COC) and Room and Board updates and discrepancies, please contact:

OHHS Email Contacts: [LTSS Escalation](#) or [Sally McGrath](#)