

RI DENTISTS:

Have You Checked Under Your Pillow?



Don't Leave Money Behind.
Enroll to Become a Medicaid Provider **TODAY!**

By the Numbers

RI Medicaid Dental Reimbursement Rates are Higher than EVER

Medicaid reimbursement rates for many oral health services have increased by more than 100%. To view some examples of current rates, visit bit.ly/RI-Medicaid-Dental-Rates.

Help Your Practice Reach New Patients

About 1/3 of Rhode Islanders have oral health insurance through Medicaid. That's more than 300,000 people, including:

- **240,000** in Providence County
- **7,000** in Bristol County
- **21,000** in Washington County
- **38,000** in Kent County
- **15,000** in Newport County

Medicaid Patients Need a Dental Home

72% of adults with Medicaid haven't been to the dentist in the past year. These are people who may be seeking a dental home for long-term preventive care or procedures.

We Need Your Help!

You Can Make a Difference

By addressing the oral health needs of adults and families from marginalized and disadvantaged communities, you can help improve health equity in Rhode Island. According to national data, improved access to dental care may even help lower rates of preventable emergency department visits and opioid misuse in the Ocean State.

Enroll to Accept RI Medicaid Patients TODAY!

Apply online at riproviderportal.org.

You provide:

- ✓ National Provider Identifier
- ✓ Address Information
- ✓ Taxonomy Codes
- ✓ Tax ID (either EIN or SSN)
- ✓ License Number
- ✓ Completed W-9
- ✓ Additional Federally Required Disclosures, if applicable

STAY UP TO DATE

Get the latest program information for RI adult dental services by visiting:

eohhs.ri.gov/dental-services.



6 RI Medicaid **MYTHS** Debunked for Dental Professionals

Enrolling to be a Medicaid provider can help address the oral health needs of low-income adults and families and improve health equity in Rhode Island. And thanks to recently increased reimbursement rates, it can also help enhance your practice's revenue. Let's review the common myths that may be getting in your way.

MYTH: 1. The Medicaid rates are too low. I can't afford to provide Medicaid.

FACT: Medicaid reimbursement rates for many oral health services have increased by close to 100%. To view a list of rate increases by service, visit bit.ly/RI-Medicaid-Dental-Rates.

MYTH: 2. As a Medicaid provider, I must see all Medicaid patients in my area.

FACT: You do not have to provide care to everyone. You stay in control of your practice. You can limit patients per day, week, or month based on your practice's availability.

MYTH: 3. Submitting the documentation to apply for Medicaid is too burdensome.

FACT: You can easily apply online at riproviderportal.org. The requested documentation is very similar to what private insurance companies require. You must provide:

- National Provider Identifier
- License Number
- Address Information
- Completed W-9
- [Taxonomy Codes](#)
- Additional Federally Required Disclosures, if applicable
- Tax ID (either EIN or SSN)

MYTH: 4. It will take a lot of time and energy to complete the application and get approved. It seems overwhelming and I feel I can't do it on my own.

FACT: The online application process is easy to use and there is an automated assistant, as well as a [user guide](#), to help you each step along the way. If you need additional help with the application process, you may call the Help Desk at (401) 784-8100 or email rienrollment@gainwelltechnologies.com. Applications are usually processed in 4-6 weeks.

MYTH: 5. The billing process with Medicaid is too complicated. I will have to hire an additional billing staff member if I accept Medicaid.

FACT: RI Medicaid can be integrated into any practice without an additional hire. A wealth of training and resources are available to educate providers and their staff about which services are covered and how to bill for them. Providers are encouraged to visit [the Provider Training and Education page on eohhs.ri.gov](https://eohhs.ri.gov). The following trainings may be particularly helpful for newly enrolled providers:

- [Welcome New Provider](#)
- [Public Health Dental Hygienist-Enrollment & Billing Training](#)
- [New Office Staff Training](#)
- [Billing Tips for Dental Providers](#)
- [Billing 101](#)

MYTH: 6. Medicaid patients have a high no-show rate.

FACT: Most providers find this to be untrue. These patients need care and struggle to find a provider in their area. Providing preventive care to adults and children gives them a 'dental home' and a greater willingness to return.

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