

MMP to FIDE-SNP Transition FAQs

For additional details regarding the MMP to FIDE-SNP transition, please visit <https://eohhs.ri.gov/mmp-transition-plan>.

#	Question	Response
1	What is the Medicare - Medicaid Plan or MMP?	<p>Neighborhood Health Plan of Rhode Island (Neighborhood) has a plan called INTEGRITY MMP. This plan is for people who get help from both Medicare and Medicaid. Some people also call it the Integrated Care Initiative (ICI). It puts both types of healthcare into one easy-to-use plan.</p> <p>This plan will end on December 31, 2025. A new plan, which is a lot like this one, will begin on January 1, 2026, in Rhode Island.</p>
2	What is a Fully Integrated Dual Eligible Special Needs Program or FIDE-SNP?	<p>A FIDE-SNP is a Medicare Advantage health plan. It makes it easier for people who have both Medicare and Medicaid get their healthcare. Neighborhood made this plan, so you only need one plan, not two.</p> <p>It's called INTEGRITY for Duals. It works a lot like the current INTEGRITY MMP.</p>
3	Why is the INTEGRITY MMP ending?	<p>The government has new rules for health plans. Because of these rules, Rhode Island is ending the current INTEGRITY Medicare-Medicaid Plan (MMP). The MMP was a demonstration program that was only meant to be for a limited time.</p> <p>States that had an MMP program are now switching to a new type called FIDE-SNPs.</p>
4	When is the INTEGRITY MMP ending?	The federal MMP will end on December 31, 2025.
5	When is the last date I can enroll into the INTEGRITY MMP?	If you are eligible for the MMP must sign up by August 10, 2025. If you sign up by that date, your plan will start on September 1st.
6	When is the FIDE-SNP starting?	The new INTEGRITY for Duals FIDE-SNP will begin on January 1, 2026.
7	What health plans are offering a FIDE-SNP in 2026?	In 2026, only one health plan in Rhode Island will offer a FIDE-SNP. That plan is Neighborhood Health

		Plan of Rhode Island. The program will be called INTEGRITY for Duals .
8	Are there other options for integrated plans?	In 2025, the INTEGRITY for Duals FIDE-SNP will be the only integrated managed care plan.
9	Are there other Medicare Advantage plans in Rhode Island designed for people with Medicare and Medicaid?	<p>Yes. Rhode Island has other health plans for people who get both Medicare and Medicaid. Three companies have these plans:</p> <ul style="list-style-type: none"> • Neighborhood • BlueCross BlueShield of Rhode Island • UnitedHealthcare <p>These plans pay for your Medicare services only and RI Medicaid pays for your Medicaid services, including long-term care.</p>
10	What other Medicare plan options are available for enrollment?	For help with picking a plan that is best for you call Rhode Island's Aging and Disability Resource Center (ADRC) at 401-462-4444. You can call Monday through Friday from 8:30 in the morning until 5:00 in the evening.
11	If I am enrolled in the MMP, do I need to do anything to enroll in the INTEGRITY for Duals FIDE-SNP?	No. You don't need to do anything. You will be signed up for this new plan automatically. You won't have any gap in your healthcare.
12	What if I don't want to be automatically enrolled in the INTEGRITY for Duals FIDE-SNP?	<p>You don't have to be automatically transitioned from the MMP to the FIDE-SNP program. If you don't want to be enrolled in the new FIDE-SNP, you can call to cancel.</p> <p>If you are disenrolled between October 1, 2025, to December 31, 2025, you will not be automatically transitioned into the FIDE-SNP program.</p> <p>Prior to November 1st, call 1-844-602-3469. Starting in November, you should call Neighborhood at 1-866-696-4774 (TTY 711) before January 1, 2026, to stop the sign-up.</p>
13	What are the advantages of a FIDE-SNP?	<p>One place for everything: Your new plan manages both your Medicare and Medicaid benefits together.</p> <p>Easier to use: You get one health card and one phone number to call when you need help.</p> <p>Personal help: You get a care plan made just for you, and a team of providers to help you.</p>

		Keep your providers: You can keep seeing your current providers for up to 6 months, even if they are not in your new plan's network. During this time, Neighborhood will help you transition to in-network providers, if needed.
14	I'm not enrolled in the MMP today, can I still choose to enroll in the INTEGRITY for Duals FIDE-SNP for January 1, 2026, coverage?	Yes, you can join if you qualify for the program. Call Neighborhood Health Plan of RI at 1-866-696-4774 (TTY 711). You can call during Medicare open enrollment from October 15, 2025, to December 7, 2025.
15	After January 1 st , if I decide that I want to enroll into the INTEGRITY for Duals FIDE-SNP , will I be allowed to?	Yes. If you qualify for the program. Call Neighborhood Health Plan of RI to apply at 1-866-696-4774 (TTY 711).
16	Will I get a new member ID card for the INTEGRITY for Duals FIDE-SNP ?	Yes. Keep using your current card until December 31, 2025. Neighborhood will send you a new card in December 2025.
17	Will my providers or pharmacy need to change under the INTEGRITY for Duals FIDE-SNP ?	You can continue seeing your current providers and using your current pharmacies for up to 6 months after your new plan starts, even if they are not in your new plan's network. During this time, Neighborhood will help you transition to in-network providers if needed. To check if your providers and pharmacies are in-network for 2026, visit: Neighborhood's provider directory at: https://www.nhpri.org/INTEGRITYDuals/find-a-provider-or-pharmacy/ (available October 1, 2025) or call 1-844-812-6896 (TTY 711).
18	Will the benefits that I have in the MMP change when my coverage transitions to the INTEGRITY for Duals FIDE-SNP ?	Your INTEGRITY for Duals benefits will be almost the same as your MMP benefits. At the end of September, you will get a letter that will tell you about any changes. This will come with your Annual Notice of Change.
19	Will I be able to find the INTEGRITY for Duals FIDE-SNP plan on the Medicare plan finder?	Yes, the INTEGRITY for Duals FIDE-SNP will be available on the Medicare plan finder.
20	When will I learn more?	If you are in the MMP program now, you will get more information in September.

21	Where can I learn more?	Visit the MMP Transition webpage at: https://eohhs.ri.gov/mmp-transition-plan .
22	Who do I contact if I have a question about the MMP ending?	<ul style="list-style-type: none"> • ICI Call Center: 1-844-602-3469 (TTY 711), Mon–Fri, 8:30am–6:00pm • Or call Neighborhood Member Services: 1-844-812-6896 (TTY 711) <ul style="list-style-type: none"> ○ April 1–Sept 30: Mon–Fri, 8:00am–8:00pm ○ Oct 1–Mar 31: 7 days a week, 8:00am–8:00pm
23	Who do I contact if I have questions about the INTEGRITY for Duals FIDE-SNP?	<p>If you have questions about the new INTEGRITY for Duals FIDE-SNP plan, call the Neighborhood Sales team at 1-866-696-4774. If you need help hearing on the phone, call TTY 711.</p> <p>From April 1 through September 30, you can call from 8:00 a.m. to 8:00 p.m., Monday through Friday. On weekends and holidays, you can leave a message.</p> <p>From October 1 through March 31, you can call from 8:00 a.m. to 8:00 p.m. every day of the week.</p>