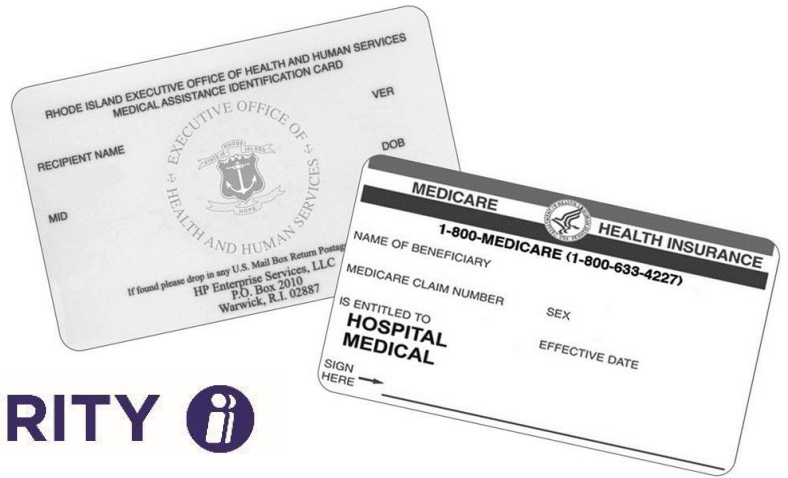# Do you have both Medicare and Medicaid?

You can join

Neighborhood **INTEGRITY** ⓘ

a new program that makes it easier
to get the services you need to stay healthy and live safely in your home.

Why should I join?
If you join, you will get your Medicaid, Medicare, and prescription drug benefits together through <u>one</u> plan. It includes all the covered benefits you get now, plus:

- No co-pays for prescription drugs
- A care manager to help coordinate your care
- One customer service number for all your questions and needs
- A Nurse Advice Line 24 hours per day/7 days per week

Will I have to pay more for this program?
No. In fact, you may pay less, since there are <u>no</u> premiums, deductibles or co-pays for doctor, hospital, prescription drugs and other medical services. However, you will continue to pay part of the cost for Long-Term Services and Supports, like home care or nursing home care, if you pay for them now.

Can I keep my doctors, home health aide, CNA and other providers?
Yes, if they are part of Neighborhood's network. Neighborhood has a large network of providers, including doctors, specialists, hospitals, labs, etc. To see if your providers are in the network, please call Neighborhood Member Services. (See number below.)
If you are currently receiving Long-Term Services and Supports, like home care, equipment, or services at an Adult Day Center or nursing facility, you will continue to receive these services.

If I join Neighborhood INTEGRITY, can I change my mind later?
Yes, you can leave the plan at any time. Joining is voluntary.

For more information, call

- **The Enrollment Help Line**- for questions and help applying. 1-844-602-3469 (TTY 711); Mon-Fri, 8:30 am-6:00 pm

- **The POINT/SHIP Counselors** – to ask questions in person. 1-401-462-4444 (TTY 711). Mon, Wed, Fri 8:30 am-4:00 pm; Tues, Thurs 8:30 am – 8:00 pm, and Sat 8:30 am - 12 noon

- **Neighborhood Health Plan**, **Member Services –** for information on providers and covered benefits. 1-844-812-6896 (TTY 711), Mon- Fri 8:30 am – 8:00 pm, Sat 8:30 am – 12 noon or check www.nhpri.org/INTEGRITY

- **PACE**—You may be eligible for another program called the Program of All-inclusive Care for the Elderly (PACE) if you are 55 years old or older and have chronic health care needs. For more information on PACE, see: www.pace-ri.org or call PACE at (401) 490-6566 or Toll-free 1-877-781-7223