

SIM PROJECT SUMMARY: State-Based SIM Evaluation

Project Summary			
<p>Project Description</p> <p>The University of Rhode Island (URI) conducted SIM’s State-based evaluation, studying the effectiveness of the overall initiative, as well as a select set of interventions. URI conducted the evaluation in accordance with the SIM Overarching Mixed-Methods Evaluation Plan (both qualitative and quantitative) and aimed to ensure that our State-led evaluation efforts complemented the Federally-led evaluation. URI was responsible for developing a comprehensive, overarching evaluation plan for the SIM Test Grant. The evaluation plan resulted in a continuous process for identifying areas of improvement through program evaluation and recommending solutions.</p>		<p>Project Goals and Objectives</p> <ul style="list-style-type: none"> ➤ Identified root causes for intervention successes and challenges related to practice transformation, patient empowerment, and population health improvements. ➤ Assessed planning efforts and collaboration among SIM strategic partners, detailed efficiencies created by policy and regulatory changes, and provided data-driven recommendations for sustainability beyond SIM. ➤ Documented the importance of increasing the capacity for supporting infrastructure such as workforce development and data availability. ➤ Coordinated effectively with other SIM-related evaluations led by other vendors or handled in house through staff review of metrics. 	
<p>Vendor Information:</p> <p>Bryan Blissmer, URI blissmer@uri.edu 401-874-5435</p>	<p>State Contact:</p> <p>James Rajotte, SIM James.Rajotte@health.ri.gov 401-222-5142</p>	<p>Total Funds Leveraged:</p> <p>SIM: \$915,159</p>	<p>Target Populations:</p> 
<p>Major Accomplishments</p> <p>Major Project Accomplishments:</p> <ol style="list-style-type: none"> 1. <i>Impacts on Physical and Behavioral Health Integration:</i> <ul style="list-style-type: none"> ○ <i>PediPRN program evaluation documented success at engaging PPCPs using service to help manage behavioral health issues</i> 2. <i>Impacts on Healthcare Workforce Transformation:</i> <ul style="list-style-type: none"> ○ <i>Qualitative research support for positive impact of SIM on provider satisfaction and burnout across 14 SIM-funded projects</i> 3. <i>Impacts on Patient Engagement:</i> <ul style="list-style-type: none"> ○ <i>End of Life projects documented high outreach with patients and families around end of life discussions and advanced directives</i> 4. <i>Impacts on Data Capability and Expertise:</i> <ul style="list-style-type: none"> ○ <i>Care management dashboards provided enhanced data support at the CMHCs to aide in care coordination and analytics efforts to help identify high-risk patients</i> 5. <i>Impacts on Population Health:</i> <ul style="list-style-type: none"> ○ <i>CHTs provided care for high needs patients and documented initial improvements in health outcomes at discharge</i> <ul style="list-style-type: none"> ○ <i>Use of CMDs at CMHCs was linked with reduced ED and inpatient stays</i> 		<p>Key Metrics and Evaluation Insights</p> <p>Outcomes Documented across evaluations</p> <ul style="list-style-type: none"> • Culture of Collaboration evaluation supported broad, positive systemic impacts of SIM operational principles upon enhance public-private partnerships. • Convened agencies and organizations who had not previously worked together in a way that fostered communication, information sharing, relationships, and a sense of community and trust. • Meetings and workgroups facilitated alignment of priorities and goals, and fostered collaboration between agency and private partners. • Evaluation of impacts of 14 different SIM initiatives identified four overarching themes: 1) Enhanced Personal Growth and Professional Development, 2) Improved Organizational Processes and Systems, 3) Improved Patient Care, and 4) Minimal Impact or Future Potential for Value-Add. • Nearly all found improvements in job satisfaction as related to their participation in SIM-funded initiative • Participants found that some aspects of initiatives reduced burnout, and some that increased burnout <p>Lessons Learned and Evaluation Insights</p> <ul style="list-style-type: none"> • Engage with the vendors as soon as possible to develop evaluation plans, data collection processes, and feedback systems. • Plan immediately for post-award evaluation based on vendor procurement delays and outcome data availability. 	

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□ PCPs □ State Government □ Community Based Organizations
□ Payers □ Community Mental Health Center Staff

Sustainability Efforts	
<p>Working with SIM leadership to finalize a plan to evaluate and summarize full data available for the projects through the end of June. This will allow us to update and provide richer analyses than we were able to given the time constraints of the funding.</p> <p>We are discussing evaluation plans and needs going forward and making evaluation recommendations in our reports for those projects which have been sustain post-SIM.</p> <p>We are working with CTC-RI to engage in evaluation planning for the CHTs as they continue post-SIM.</p>	
Project Website and Informational Handouts	Communications Material and Media Highlights
N/A	N/A
Toolkits and Online Training	Evaluation Reports and Presentations
N/A	These will be updated onto the RI SIM website when finalized
Disclaimer	
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