



Rhode Island Executive Office of Health and Human Services  
3 West Road, Virks Building, Cranston, RI 02920

November 27, 2019

Dear Valued Partner,

Rhode Island Medicaid has been at the forefront of implementation of Electronic Visit Verification (EVV) and has been working toward the compliance date of 01/01/2020. Recently, it was determined that not all Managed Care Organizations would be able to meet the timeframe outlined above. RI Medicaid is working diligently to move this important work forward with our Managed Care Organizations as quickly as possible; however, a delay in implementation will be necessary.

Those currently using the EVV closed (SAMS) system should still continue to use this system for their Fee for Service claims; however, new implementations for the closed system and the Third Party Aggregator (also known as the Open System, which will allow providers to contract with a vendor of their choice), will be delayed and we will be adjusting the timeline according to the new implementation date, which will be communicated shortly. Without a delay, there could be an undue burden on the providers.

Providers who are currently engaged in Third-Party testing with Sandata and would like to continue with implementation testing, are welcome to continue with those efforts. We will still be supporting testing and configurations during this time. We will be delaying the closed system training until closer to the re-implementation date. The additional time will provide more opportunity for testing, training and supports that will lead to a smooth roll out for all populations, including MCO, Fee for Service, Personal Choice or Self-Directed Services.

We will provide a new implementation timeline as quickly as possible. We are confident that once this delay has been resolved we will be able to complete the project quickly and efficiently.

We appreciate your flexibility and understanding as we work through the concerns surrounding the delay.

Please contact me if you have any questions about the delay, the new schedule or anything else.

We appreciate and value your partnership and look forward to working with you to meet the requirements for Electronic Visit Verification in the most efficient way possible.

Sincerely,

Meg Carpinelli

[Margaret.Carpinelli@ohhs.ri.gov](mailto:Margaret.Carpinelli@ohhs.ri.gov)  
*Interdepartmental Project Manager-Systems*  
*HIPAA Privacy and Security Officer*  
Executive Office of Health and Human Services

