Ordering, Prescribing, and Referring Providers
Frequently Asked Questions

Q: **What provider types are impacted?**

A: Inpatient

Outpatient (except clinic visits-rev codes 510-519,
ER visits-rev codes 450-459 and observation-rev codes 760-469),
Pharmacy
Skilled Home Health
Independent Radiology,
Durable Medical Equipment (DME)
Chiropractor
Dialysis
Ambulatory Surgical Centers
and Hospice.

Q: **Who is eligible to order/refer?**

A: Only Medicaid– enrolled individuals of the follow types can order/refer:

Certified Nurse-Midwives
Clinical Nurse Specialists
Clinical Psychologists
Clinical Social Workers
Interns, Residents, and Fellows*
Nurse practitioners
Optometrists (may order and refer only laboratory and X ray services)
Physician's Assistants
And Physicians (Doctors of Medicine or Osteopathy, Doctors of Dental Medicine, Doctors of Dental Surgery, Doctors of Podiatric Medicine, Doctors of Optometry)

*Interns and non-licensed residents must use the NPI of the teaching, admitting, or supervising physician.

Q: **How will I know if an OPR provider is enrolled with RI Medicaid?**

A: It is ultimately the responsibility of the RI Medicaid provider rendering the service to obtain the OPR provider's NPI and taxonomy code, and to confirm participation with RI Medicaid. RI Medicaid maintains a provider search function on the website, although all providers may not be listed.

Q: **How will I know the NPI of the physician or health care professional who wrote the prescription or order?**

A: A prescribing physician or licensed health care provider should be including their NPI on the prescription or order.

Q: **Where can I obtain the OPR taxonomy code, if I only have the NPI?**

A: This information can be found on the NPPES website, by completing a provider search by NPI.

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Frequently Asked Questions Continued

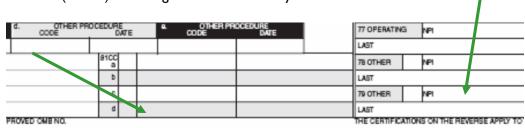**Q:** I am a member of a group. As an OPR provider, do I list my group NPI or my individual NPI?

A: Only individual NPIs are accepted as an OPR provider on a claim.

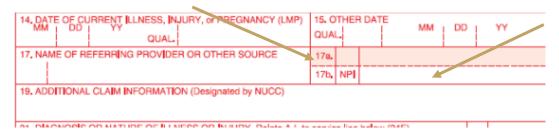**Q:** What will happen to a qualifying claim submitted without a OPR listed?

A: The claim will be denied by RI Medicaid

Q: Where is the OPR information entered on the claim form?

A: **UB-04** – Box 79 – Other– Referring Provider NPI,
Box 81CC (Row d) Referring Provider Taxonomy Code

CMS 1500 Claim Form Box 17a—Referring Provider Taxonomy code with qualifier "ZZ"
Box 17b—NPI of referring provider

Q: Where is the OPR information entered for electronic claims?

A: For clearing houses/vendors, the OPR information should be entered in Loop 2310A for professional claims and Loop 2310F for institutional claims.

Q: I use the Provider Electronic Solutions (PES) software. Will I need to upgrade the software?

A: Yes. Watch for the required upgrade release this fall.

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Q: **Will claims submitted with an NPI for a non-Medicaid OPR be denied?**

A: Claims submitted with complete information will be subject to a post-claims review. If it is determined that the OPR listed on the claim is not enrolled as a RI Medicaid provider, the claim will be recouped.

Q: **If RI Medicaid is secondary, is the OPR provider still required?**

A: Yes. The enrollment requirement applies even if Medicaid is the secondary payer.

Q: **Do Medicare crossover claims require the OPR provider to be enrolled?**

A: Yes, Medicare crossover claims are subject to the enrollment requirement.

Q: **What if the OPR provider is enrolled with another state's Medicaid program?**

A: Enrollment in another state's Medicaid program does not exempt a provider from enrolling with the RI Medicaid program.

Q: **I wish to enroll as a RI OPR provider. Where do I go to enroll in the Medicaid program?**

A: RI Medicaid has an OPR registration process in the Healthcare Portal. OPR providers are not able to submit claims for reimbursement.
The OPR registration process can be accessed by visiting the Healthcare Portal and clicking **Enroll as an OPR Provider**. The OPR Provider User Guide is found on the home page of the Healthcare Portal.