Dear Provider:

Sandata is pleased to announce version 4.6.7 of the Sandata Mobile Visit Verification (MVV) app for Android.

App Update Availability
The Sandata MVV App update will be submitted to the Google Play Store on Tuesday, April 23, 2019. We anticipate the app update will be available in the coming week.
Please note that based on the store's processing time, it may take up to two weeks for the app to become available.

When the app becomes available for download, we recommend that your field staff update the app before their next client visit. For providers whose devices stay in the clients' homes, any pertinent updates will automatically be sent to the devices. The update should take less than ten minutes.
REMINDER: In order to receive automatic updates, devices that remain in a client's home must stay powered up and turned on at all times. Field staff cannot use the device to log in and out of a visit if it does not receive the update.

If you have any questions, please contact Customer Care at (855)781-2079 or via email at RICustomerCare@sandata.com.

Best Regards,

Sandata Customer Care
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