



Dear Valued Sandata Users

We are experiencing technical difficulties which are causing intermittent performance issues on some of our products. We apologize for any inconvenience this has caused you and we would like to assure you that we are working to correct this situation as soon as possible. We will send you an update regarding this issue by 3:00pm (ET).

We deeply value your relationship with Sandata and are committed to providing you with the highest level of service. If you have any questions or comments regarding this issue, please contact our Customer Care department using your agency's designated phone number or email.

Please accept our sincere apologies for any inconvenience you may have encountered.

Best Regards,

Sandata Customer Care

Sandata Technologies

26 Harbor Park Drive, Port Washington, NY 11050



Browser Support

We support the current and prior major releases of Mozilla Firefox. We also support Microsoft Internet Explorer versions IE9, IE10 and IE11. As a new major release of a browser becomes generally available, we test the new version and will support that release once we have fully tested it and determined that our users will be able to utilize the new browser with our software. We reserve the right to discontinue support of major releases of browsers once that browser is no longer supported by Microsoft or Mozilla. This policy to support modern browsers allows us to take advantage of the most recent efficiencies in the browsers to maximize the user experience and also ensure our solutions are running on the most recent security and performance updates.

Please do not reply to this email address.

Thank you.

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