



Rhode Island Medicaid Program

PROVIDER *update*

Volume 321

October 2019

Inside This Issue:
See page 2 for
Table of Contents.

THIS MONTH'S FEATURED ARTICLES

See page 4

**Updated
Guidelines for
Continuous
Glucose
Monitoring
Systems.**

See page 11

***Provider
Revalidation Has
Begun!***

See page 12

**An Update from
Rhode Island
Quality Institute
(RIQI)**



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**RI Medicaid
Customer Service
Help Desk for
Providers**

Available Monday—Friday
8:00 AM-5:00 PM
(401) 784-8100
for local and
long distance calls
(800) 964-6211
for in-state toll calls



Rhode Island Medicaid Program

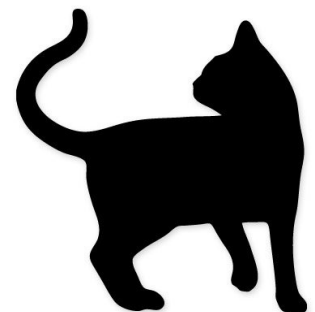
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TABLE OF CONTENTS

Article	Page
A Reminder on How to Manage your Covered Providers	3
Attention DME Providers	4
Medicare ID Project	4
RI Medicaid Annual Plan Change Opportunity	5
Electronic Data Interchange (EDI) Update	6
Pharmacy Claim Edit for Unit of Use/Package Size	7
2019 Medicaid Enrollment Fee	7
Updated Claims Processing and Payment Schedule 2020	8
Information re: PASSR for Nursing Home & Hospice Providers	8
Pharmacy Spotlight—Meeting Dates	9
Changes to the Preferred Drug List (PDL)	9
Pain Management	10
Covered Outpatient Rule Drug (COD) Rule Changes	11
Provider Revalidation Has Begun!	11
Update from Rhode Island Quality Institute	12
Information re: Rate Increases	13-14
Changing the Culture of Pain Treatment Symposium	15



Attention Clearing Houses, Billing Agencies, and Providers

A Reminder on How to Manage your Covered Providers:

ERA Received by Clearinghouse/Vendors

Providers who have moved their business to a new clearinghouse/vendor will need to contact the original clearinghouse/vendor to be removed as a covered provider, before the new enrollment can be completed. The provider must contact the existing clearinghouse/vendor and ask them to remove their association.

The original clearinghouse/vendor should log into the Healthcare Portal. Under the Covered Provider section of the Trading Partner Profile screen, access the details for a specific provider by either clicking Display Covered Providers, which will display all, or search for a specific provider using the Provider ID and ID Type.

Select the plus sign (+) next to the NPI of the specific provider. Uncheck the boxes for the 835 and 277 and select the save button.

Once this is completed, the new clearinghouse/vendor may complete the process to add the covered provider, and select the 835/277 transactions. They will then complete the ERA enrollment form.

Note: To ensure continuous receipt of the 837/277U, the new billing entity must add the provider as a covered provider and complete the ERA enrollment form before the cut-off date of the financial cycle.



ATTENTION DME PROVIDERS:

Please note:

Effective 10/1/19, EOHHS has updated the guidelines for Continuous Glucose Monitoring Systems.

The updated Continuous Monitoring Systems guidelines can be found under the Coverage Guidelines for Durable Medical Equipment.



Medicare ID Project

As part of changes related to the CMS New Medicare ID card project, some changes will be observed to the following MMIS reports.

Three TPL billing reports (the Inpatient, Outpatient, and Part B Professional Billing) are being changed to relabel the field 'Medicare HIC' to now be 'Medicare ID'. The new Medicare Beneficiary ID (MBI) will be listed when it is known to the MMIS, otherwise the Health Insurance Claim Number (HICN) will be displayed as is the case today. After the January 1, 2020 dual processing (MBI or HICN as the primary Medicare identifier) cut-off, these reports will only display the MBI information. This change will be observed in the August, 2019 report generation.

Additionally, the electronic Remittance Advice report will display either the MBI or the HICN in the TPL section of the report (in the field labeled 'Medicare ID'). After the 1/1/2020 cutoff, the RA will only display the MBI in the Medicare ID field. This change will be observed in the August 24 financial cycle.

RI Medicaid Annual Plan Change Opportunity

RI Medicaid is holding an Annual Plan Change Opportunity from September 3, 2019 through October 31, 2019 for currently enrolled members of Rlte Care, Rhody Health Partners and Medicaid Expansion. Letters will be mailed to beneficiaries announcing the option to change health plans starting in late August.

Letters will be mailed to members in 5 mailing waves beginning the last week of August and continuing through October. Members will have until October 31st to request a change in health plan. It is important for members to know:

- All health plans offer the same benefits and are all highly rated Medicaid plans.
- If they want to change plans, they should check to be sure that their family's doctors are in the plan and that the plan covers their medications. Members should call the health plan or go to the plan's website for more information.
- All Rlte Care members must choose the same health plan for all family members. Members in Rhody Health Partners and Medicaid Expansion may select their own health plan.

If a member is happy with their current plan, they do not have to do anything. No change will be made. If a member would like to change plans, they can contact HealthSource RI at 1-855-840-4774 to request the change, or complete the form enclosed with the letter and mail back to RI Medicaid.

Members who lose their form, or do not receive a letter, may download one from the EOHHS website at <http://www.eohhs.ri.gov/Home/PlanChange.aspx>

It may take up to 8 weeks for the change to be effective. Members will receive a welcome packet from the new health plan, as well as a new ID card.

Providers are reminded to ask members to show their health plan identification cards prior to delivering services. This will prevent billing the wrong health plan and delays in payment. Members will be able to select from three health plans for their Medicaid coverage:



1-401-459-6020 or 1-800-459-6019
nhpri.org



1-866-738-4116
www.ritogether.com



1-800-587-5187
UHCCommunityPlan.com

Electronic Data Interchange (EDI) Updates

ATTENTION TRADING PARTNERS:

There is a plan to update our current Sybase Translator to the OXi SaaS translator in the Fall of 2019. The teams working on this project expect a seamless transition for providers. No action is required on your part at this time. But, along with the new translator, we will be upgrading the current 277U transaction from 3070 to 5010 version 005010X228. We will be sending out a new RI Companion guide in the near future.

ATTENTION CLEARINGHOUSES:

Future code modifications will impact automated script users. We require users who submit claims automatically to please email riediservices@dxc.com and identify yourselves as automated script users. These users will then be contacted for testing purposes at a later date. Please note that automated script users who fail to identify themselves as such may experience errors after the OXi SaaS transition occurs.



ATTENTION PROVIDER ELECTRONIC SOLUTION (PES) USERS:

All users should be using PES 2.10. See upgrade instructions [here](#). PES users should be aware that a new version of PES will be available in the Fall of 2019.

Pharmacy Claim Edit for Unit of Use/Package Size

This edit has been activated in Production effective May 1, 2019. It has been fully validated to be working as intended.

EOHHS introduced in May a Pharmacy Claim Edit for Unit of Use/Package Size to ensure pharmacy providers are billing pharmacy claims with an accurate metric quantity based on the unit of use package size. The edit impacts Medicaid Fee For Service, ADAP and RIPAE. If a point of service (POS) pharmacy claim is submitted with metric units that are not an exact match or multiple of the NDC's package size, the claim will deny with the following message "**Units billed for NDC do not conform to package size**". Examples of products are single units of use such as inhalers, eye drops and single use packaged items.

Examples:

- PremPro, The package unit size is 1 and contains 28 tablets. If a pharmacy billed for 30 units, the claim would deny. The claim should be submitted with a metric quantity of 28.
- ProAir HFA, The metric package unit size is an 8.50 gram inhaler. If a pharmacy dispensed two inhalers and billed 18 grams, the claim would deny. The claim for two inhalers should be billed as 17 grams.

If you have questions, please contact customer service at 401-784-8100 and for in-state toll calls, 800-964-6211.

FYI:

The application fee
to enroll as a Medicaid provider is \$586.00
as of January 1, 2019.

*See more information regarding providers
who may be subject to application fees [here](#).*

Updated: Claims Processing and Payment Schedule

See information regarding when claims are due and when EFT payments will be made from July 2019 to July 2020.

[Click here to view 2020 Financial Calendar!](#)



Information re: PASSR for Nursing Home and Hospice Providers

In order for nursing home claims and hospice room and board claims to pay, a Pre-Admission Screening and Resident Review (PASRR) must be completed.

This is an evaluation process that is mandated by the Nursing Home Reform Act under the Omnibus Budget Reconciliation Act of 1987. A Level I PASRR is required for all applicants to Medicaid certified nursing facilities, regardless of the payor. A Level II Evaluation and Determination must be completed prior to admission if a serious mental illness and/or intellectual disability or related condition is identified through the Level I screening. This requirement excludes Eleanor Slater Hospital, The Tavares Pediatric Center and RICLASS facilities.

In late June 2019 RI Bridges will begin to send an indicator of “Y” (for yes) to indicate that this screening has been completed or “N” (for no) to indicate the screening has not been completed. This indicator will be viewable on the eligibility page on the Health Care Portal. If the PASRR is set to “N” for the dates of service being submitted on the claim, the claim will go into suspense and be denied if the PASSR is not updated to a Y for the dates of service on the claim.

DXC will be working with EOHHS to add the PASSR indicator of Y to all previously approved recipients. Claims processing will begin to utilize this indicator for all claims submitted after June 24, 2019.

The PASSR indicator will be available for viewing in the Health Care Portal after June 27, 2019.

Pharmacy Spotlight

Meeting Schedule:

Pharmacy and Therapeutics Committee
Drug Utilization Review Board



The next meeting of the Pharmacy & Therapeutics Committee (P&T) is scheduled for:

Date: December 17, 2019

Registration: 7:30 AM

Meeting: 8:00 AM

Location: DXC Technology

301 Metro Center Blvd.,
Suite 203

Warwick, RI 02886

[Click here for agenda](#)

The next meeting of the Drug Utilization Review (DUR) Board is scheduled for:

Date: December 17, 2019

Meeting: 10:30 AM

Location: DXC Technology

301 Metro Center Blvd.,
Suite 203

Warwick, RI 02886

[Click here for agenda](#)

2019 Meeting Dates:

April 9, 2019

June 4, 2019

September 10, 2019

December 17, 2019

The following drugs will change status on the RI Medicaid Fee-for-Service Preferred Drug List (PDL) effective October 2019:

<p><u>Erythropoiesis Stimulating Proteins</u></p> <p>Retacrit changed status to preferred Procrit changed status to non-preferred</p>	<p><u>Narcotic Analgesics, Short Acting</u></p> <p>tramadol/APAP changed status to preferred</p>
<p><u>Ophthalmics, Glaucoma</u></p> <p>Rhopressa changed status to preferred Rocklatan changed status to preferred</p>	<p><u>Stimulants and Related Agents</u></p> <p>modafinil changed status to preferred Daytrana changed status to non-preferred Provigil changed status to non-preferred</p>

To view the entire Preferred Drug List please check the Rhode Island EOHHS Website at:

<http://www.eohhs.ri.gov/ProvidersPartners/GeneralInformation/ProviderDirectories/Pharmacy.aspx>

Pharmacy Update—Pain Management

The Department of Health continues to receive questions about the requirement of ICD-10 codes for controlled substance prescriptions. Below are questions and answers regarding ICD-10 codes on controlled substance prescriptions. Also below, is a link to more FAQs about Pain Management on the Department of Health website.

Documenting International Classification of Diseases (ICD) 10 Diagnosis Code(s) on Controlled Substance Prescriptions

1. Why is the documentation of ICD-10 diagnosis codes on all controlled substances prescriptions required?

The requirement for prescribers to provide a diagnosis code on a patient's prescription allows pharmacists to understand why the controlled substance is being dispensed. Pharmacists are able to use this information to have follow-up conversations with prescribers and patients to ensure that patients are being treated with the appropriate medication. This is a requirement for all clinicians with a Controlled Substance Registrations (CSR), including dentists, physicians, physician assistants (PAs), Advanced Practice Registered Nurses (APRNs), optometrists, midwives, podiatrists, and veterinarians. The ICD-10 code(s) must be entered in a visible location on the prescription.

2. Where can dentists and other clinicians who typically do not work with ICD-10 codes find the appropriate diagnosis code?

The most common dental ICD-10 codes are:

- K01: impacted teeth
- K04: pulpal and periapical diseases
- K05: periodontal diseases
- K08: loss of teeth (This code could be used for implant placement or another pre-prosthetic surgery.)

For dentists, it is sufficient to document the three-character code—the category code—when documenting a diagnosis on a prescription. For example, the three-character code of **K01** supplies sufficient information to indicate a diagnosis of **Embedded and Impacted Teeth**. To find a more specific diagnosis code, prescribers can visit the World Health Organization's (WHO) comprehensive list of ICD-10 codes.

3. If the prescriber cannot find an appropriate ICD-10 code or if the prescriber's profession does not typically use ICD-10 codes, how should the patient's diagnosis be indicated on the prescription?

In these specific cases, the patient's diagnosis should be written legibly in a visible location on the face of the prescription.

4. Does the ICD-10 code have to be documented in the medical record, too?

RIDOH does not require a prescriber to record an ICD-10 code in the patient's medical record.

5. If a prescriber omits the ICD-10 code, can pharmacists take verbal orders from the prescriber for the code, or does a new prescription need to be issued?

A verbal order from the prescriber can be obtained to fulfill the requirement for the ICD-10 code. Dentists and veterinarians do not use ICD 10 codes and may write the diagnosis on the prescription in place of the ICD 10 code.

<http://health.ri.gov/publications/frequentlyaskedquestions/PainMgmtRegs.pdf>

Covered Outpatient Drugs Rule Changes to Pharmacy Reimbursement

As part of regulatory rules defined by the Covered Outpatient Drugs (COD) Rule, EOHHS is implementing changes to the reimbursement algorithm. Medicaid Fee for Service (FFS) pharmacy claims reimbursement algorithm will include the CMS National Average Drug Acquisition Cost (NADAC) price point and the pharmacy professional fee will be \$7.90 for recipients residing in a facility and \$8.96 residing at home.

The EOHHS Drug Assistance Program claims will follow the FFS reimbursement algorithm.

These changes will take effect for claims with a date of service equal to or greater than August 1st, 2019.



Provider Revalidation Has Begun!

RI Medicaid provider enrollment revalidation is mandated by the Centers for Medicare and Medicaid (CMS) provider screening and program integrity rules. As such, providers are required to submit supplemental application materials.

ALL PROVIDERS must submit the following supplemental materials:

- Payer's Request for Taxpayer Identification Number and Certification ([see here](#))
- Rhode Island Medicaid Disclosure Questions ([see here](#))
- Additional Federally Required Disclosure Information ([see here](#))

Furthermore, certain provider types are required to provide additional documentation. Please visit <http://www.eohhs.ri.gov/ProvidersPartners/ProviderEnrollment.aspx> for more info.

To report a change of pay to, mail to or service location address please complete the Provider Change of Information Form found [here](#) on the EOHHS website and submit per the instructions at the bottom of the form.

This same form may also be used to report a change in ownership, changes to certifications, notification of adverse action to license and notice of bankruptcy filing. With the first wave of provider revalidation happening this fall, it's crucial that RI Medicaid have the most current information on file for providers.

If you have questions, please contact the Customer Service Help Desk at 401-784-8100 or 800-964-6211 for instate toll calls.

EXEMPLARY PRACTICES TELL THEIR STORIES

The Rhode Island Quality Institute (RIQI) has been working with more than 1,500 clinicians (specialists and primary care) for the past four years as part of the Transforming Clinical Practice Initiative (TCPI). Our TCPI work has given the opportunity for clinicians to improve patient health outcomes and quality of care while preparing for success under alternative payment models, such as accountable care organizations (ACOs) that tie reimbursement to value and not volume.

In an effort to highlight the significant work and success of these clinicians and their respective practices, we have partnered with some of our “Exemplary Practices” to tell their stories to the community – payers and patients alike. Please take a look at these great stories about patient and family engagement, innovations and improvement in patient care.

[Addiction Recovery Institute](#)

[New England Pulmonary Medicine](#)

[Asthma and Allergy Physicians of Rhode Island](#)

[Newport Family Foot Care](#)

[Brown Dermatology](#)

[North Kingstown Family Practice](#)

[Comprehensive Community Action Program](#)

[North Main Radiation Oncology](#)

[Center for Treatment and Recovery \(CTR\)](#)

[Open MRI and Advanced Radiology](#)

[Diabetes Care Solutions](#)

[Performance Physical Therapy](#)

[Donahue Chiropractic](#)

[Segal Podiatry](#)

[Elite Physical Therapy](#)

[Thrive Behavioral Health](#)

[Greenville Foot & Ankle Specialists](#)

[Thundermist Health Center](#)

[Hypertension and Nephrology, Inc.](#)

[University Surgical Associates](#)

[Lombardi Medical Associates](#)



Skilled Home Care Rate Increases

EOHHS has implemented a rate increase for skilled home care services with an effective date of service as 7/1/2019. Please begin billing with these rates in order to be reimbursed at the higher rates.

Description	Procedure Code	7/1/19
Home Health Aide	G0156	\$7.12
RN, PT, OT and ST per visit	X0043	\$108.15

There was mass adjustment retro to 7/1/2019. This was reflected on remittance advice (RA) dated 9/13/2019.

Pediatric and Adult Home Care Rate Increases

EOHHS has implemented rate increases for non-skilled home care services with an effective date of service of 7/1/2019. There was a mass adjustment retro to 7/1/2019. This was reflected on the RA dated 9/27/2019.

Hospice Rate Increases

EOHHS is implementing a rate increase for hospice services. Please see the below hospice rate increases that are effective for dates of service 7/1/19 ongoing.

Please begin billing with these rates in order to be reimbursed at the higher rates.

There will be a mass adjustment retro to 7/1/2019. Details of the mass adjustment are forthcoming. Please be on the lookout for an email notification regarding the date on which you can expect to see this information reflected in Remittance Advice.

Description	Procedure Code	Effective Date
		7/1/19
Home care by clinical social worker in home health or hospice setting - Continuous Care	G0155	\$12.61
Direct Skilled Nursing services of a registered nurse in the home health or hospice setting - continuous care	G0299	\$13.42
Routine Home Care: 1 - 60 days	T2042	\$239.05
Routine Home Care: >60 days	T2042	\$187.75
Continuous Home Care Per Hour	T2043	\$50.40
Inpatient Respite Per Day	T2044	\$225.22
General Inpatient Care	T2045	\$920.81

Upcoming Event:

This program is supported by the Rhode Island Executive Office of Health and Human Services Health System Transformation Project.

CHANGING THE CULTURE OF **PAIN TREATMENT** SYMPOSIUM

Community College of Rhode Island
Great Hall, Knight Campus, 400 East Ave., Warwick, RI

SATURDAY, OCT. 19
7 AM – 12 PM



DID YOU KNOW?

The American College of Physicians recommends **non-pharmacologic approaches** as first-line treatment for lower back pain.



PROGRAM

MODERATOR:

Matthew Smith, MD, EMHL
*Clinical Assistant Professor of Orthopedics
Warren Alpert Medical School of Brown University
Director of System Integration, University Orthopedics, Inc.
Chair, Value Committee, North American Pain Society*

KEYNOTE PRESENTATION:

Jennifer E. Hurrell, PT, MS, DHS
Professor, Community College of Rhode Island

CASE STUDY 1:
Acute Pain Management

CASE STUDY 2:
Chronic Pain Management

CME/CE credits are available.