



Rhode Island Medicaid Program

# Provider Update

Volume 327

April 2020

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# Provider Update

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## Attention Clearing Houses, Billing Agencies, and Providers

### A Reminder on How to Manage your Covered Providers:

#### ERA Received by Clearinghouse/Vendors

Providers who have moved their business to a new clearinghouse/vendor will need to contact the original clearinghouse/vendor to be removed as a covered provider before the new enrollment can be completed. The provider must contact the existing clearinghouse/vendor and ask them to remove their association.

The original clearinghouse/vendor should log into the Healthcare Portal. Under the Covered Provider section of the Trading Partner Profile screen, access the details for a specific provider by either clicking Display Covered Providers, which will display all, or search for a specific provider using the Provider ID and ID Type.

Select the plus sign (+) next to the NPI of the specific provider. Uncheck the boxes for the 835 and 277 and select the save button.

Once this is completed, the new clearinghouse/vendor may complete the process to add the covered provider and select the 835/277 transactions. They will then complete the ERA enrollment form.

**Note:** To ensure continuous receipt of the 837/277U, the new billing entity must add the provider as a covered provider and complete the ERA enrollment form before the cut-off date of the financial cycle.

### Medicaid Guidelines for ADA Code D9410

#### D9410\* House call / Extended Care Facility Call

Includes nursing home visits, long-term care facilities, hospice sites, institutions, etc. Report in addition to reporting appropriate procedure codes for actual services performed.

*\*The D9410-House/Extended Care Facility Call procedure code must be billed with a reimbursable Medicaid service and cannot be billed alone.*

*Mobile services provided by fee-for-service providers to nursing home residents may only be reimbursed for one visit per day, per facility, per provider. Providers may not bill the D9410-House/Extended Care Facility Call for each recipient seen during a single nursing home visit even when a reimbursable Medicaid Service is being rendered to multiple recipients.*

*For each nursing home visit, please add the D9410 to ONE claim being billed for a reimbursable service. Mobile dental providers who bill fee-for-service cannot bill the D9410 for nursing home visits related to procedures whose payment is considered all-inclusive (i.e. impressions, try-in, adjustments, related to the fabrication of dentures.)*

## Updates Re: Electronic Data Interchange (EDI)



### **ATTENTION TRADING PARTNERS:**

Our former Sybase Translator was updated to the OXi SaaS translator on February 9, 2020. This completed **Phase 1** of our transition. Along with the new translator, we upgraded the current 277U transaction from 3070 to 5010 version 005010X228. Please find the new transaction in the RI Companion guide [here](#). If you require any assistance or have any questions, please email [riediservices@dxc.com](mailto:riediservices@dxc.com).

**Phase 2** will include all remaining transaction types, including the 837 transaction. Please email [riediservices@dxc.com](mailto:riediservices@dxc.com) with the subject line "TEST" if you are interested in testing. Additional information is forthcoming.

### **ATTENTION PROVIDER ELECTRONIC SOLUTION (PES) USERS:**

Beginning Sunday February 9, 2020, PES version 2.10 became obsolete and all claims must be submitted using the newest version of the software, PES version 2.11. If you require any assistance with upgrading to the newest version of PES, or if you have any additional questions, please email [riediservices@dxc.com](mailto:riediservices@dxc.com).

**Attention Nursing Home providers:** Please note that you should have upgraded to PES version 2.11 before the Nursing Home Financial on Thursday March 5, 2020.



## Physical Therapy Services

RI Medicaid now enrolls physical therapists as their own provider type.

Groups currently enrolling physical therapists as Rite Share providers may request to be terminated and then reenroll as physical therapists. Providers' effective dates will begin on the first of the month in which their completed, accurate applications are received.

Physical therapists will be eligible to bill for the following procedure codes:

- 97010
- 97012
- 97014
- 97016
- 97018
- 97022
- 97024
- 97026
- 97028
- 97032
- 97033
- 97034
- 97035
- 97036
- 97110
- 97112
- 97113
- 97116
- 97124
- 97140
- 97161
- 97162
- 97163
- 97164
- 97530

Please email [riproviderservices@dxc.com](mailto:riproviderservices@dxc.com) with questions.

## Updated Claims Processing and Payment Schedule

See information regarding when claims are due and when EFT payments will be made from July 2019 to July 2020.

[Click here to view 2020 Financial Calendar!](#)



## FYI:

The application fee  
to enroll as a Medicaid provider is \$595.00  
as of January 1, 2020.

*See more information regarding providers  
who may be subject to application fees [here](#).*

# Pharmacy Spotlight

## Meeting Schedule:

Pharmacy and Therapeutics Committee

Drug Utilization Review Board



The next meeting of the Pharmacy & Therapeutics Committee (P&T) is scheduled for:

**Date:** June 9, 2020  
**Registration:** 7:30 AM  
**Meeting:** 8:00 AM  
**Location:** DXC Technology  
301 Metro Center Blvd.,  
Suite 203  
Warwick, RI 02886  
[Click here for agenda](#)

The next meeting of the Drug Utilization Review (DUR) Board is scheduled for:

**Date:** June 9, 2020  
**Meeting:** 10:30 AM  
**Location:** DXC Technology  
301 Metro Center Blvd.,  
Suite 203  
Warwick, RI 02886  
[Click here for agenda](#)

### 2020 Meeting Dates:

April 7, 2020  
June 9, 2020  
September 15, 2020  
December 15, 2020

**Please note:**  
**The April 7, 2020 meetings are cancelled.**



To view the Preferred Drug List (PDL), please check the RI EOHHS Website:

<http://www.eohhs.ri.gov/ProvidersPartners/GeneralInformation/ProviderDirectories/Pharmacy.aspx>



Providers can access the Healthcare Portal directly, without going through the [EOHHS website](#), by going to this address:

<https://www.riproviderportal.org/HCP/Default.aspx?alias=www.riproviderportal.org/hcp/provider>



Coverage guidelines for Activity Chairs and Car Seats have changed.

Please see [here](#) for more information.



IMPORTANT



Click [here](#) to view RI Medicaid's memo regarding telehealth and COVID-19.

*Be Well!*

**ATTENTION NURSING HOMES,  
ASSISTED LIVING, AND HOSPICE PROVIDERS**

**Payment Delivery Change  
for the April Interim Payments**

Due to the current COVID-19 State of Emergency the April Interim payments will be automatically deposited into your bank account.

In lieu of issuing a paper check, a payment will be deposited into the bank account associated with your DXC MMIS account. This will alleviate the need for you to drive to the DXC office to pick up the paper check.

The system payment will be deposited into the bank account directly, in line with the financial calendar, on April 17, 2020.

DXC will securely mail the member information to providers detailing out which client and date of service the payment is for.

**There will be a suspension of the monthly recoupments of the contingency payments for the remittance advices that were scheduled for the April and May financial cycles.**

We will continue to communicate with providers on any changes once the state of emergency has ended.