RHODE ISLAND MEDICAID HEALTHCARE PORTAL

QUICK REFERENCE GUIDE

CLAIM SEARCH

To check the status of a claim:

1. You must be enrolled and registered as a Trading Partner to use the Healthcare Portal.

2. Log in to the Healthcare Portal with your security credentials.

3. Click on the CLAIMS tab shown below. If no claims tab is present, click here.

4. Select the correct provider information from the drop down lists. As you complete each field, the next field will open:

5. Enter the claim number, if available:

   OR

6. Enter the recipient ID, and the service from and to dates. Then click search.

7. The results of the claims search will be returned. Click on the plus sign (+) to see the details.