



3 West Road | Virks Building | Cranston, RI 02920

April 19, 2022

Dear Providers,

Please read this important notice carefully.

The RI Medicaid program has begun preparing for the second phase of the Electronic Visit Verification implementation to include Home Health Care Services provided in the member's home. This will bring the state into full compliance with Congress' 21st Century Cures Act, Section 12006(a), effective January 1, 2023.

Over the past few years EOHHS has been implementing EVV, an electronic system which verifies that Medicaid Funded personal care and home care service visits occur by documenting six (6) points of data:

- Type of Service
- Date of Service
- Location of Service
- Individual Receiving the Service
- Individual Providing the Service
- Time the Service Begins and Ends

The Cures Act called for EVV implementation in two phases. The first part of the EVV project focused on Personal Care and Homemaker services provided in the home and was implemented January 1, 2021. We are now beginning our design and implementation efforts for phase 2, Home Health Care Services.

EOHHS is focused on working with our Providers to ensure an administratively smooth transition as Providers begin to use EVV for all appropriate Medicaid services provided through Fee-For-Service (FFS) Medicaid or through a Managed Care vendor.

In 2016 EOHHS worked with the State's EVV vendor Sandata to build access to the State EVV Solution called Santrax Agency Management (SAM), sometimes referred to as the closed system. The use of this system is free to all provider agencies who wish to utilize it for EVV capture. In April 2020, this system was further developed to allow providers to use their own system, also known as a 'third-party system' or 'open system'. Providers who use their own system must connect their system to the Rhode Island EVV "aggregator" to submit EVV records.

Within the next week the RI Medicaid program will be sending a survey to provider agencies requesting information regarding the service your agency will be utilizing. If you will be utilizing the open system (your own third-party system), please be prepared to provide the name of your EVV vendor.

EOHHS has made available and implemented multiple resources for providers to successfully implement the roll out. The EVV Website is the primary source of information for the EVV program and stakeholders may access that information at [http://www.eohhs.ri.gov/ProvidersPartners/ElectronicVisitVerification\(EVV\).aspx](http://www.eohhs.ri.gov/ProvidersPartners/ElectronicVisitVerification(EVV).aspx) .

We appreciate and value your partnership and look forward to working with you.

If you have any questions about the EVV implementation, please contact Meg Carpinelli via email at [Margaret.Carpinelli@ohhs.ri.gov](mailto:Margaret.Carpinelli@ohhs.ri.gov)

Sincerely,

Nicole Nelson

Chief of Applications, Technology and Program Integrity, Medicaid

