



Rhode Island Executive Office of Health and Human Services

3 West Road | Virks Building | Cranston, RI 02920

Date: May 3, 2022

To: Home Care Provider Agencies

From: Meg Carpinelli

Re: EVV Claims Validation-Update to Required Elements

Dear Providers,

Today, RI Medicaid shared guidance with our managed care organizations on validation of claims for EVV. In reviewing the issues and concerns regarding several factors, specifically, rate modifiers as well as span billing, the following guidance has been shared.

EVV is a system established to enhance program efficiencies and quality assurance for various in-home services administered by EOHHS and the managed care organizations.

The Cures Act requires that EVV systems capture six data points and to comply with the requirements from CMS, EOHHS is requesting that MCOs validate the following on each claim:

- Service type- CPT/HCPCS code only
 - **Modifiers TV, UH, and UJ shall not be included as validation criteria until or unless otherwise directed by the Medicaid program**
- Individual receiving the service
- Date of service
- Location of service delivery (should be place of service = HOME)
- Individual providing the services
- Begin and end times of service (Log in and log out time matches what is being billed. Example, two hours of service are being billed, there should be a log in and log out to match the two hours of billing.

Note: Services may be auto verified or manually verified by the EVV system of record – either status may match for claims validation purposes.

Also, we ask that the MCO's please follow the RI Medicaid process for validating claims that are span billed.

- Span date of service on claim: At least one date of service within span dates must be present on EVV table, bypass EVV edits and approve to pay.
- Span date of service on claim: Span dates on EVV table, bypass EVV edits and approve to pay

This means that for span billing, we will be looking for EVV visits that occurred during the span of time that was billed for, the edits will not hold the claims due to a missing date for span billing only.

As always, we appreciate your feedback and collaborative work on EVV as we continue our implementation efforts.

Please contact me (Margaret.Carpinelli@ohhs.ri.gov) if you have further questions on the EVV claims validation.

Sincerely,

/s/ Meg Carpinelli

Meg Carpinelli